



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

Bonaventure of South Hill LLC
Bonaventure of Puyallup
14503 Meridian Avenue E
Puyallup, WA 98375

RE: Bonaventure of Puyallup License # 2555

Dear Administrator:

This letter addresses Compliance Determination(s) 41060 (Completion Date 05/09/2024) and 39193 (Completion Date 03/28/2024).

The Department completed a follow-up inspection of your Assisted Living Facility on 05/09/2024 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2470, WAC 388-78A-2470-1, WAC 388-78A-2470-2, WAC 388-78A-2470-2-a, WAC 388-78A-2470-2-c

The Department staff who did the on-site verification:
Melisa Moran, Assisted Living Facility Nursing Consultant Institutional

If you have any questions, please contact me at (253)442-3013.

Sincerely,

Manfay Chan, Field Manager
Region 3, Unit D
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



Residential Care Services Investigation Summary Report

Provider/Facility: Bonaventure of Puyallup **Provider Type:** Assisted Living Facility
License/Cert.#: 2555
Compliance Determination #: 39193 **Intake ID:** 125151
Investigator: Melisa Moran **Region/Unit #:** RCS Region 3 / Unit D
Investigation Date(s): 01/05/2024 through 03/28/2024
Complainant Contact Date(s):

Allegation(s):

Unqualified Personnel:

It was discovered while a licensing inspection follow up was conducted and staff sample reviewed, that Staff B has a disqualifying condition verified through background check making them ineligible and unqualified for employment with the facility.

Investigation Methods:

Sample:	Total residents: 87 Resident sample size: 0 Closed records sample size: 0
Observations:	General outside environment assisted living facility (ALF), general inside environment ALF, including common areas, kitchen, and bathrooms. General appearance and demeanor of residents. Staff-to-resident interactions
Interviews:	Executive Director
Record Reviews:	Employee List printed 01/05/2024 Notification of Background Check Result- [REDACTED] dated 12/26/2023 Timestamped call in/out records printed 01/12/2024

Investigation Summary:

Unqualified Personnel:

Review of Employee List printed on 01/05/2024 found staff member, [REDACTED], to have been employed by the facility on 12/19/2023. [REDACTED] start date was further verified by his timestamped call in/out records. Notification of Background Check Result completed on 12/26/2023 revealed [REDACTED] to have a disqualifying condition making him unqualified to be employed at the facility.

Failed practice identified.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

Statement of Deficiencies	License #: 2556	Compliance Determination # 39193
Plan of Correction	Bonaventure of Puyallup	Completion Date
Page 1 of 3	Licensee: Bonaventure of South Hill LLC	03/28/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 01/05/2024 and 01/06/2024 of:

Bonaventure of Puyallup
14503 Meridian Avenue E
Puyallup, WA 98375

This document references the following complaint number(s): 125151

The following sample was selected for review during the unannounced on-site visit: 0 of 87 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Melissa Moran, Assisted Living Facility Nursing Consultant Institutional

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3, Unit D
PO Box 99250
Lakewood, WA 98496

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Cory Cisneros
Residential Care Services

04/08/2024
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

Statement of Deficiencies	License #: 2555	Compliance Determination # 39193
Plan of Correction	Bonaventure of Puyallup	Completion Date
Page 1 of 3	Licensee: Bonaventure of South Hill LLC	03/28/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 01/05/2024 and 01/05/2024 of:

Bonaventure of Puyallup
14503 Meridian Avenue E
Puyallup, WA 98375

This document references the following complaint number(s): 125151

The following sample was selected for review during the unannounced on-site visit: 0 of 87 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Melisa Moran, Assisted Living Facility Nursing Consultant Institutional

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3 , Unit D
PO Box 99250
Lakewood, WA 98496

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

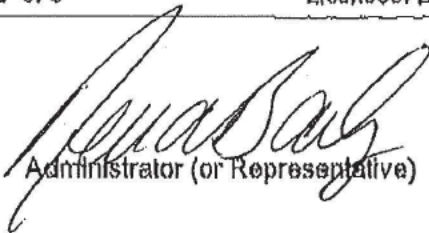
Cory Cisneros
for Marlay Chan
Residential Care Services

04/08/2024
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 2555	Compliance Determination # 39193
Plan of Correction	Bonaventure of Puyallup	Completion Date
Page 2 of 3	Licensee: Bonaventure of South Hill LLC	03/28/2024


Administrator (or Representative)


Date

WAC 388-78A-2470 Background check Employment-disqualifying information Disqualifying negative actions.

(1) The assisted living facility must not employ an administrator, caregiver, or staff person, to have unsupervised access to residents, as defined in RCW 43.43.830, if the individual has a disqualifying criminal conviction or pending charge for a disqualifying crime under chapter 388-113 WAC, unless the individual is eligible for an exception under WAC 388-113-0040.

(2) The assisted living facility must not employ an administrator, caregiver, or staff person, or allow an administrator, caregiver, or staff person to have unsupervised access to residents, as defined in RCW 43.43.830, if the individual has one or more of the following disqualifying negative actions:

(a) A court has issued a permanent restraining order or order of protection, either active or expired, against the person that was based upon abuse, neglect, financial exploitation, or mistreatment of a child or vulnerable adult;

(c) The individual is on a registry based upon a final finding of abuse, neglect or financial exploitation of a vulnerable adult, unless the finding was made by adult protective services prior to October 2003;

This requirement was not met as evidenced by:

Based on record reviews and interview the Assisted Living Facility (ALF) failed to ensure a department fingerprint background check (BGC) was completed timely for 1 of 3 sampled staff (Staff B). This failure resulted in residents having care and services provided by staff with a disqualifying crime.

Findings included...

On 01/05/2024, a review of personnel records revealed Staff B, Dishwasher, was hired on 12/19/2023 and started working at the facility on 12/21/2023. These dates were verified by limestamped timesheet records provided by Staff A via email on 01/12/2024 at 4:10 PM. There was no record of the initial or final background check found in the personnel file or facility's binder when reviewed.

On 01/05/2024 at 11:30 AM, during an interview with Staff A, Executive Director, they stated that they were not aware that the background check results for Staff B were not in the personnel file or facility's binder and available. Staff A reported she believed to have all the necessary records current and available for review. Staff A reached out to their Assistant Executive Director, Staff C, who reported to her that she had not printed out the background check but had completed it.

Administrator (or Representative)

Date

WAC 388-78A-2470 Background check Employment-disqualifying information Disqualifying negative actions.

(1) The assisted living facility must not employ an administrator, caregiver, or staff person, to have unsupervised access to residents, as defined in RCW 43.43.830 , if the individual has a disqualifying criminal conviction or pending charge for a disqualifying crime under chapter 388-113 WAC, unless the individual is eligible for an exception under WAC 388-113-0040 .

(2) The assisted living facility must not employ an administrator, caregiver, or staff person, or allow an administrator, caregiver, or staff person to have unsupervised access to residents, as defined in RCW 43.43.830 , if the individual has one or more of the following disqualifying negative actions:

(a) A court has issued a permanent restraining order or order of protection, either active or expired, against the person that was based upon abuse, neglect, financial exploitation, or mistreatment of a child or vulnerable adult;

(c) The individual is on a registry based upon a final finding of abuse, neglect or financial exploitation of a vulnerable adult, unless the finding was made by adult protective services prior to October 2003;

This requirement was not met as evidenced by:

Based on record reviews and interview the Assisted Living Facility (ALF) failed to ensure a department fingerprint background check (BGC) was completed timely for 1 of 3 sampled staff (Staff B). This failure resulted in residents having care and services provided by staff with a disqualifying crime.

Findings included...

On 01/05/2024, a review of personnel records revealed Staff B, Dishwasher, was hired on 12/19/2023 and started working at the facility on 12/21/2023. These dates were verified by timestamped timesheet records provided by Staff A via email on 01/12/2024 at 4:10 PM. There was no record of the initial or final background check found in the personnel file or facility's binder when reviewed.

On 01/05/2024 at 11:30 AM, during an interview with Staff A, Executive Director, they stated that they were not aware that the background check results for Staff B were not in the personnel file or facility's binder and available. Staff A reported she believed to have all the necessary records current and available for review. Staff A reached out to their Assistant Executive Director, Staff C, who reported to her that she had not printed out the background check but had completed it.

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 2555	Compliance Determination # 39193
Plan of Correction	Bonaventure of Puyallup	Completion Date
Page 3 of 3	Licensee: Bonaventure of South Hill LLC	03/28/2024

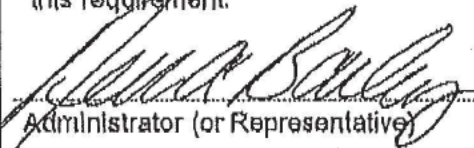
On 01/09/2024 Staff B's personnel documents were reviewed, and it was discovered that Staff B's background check was not completed until 12/28/2023. This background check revealed Staff B to have a disqualifying background which would have prohibited them from working at the facility.

On 01/09/2024 at 12:45 PM, when Staff A, Executive Director, reviewed and discovered Staff B, Dishwasher, had a disqualifying condition on their background check, Staff A apologized for not having the document printed when it was processed and acknowledged that the facility was not in compliance. Staff A stated that Staff B had since been terminated from employment.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Bonaventure of Puyallup is or will be in compliance with this law and / or regulation on (Date) 4/30/2024.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


Administrator (or Representative)

4/8/2024
Date

On 01/09/2024 Staff B's personnel documents were reviewed, and it was discovered that Staff B's background check was not completed until 12/26/2023. This background check revealed Staff B to have a disqualifying background which would have prohibited them from working at the facility.

On 01/09/2024 at 12:45 PM, when Staff A, Executive Director, reviewed and discovered Staff B, Dishwasher, had a disqualifying condition on their background check, Staff A apologized for not having the document printed when it was processed and acknowledged that the facility was not in compliance. Staff A stated that Staff B had since been terminated from employment.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Bonaventure of Puyallup is or will be in compliance with this law and / or regulation on (Date)_____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative)

Date