



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES

Home and Community Living Administration
Residential Care Services • RCSIDR@dshs.wa.gov

April 29, 2026
(email)

Licensee: Sycamore Glen At Quail Hollow LLC
Sycamore Glen at Quail Hollow
506 N Ehorn Lane
Chewelah, WA 99109

IDR RESULTS

Statement of Deficiency (SOD) Date: 03/31/2026

ALF #2556

Dear Provider:

Thank you for participating in the Informal Dispute Resolution (IDR) process.

During the IDR, your dispute regarding the following was reviewed:

WAC 388-78A-2466 – Background checks

The following information was considered during the review:

- All materials presented by the Assisted Living Facility ;
- All oral statements and explanations offered by the Assisted Living Facility ;
- Records gathered by the Residential Care Services (RCS) regional staff;

After careful review and consideration, the outcome of the IDR review is as follows:

WAC 388-78A-2466 – Background checks – *Upheld*

Next Steps:

- If you have not done so already, begin the process of correcting the disputed deficiency or deficiencies immediately.
- Contact the local field manager if you need clarification related to the SOD report.
- Within 10 calendar days after you receive this letter, complete, and return the "Plan/Attestation Statement" for all disputed deficiencies.
 - For each disputed deficiency, indicate the date you have or will have corrected each one.
 - Next to each disputed deficiency, sign and date certifying that you have or will correct each disputed deficiency.
 - Mail the "Plan/Attestation Statement" with original signatures to:

Stephanie Jenks, Community Field Manager
 Residential Care Services
 Region 1, Unit B
 Preferred methods:
 eFax: (509) 921-2426
 Email: rcsregion1email@dshs.wa.gov
 Optional method:
 8517 E Trent Ave, Ste 102
 Spokane Valley, WA 99212

- You must complete corrections within 45 days or less if directed by the department after review of your proposed correction dates.

If you have any questions, please contact me at Scotti.Bower1@dshs.wa.gov

Sincerely,



Scotti Bower
 IDR Program Manager
 Residential Care Services

cc: Regional Administrator, Region 1
 Field Manager, Region 1 Unit B
 Statewide Long Term Care Ombudsman
 Regional Long Term Care Ombudsman
 Central File
 IDR File