



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Home and Community Living Administration
Residential Care Services • RCSIDR@dshs.wa.gov

April 17, 2026
(email)

Brandon Pellett-Executive Director
Sycamore Glen at Quail Hollow
506 N Ehorn Lane
Chewelah, WA 99109

TRADITIONAL IDR SCHEDULING LETTER
VIRTUAL-VIDEO ENABLED

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Dear Executive Director:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding Statement of Deficiencies (SOD) dated March 31, 2026.

Scotti Bower, will meet with you **virtually** on April 28, 2026 at 1:30. **Please enable your video for your review.**

You may join through your invitation that was sent to you on April 17, 2026.

If you have difficulty logging on, you may call 1-564-999-2000 conference ID 411 535 566# to join the meeting.

You indicated you are disputing the following citation(s):

WAC 388-78A-2466

You indicated the following individuals will participate and represent your facility in the IDR process:

Brandon Pellett-Executive Director, JuLee Childress-Administrator, and Sharee Kromrei

If you haven't already done so, please provide any additional documentation specifically related to the citation(s) you are disputing, at least one week prior to the scheduled IDR date, by emailing them to RCSIDR@dshs.wa.gov, or by faxing them to (360) 725-3225.

If you have any questions, please contact us at RCSIDR@dshs.wa.gov.

Sincerely,

Kim Friesz

Kim Friesz
Administrative Assistant 3
IDR Program
Residential Care Services

Enclosure

cc: Regional Administrator-Region 1
Field Manager-Region 1 Unit B
State and Regional Ombuds
Field File
Central Files
IDR File