



**STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600**

December 22, 2023

ELECTRONIC-FACSIMILE

Administrator
Woodway Senior Living
1712 E Maplewood Ave
Bellingham, WA 98225

Assisted Living Facility License #**2563**
Licensee: Sapphire at Woodway, LLC

IMPOSITION OF CIVIL FINES

Dear Administrator:

On December 15, 2023, the Department of Social and Health Services (DSHS), Residential Care Services completed a follow-up visit at your facility. This letter constitutes formal notice of civil fines on the license for your assisted living facility, also known as **Woodway Senior Living**, located at **1712 E Maplewood Ave, Bellingham**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The civil fines on the license are based on the following violation of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated December 15, 2023.

Civil Fines

WAC 388-78A-3090(1)(a)(c) Maintenance and housekeeping.

\$400.00

The licensee failed to provide a safe, sanitary, well-maintained environment. This failure resulted in residents living in an unsafe and unsanitary environment and placed all 64 residents at risk for injury and decreased quality of life.

This is a recurring citation for WAC 388-78A-3090(1)(a) previously cited on February 23, 2023, and an uncorrected deficiency for WAC 388-78A-3090(1)(a) and (c) previously cited on September 1, 2023.

WAC 388-78A-2474(2)(d) Training and home care aide certification requirements. **\$400.00**

WAC 388-112A-0720(2)(a) What are the CPR and first-aid training requirements?

The licensee failed to ensure two staff completed Cardiopulmonary Resuscitation Certification (CPR) and First Aid. This failure resulted in staff not having valid CPR/First Aid and placed all 64 residents at risk for harm due to the staff not being certified in lifesaving techniques.

This is an uncorrected deficiency previously cited on September 1, 2023.

WAC 388-78A-2474(2)(c) Training and home care aide certification requirements. **\$200.00**

WAC 388-112A-0400(3)(b)(c) What is specialty training and who is required to take it?

The licensee failed to ensure one staff completed specialty training for dementia and mental health. This failure resulted in one staff not being trained to provide care to residents with dementia and mental health and placed 17 residents with a dementia and/or mental health diagnosis at risk of being cared for by staff who did not have the required training.

This is an uncorrected deficiency previously cited on September 1, 2023.

NOTE: These are the violations, which resulted in the fines; see the attached Statement of Deficiencies for any additional violations.

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Kim Ripley, Field Manager
Region 2, Unit A
3906 172nd St NE Suite 100
Arlington, WA 98223
Phone: (206) 794-8568 / Fax: (360) 651-6940
rcsregion2email@dshs.wa.gov

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Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process, you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your **written** request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600

Formal Administrative Hearing

You may contest the civil fines by requesting a formal administrative hearing to challenge the deficiency, which resulted in the civil fines. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

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Payment:

If you do not request a formal administrative hearing, the civil fines are due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this letter.

Mail a check for **\$1,000.00** payable to the 'Department of Social and Health Services', **and if you have or have had a Medicaid resident(s), please include your ProviderOne ID Number # on the check, to:**

DSHS Office of Financial Recovery
PO Box 9501
Olympia, Washington 98507-9501
1-800-562-6114 (extension 45919)
OFRMMISVendor@dshs.wa.gov

If the Office of Financial Recovery has not received your payment within twenty-eight (28) days after receipt of this letter, interest will begin to accrue immediately on the balance, at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) days, the balance due will be recovered.

If you have any questions, please contact Kim Ripley, Field Manager, at (206) 794-8568.

Sincerely,



Matt Hauser
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 2, Unit A
RCS Regional Administrator, Region 2
HCS Regional Administrator, Region 2
DDA Regional Administrator, Region 2
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
DRW
HP