



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

Aegis Senior Communities LLC
Aegis Living Bellevue Overlake
1845 116th Ave NE
Bellevue, WA 98004

RE: Aegis Living Bellevue Overlake License # 2567

Dear Administrator:

This letter addresses Compliance Determination(s) 28131 (Completion Date 08/15/2023) and 25055 (Completion Date 06/09/2023).

The Department completed a follow-up inspection of your Assisted Living Facility on 08/15/2023 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2466-1-a, WAC 388-78A-2466-1-b, WAC 388-78A-2466-1

The Department staff who did the on-site verification:
Michelle Yip, ALF Licensors

If you have any questions, please contact me at (253)234-6020.

Sincerely,

Laurie Anderson, Field Manager
Region 2, Unit D
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Aegis Living Bellevue
Overlake

License/Cert.#: 2567

Compliance Determination #: 25055

Investigator: Michelle Yip

Investigation Date(s): 06/08/2023 through 06/09/2023

Complainant Contact Date(s):

Provider Type: Assisted Living Facility

Intake ID: 84961

Region/Unit #: RCS Region 2 / Unit D

Allegation(s):

Expired staff background check

Investigation Methods:

Sample:	Total residents: 102 Resident sample size: 0 Closed records sample size: 0
Observations:	Facility's common area
Interviews:	Administrator
Record Reviews:	Staff personnel file, Washington State Name and Date of Birth Background Check (BGI)

Investigation Summary:

Review of the facility's personnel file for one sampled care staff showed that the staff's initial BGI was completed on 04/23/2021 and expired on 04/23/2023. The facility stated that they were unaware the staff's BGI expired. The facility immediately responded and completed the BGI while Licensor was onsite on 06/08/2023, 46 days overdue. The facility stated that the staff worked in the facility with no valid BGI between 04/23/2023 and 06/08/2023. Review of the staff's updated BGI showed results that no background information was reported. Violation was identified.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: Aegis Living Bellevue
Overlake

License/Cert.#: 2567

Compliance Determination #: 25055

Investigator: Michelle Yip

Investigation Date(s): 06/08/2023 through 06/09/2023

Complainant Contact Date(s):

Provider Type: Assisted Living Facility

Intake ID: 85345

Region/Unit #: RCS Region 2 / Unit D

Allegation(s):

Expired staff background check

Investigation Methods:

Sample:	Total residents: 102 Resident sample size: 0 Closed records sample size: 0
Observations:	Facility's common area
Interviews:	Administrator
Record Reviews:	Staff personnel file, Washington State Name and Date of Birth Background Check (BGI)

Investigation Summary:

Review of the facility's personnel file for one sampled care staff showed that the staff's initial BGI was completed on 04/23/2021 and expired on 04/23/2023. The facility stated that they were unaware the staff's BGI expired. The facility immediately responded and completed the BGI while Licensor was onsite on 06/08/2023, 46 days overdue. The facility stated that the staff worked in the facility with no valid BGI between 04/23/2023 and 06/08/2023. Review of the staff's updated BGI showed results that no background information was reported. Violation was identified.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License #: 2567	Compliance Determination # 25055
Plan of Correction	Aegis Living Bellevue Overlake	Completion Date
Page 1 of 3	Licensee: Aegis Senior Communities LLC	06/09/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 06/08/2023, 06/08/2023, 06/12/2023 and 06/08/2023 of:

Aegis Living Bellevue Overlake
1845 116th Ave NE
Bellevue, WA 98004

This document references the following complaint number(s): 84961, 85345

The following sample was selected for review during the unannounced on-site visit: 0 of 102 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Michelle Yip, ALF Licenser

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit D
20425 72nd Avenue S, Suite 400
Kent, WA 98032

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

Administrator (or Representative)

Date

WAC 388-78A-2466 Background checks Washington state name and date of birth background check Valid for two years National fingerprint background check Valid indefinitely.

(1) A Washington state name and date of birth background check is valid for two years from the initial date it is conducted. The assisted living facility must ensure:

(a) A new DSHS background authorization form is submitted to the department's background check central unit every two years for all administrators, caregivers, staff persons, volunteers and students; and

(b) There is a valid Washington state name and date of birth background check for all administrators, caregivers, staff persons, volunteers and students.

This requirement was not met as evidenced by:

Based on interview and record review, the facility failed to complete a Washington State name and date of birth background check every two years for 1 of 1 sampled staff (Staff A, Lead Medication Care Manager). This failure placed all the residents at risk for potential abuse or neglect by staff with an unknown background.

Findings included...

Review of the facility's undated "staff roster" showed the facility hired Staff A on 05/04/2021.

Review of Staff A's facility personnel records showed that the facility first completed a Washington State Name and Date of Birth Background Inquiry (BGI) on 04/23/2021. The first BGI for Staff A expired on 04/23/2023. Further review of Staff A's records showed that the facility completed a new BGI on 06/08/2023. Staff D's two-year BGI review was 46 days past due.

During an interview on 06/08/2023 at noon, Staff B, Senior General Manager, confirmed that they were unaware Staff A's first BGI expired. Staff B stated that they did not complete a new BGI for Staff A when Staff A's BGI expired in April 2023. Staff A stated that on 06/08/2023, they completed Staff A's BGI.

During a follow-up interview on 06/09/2023 at 3:23 PM, Staff B stated that the facility hired a new business office manager who started in the position in May 2023. Staff B stated that the business office manager reviewed staff's personnel files and completed staff's background check. Staff B also stated that the facility implemented a new system

that tracked staff's personnel files and prompted when a staff was due for background check. Staff B stated that when they reviewed the staffs' personnel files, they missed Staff A's BGI renewal in April 2023.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Aegis Living Bellevue Overlake is or will be in compliance with this law and / or regulation on (Date)_____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative)

Date