



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

Kadie Glen Assisted Living LLC
Kadie Glen Assisted Living
451 North Baker Ave
East Wenatchee, WA 98802

RE: Kadie Glen Assisted Living License # 2580

Dear Administrator:

This letter addresses Compliance Determination(s) 48324 (Completion Date 10/07/2024) and 46401 (Completion Date 08/29/2024).

The Department completed a follow-up inspection of your Assisted Living Facility on 10/07/2024 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2660-1, RCW 70.129.050.1

The Department staff who did the on-site verification:
Brittney Shull, Community Complaint Investigator

If you have any questions, please contact me at (509)993-7821.

Sincerely,

A handwritten signature in black ink that reads "Stephanie Jenks".

Stephanie Jenks, Field Manager
Region 1, Unit G
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Kadie Glen Assisted Living **Provider Type:** Assisted Living Facility

License/Cert.#: 2580

Intake ID: 143032

Compliance Determination #: 46401

Region/Unit #: RCS Region 1 / Unit G

Investigator: Brittney Shull

Investigation Date(s): 08/29/2024 through 08/29/2024

Complainant Contact Date(s): 09/05/2024

Allegation(s):

- 1) The named residents were issued a discharge notice.
- 2) The named residents HIPPA (Health Insurance Portability and Accountability Act) rights were violated.

Investigation Methods:

Sample:	Total residents: 59 Resident sample size: 5 Closed records sample size: 1
Observations:	Environments, Residents, Staff to resident interactions.
Interviews:	Staff, Residents.
Record Reviews:	Characteristic Roster, Resident Records, Personnel Records, Discharge Notice, Facility Policy.

Investigation Summary:

- 1) Interview and record review showed that the named residents were appropriately issued a discharge notice. It also showed that the facility accommodated the needs of the named residents in order to avoid the discharge. Failed practice was not identified.
- 2) Observations showed that staff to resident interactions were appropriate and respectful. Interview and record review showed that an unauthorized individual received private information about the named resident. Failed practice identified, WAC 388-78A-2600 and RCW 70.129, referenced in a Statement of Deficiencies dated 08/29/2024.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License #: 2580	Compliance Determination # 46401
Plan of Correction	Kadie Glen Assisted Living	Completion Date
Page 1 of 3	Licensee: Kadie Glen Assisted Living LLC	08/29/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 08/29/2024 and 08/29/2024 of:

Kadie Glen Assisted Living
451 North Baker Ave
East Wenatchee, WA 98802

This document references the following complaint number(s): 143032

The following sample was selected for review during the unannounced on-site visit: 5 of 59 current residents and 1 former residents.

The department staff that investigated the Assisted Living Facility:

Brittney Shull, Community Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1 , Unit G
1200 Alder Street
Union Gap, WA 98903

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

09/11/2024

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 2580	Compliance Determination # 46401
Plan of Correction	Kadie Glen Assisted Living	Completion Date
Page 2 of 3	Licensee: Kadie Glen Assisted Living LLC	08/29/2024



Administrator (or Representative)

9/11/24

Date

RCW 70.129.050 Privacy and confidentiality of personal and medical records. The resident has the right to personal privacy and confidentiality of his or her personal and clinical records.

(1) Personal privacy includes accommodations, medical treatment, written and telephone communications, personal care, visits, and meetings of family and resident groups. This does not require the facility to provide a private room for each resident however, a resident cannot be prohibited by the facility from meeting with guests in his or her bedroom if no roommates object.

WAC 388-78A-2660 Resident rights. The assisted living facility must:

(1) Comply with chapter 70.129 RCW, Long-term care resident rights;

This requirement was not met as evidenced by:

Based on interview and record review, the Assisted Living Facility (ALF) failed to comply with long-term care resident rights to privacy and confidentiality of personal records for 1 of 5 residents (Resident 1). This failure resulted in the release of Resident 1's personal information to an unauthorized individual.

Findings included...

Review of an undated facility policy titled, "Confidentiality of Resident Information," showed that all resident information would be held in the strictest confidence and would only be accessible to authorized staff, the resident, authorized authorities and individuals with resident approval.

Review of an undated facility policy titled, "Resident Discharge," showed that the resident and their representative, as well as any interested family members, would be notified of a discharge and the reasons for the move.

Review of Resident 1's Face Sheet showed that Resident 1 had been admitted to the facility on [REDACTED]/2023 and had no emergency contacts or resident representatives listed.

Review of Resident 1's Negotiated Service Agreement (NSA), dated [REDACTED]/2023, showed that there were no interventions required for the ability to manage legal and financial affairs.

Statement of Deficiencies	License #: 2580	Compliance Determination # 46401
Plan of Correction	Kadie Glen Assisted Living	Completion Date
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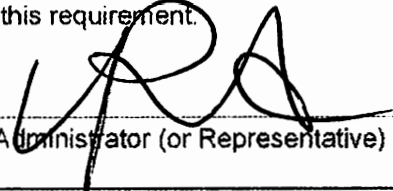
In an interview on 08/27/2024 at 4:11 PM with Resident 1 and Resident 2, Resident 1 stated that a staff member had contacted Resident 2's named emergency contact without their permission and told them that Resident 1 and Resident 2 would be evicted from the facility. Resident 1 stated that they had not authorized the release of that information, did not have a representative, and could make their own decisions. Resident 1 stated that they believed their privacy rights were violated because they did not have any contacts listed on their facility record.

Review of Resident 1's progress notes showed that on 08/14/2024 Resident 1 was upset and told staff in the medication room that they needed to mind their own business and asked who had contacted Resident 2's named emergency contact about their business.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Kadie Glen Assisted Living is or will be in compliance with this law and / or regulation on (Date) 9/30/24.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Administrator (or Representative)

9/11/24

Date