



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

Kadie Glen Assisted Living LLC
Kadie Glen Assisted Living
451 North Baker Ave
East Wenatchee, WA 98802

RE: Kadie Glen Assisted Living License # 2580

Dear Administrator:

This letter addresses Compliance Determination(s) 57614 (Completion Date 04/08/2025) and 54466 (Completion Date 02/07/2025).

The Department completed a follow-up inspection of your Assisted Living Facility on 04/08/2025 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2990-4

The Department staff who did the on-site verification:
Nicole Velazquez, Community Complaint Investigator

If you have any questions, please contact me at (509)208-5231.

Sincerely,

Laura Williams-Davis

Laura Williams-Davis, ALF Field Manager
Region 1, Unit G
Residential Care Services



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

Statement of Deficiencies	License #: 2580	Compliance Determination # 54466
Plan of Correction	Kadie Glen Assisted Living	Completion Date
Page 1 of 3	Licensee: Kadie Glen Assisted Living LLC	02/07/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site follow-up on 02/07/2025 of:

Kadie Glen Assisted Living
451 North Baker Ave
East Wenatchee, WA 98802

This document references the following SOD dated: 02/07/2025

The following sample was selected for review during the unannounced on-site visit: 4 of 61 current residents and 0 former residents.

The department staff that inspected the Assisted Living Facility:

Nicole Velazquez, Community Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1 , Unit G
1200 Alder Street
Union Gap, WA 98903

Statement of Deficiencies	License #: 2560	Compliance Determination # 54466
Plan of Correction	Kadie Glen Assisted Living	Completion Date
Page 2 of 3	Licenses: Kadie Glen Assisted Living LLC	02/07/2025

As a result of the on-site visit(s) the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report

Laura Williams-Davis

Residential Care Services

2/12/25

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

URA

Administrator (or Representative)

2/21/25

Date

WAC 388-78A-2990 Heating-cooling Temperature. The assisted living facility must:

(4) Prohibit the use of portable space heaters unless approved in writing by the Washington state director of fire protection;

This requirement was not met as evidenced by:

Based on observation, record review and interview, the Assisted Living Facility (ALF) staff failed to prohibit the use of portable heaters for 4 of 4 residents (Resident 1, 2, 3 and 4). This failed practice placed all residents, staff and visitors in the facility at risk for harm.

Review of 2021 International Fire Code, Chapter 6, section 603.9.5 showed that electric space heaters shall only be used in nonsleeping staff and employee areas.

Observation on 02/07/2025 at 1:09 PM showed that Resident 1 had a portable heater plugged into the wall in their apartment

Observation on 02/07/2025 at 1:10 PM showed that Resident 2 had a portable heater plugged into the wall in their apartment

Observation on 02/07/2025 at 1:13 PM showed that Resident 3 had a portable heater plugged into the wall in their apartment.

Observation on 02/07/2025 at 1:14 PM showed that Resident 4 had a portable heater plugged into the wall in their apartment.

As a result of the on-site visit(s) the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

_____ Residential Care Services	_____ Date
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I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

_____ Administrator (or Representative)	_____ Date
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WAC 388-78A-2990 Heating-cooling Temperature. The assisted living facility must:

(4) Prohibit the use of portable space heaters unless approved in writing by the Washington state director of fire protection;

This requirement was not met as evidenced by:

Based on observation, record review and interview, the Assisted Living Facility (ALF) staff failed to prohibit the use of portable heaters for 4 of 4 residents (Resident 1, 2, 3 and 4). This failed practice placed all residents, staff and visitors in the facility at risk for harm.

Review of 2021 International Fire Code, Chapter 6, section 603.9.5 showed that electric space heaters shall only be used in nonsleeping staff and employee areas.

Observation on 02/07/2025 at 1:09 PM showed that Resident 1 had a portable heater plugged into the wall in their apartment.

Observation on 02/07/2025 at 1:10 PM showed that Resident 2 had a portable heater plugged into the wall in their apartment.

Observation on 02/07/2025 at 1:13 PM showed that Resident 3 had a portable heater plugged into the wall in their apartment.

Observation on 02/07/2025 at 1:14 PM showed that Resident 4 had a portable heater plugged into the wall in their apartment.

Statement of Deficiencies	License #: 2580	Compliance Determination #54466
Plan of Correction	Kadie Glen Assisted Living	Completion Date
Page 3 of 3	Licenses: Kadie Glen Assisted Living LLC	02/07/2025

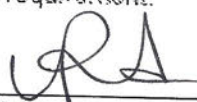
On 02/07/2025 at 1:00 PM Staff A, Administrator, stated that Residents 1, 2, 3 and 4 had portable heaters in their rooms. The facility had continued the use of portable heaters to heat resident rooms. Staff A further stated that the residents that had the portable heaters were because the heat from the Heating, Ventilating and Air Conditioning (HVAC) unit that split between the two apartments was not enough to warm the resident's room. The facility staff had not received any approvals for use of space heaters by the Deputy State Fire Marshal.

This is an uncorrected deficiency previously cited on 12/18/2024.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Kadie Glen Assisted Living is or will be in compliance with this law and / or regulation on (Date) 3/24/25.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Administrator (or Representative)

2/21/2025

Date

On 02/07/2025 at 1:00 PM Staff A, Administrator, stated that Residents 1, 2, 3 and 4 had portable heaters in their rooms. The facility had continued the use of portable heaters to heat resident rooms. Staff A further stated that the residents that had the portable heaters were because the heat from the Heating, Ventilating and Air Conditioning (HVAC) unit that split between the two apartments was not enough to warm the resident's room. The facility staff had not received any approvals for use of space heaters by the Deputy State Fire Marshal.

This is an uncorrected deficiency previously cited on 12/18/2024.

Plan/Attestation Statement

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In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative)

Date



Residential Care Services Investigation Summary Report

Provider/Facility: Kadie Glen Assisted Living **Provider Type:** Assisted Living Facility

License/Cert. #: 2580

Intake ID: 156112

Compliance Determination #: 51168

Region/Unit #: RCS Region 1 / Unit G

Investigator: Nicole Velazquez

Investigation Date(s): 12/04/2024 through 12/18/2024

Complainant Contact Date(s):

Allegation(s):

- 1) A named resident had a staff to resident interaction.
- 2) The facility used portable heaters to warm resident rooms.

Investigation Methods:

Sample:	Total residents: 62 Resident sample size: 4 Closed records sample size: 1
Observations:	Resident apartments, Staff to resident interactions
Interviews:	Residents, Staff and others not associated with the facility.
Record Reviews:	Characteristic roster, Resident records, facility policy, department records

Investigation Summary:

- 1) Allegation was previously investigated on 10/25/2024 with no failed practice identified.
- 2) Observations, interview and record review showed that residents had used personal heater in their apartments. Staff interviews showed that they had allowed residents to use portable heaters for years. Failed Practice Identified, WAC 388-78A-2990 reference Statement of Deficiencies dated 12/18/2024.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License #: 2580	Compliance Determination # 51168
Plan of Correction	Kadie Glen Assisted Living	Completion Date
Page 1 of 3	Licensee: Kadie Glen Assisted Living LLC	12/18/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 12/04/2024 and 12/04/2024 of:

Kadie Glen Assisted Living
451 North Baker Ave
East Wenatchee, WA 98802

This document references the following complaint number(s): 155502, 156112, 157664

The following sample was selected for review during the unannounced on-site visit: 4 of 62 current residents and 1 former residents.

The department staff that investigated the Assisted Living Facility:

Nicole Velazquez, Community Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1 , Unit G
1200 Alder Street
Union Gap, WA 98903

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Laura Williams-Davis
Residential Care Services

12/20/2024
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 2580	Compliance Determination # 51168
Plan of Correction	Kadie Glen Assisted Living	Completion Date
Page 2 of 3	Licensee: Kadie Glen Assisted Living LLC	12/18/2024



Administrator (or Representative)

12/26/24

Date

WAC 388-78A-2990 Heating-cooling Temperature. The assisted living facility must:

(4) Prohibit the use of portable space heaters unless approved in writing by the Washington state director of fire protection;

This requirement was not met as evidenced by:

Based on observation, record review and interview, the Assisted Living Facility (ALF) staff failed to prohibit the use of portable heaters for 5 of 5 residents (Resident 1, 2, 3, 4 and 5). This failed practice placed all residents, staff and visitors in the facility at risk for harm.

Review of 2021 International Fire Code, Chapter 6, section 603.9.5 showed that electric space heaters shall only be used in nonsleeping staff and employee areas.

Observation on 12/04/2024 at 12:48 PM showed that Resident 1 had a portable heater plugged into the wall in their apartment.

On 12/04/2024 at 11:00 AM, Staff A, Administrator, stated that Residents 1, 2, 3, 4 and 5 had portable heaters in their rooms. The facility had allowed the use of portable heaters all year round for years and not on a temporary basis. Staff A further stated that the residents that had the portable heaters were because the heat from the Heating, Ventilating and Air Conditioning (HVAC) unit that split between the two apartments was not enough to warm the resident's room and the resident have sliding glass doors that they leave open and then want more heat in their rooms.

On 12/10/2024 at 8:30 AM, Collateral Contact 1 (CC1), Deputy State Fire Marshal, stated that portable heaters were meant to be for temporary use and not as a permanent heating element.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Kadie Glen Assisted Living is or will be in compliance with this law and / or regulation on (Date) Jan 31 2025.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative)

Date

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(4) Prohibit the use of portable space heaters unless approved in writing by the Washington state director of fire protection;

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Based on observation, record review and interview, the Assisted Living Facility (ALF) staff failed to prohibit the use of portable heaters for 5 of 5 residents (Resident 1, 2, 3, 4 and 5). This failed practice placed all residents, staff and visitors in the facility at risk for harm.

Review of 2021 International Fire Code, Chapter 6, section 603.9.5 showed that electric space heaters shall only be used in nonsleeping staff and employee areas.

Observation on 12/04/2024 at 12:48 PM showed that Resident 1 had a portable heater plugged into the wall in their apartment.

On 12/04/2024 at 11:00 AM, Staff A, Administrator, stated that Residents 1, 2, 3, 4 and 5 had portable heaters in their rooms. The facility had allowed the use of portable heaters all year round for years and not on a temporary basis. Staff A further stated that the residents that had the portable heaters were because the heat from the Heating, Ventilating and Air Conditioning (HVAC) unit that split between the two apartments was not enough to warm the resident's room and the resident have sliding glass doors that they leave open and then want more heat in their rooms.

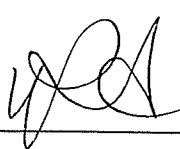
On 12/10/2024 at 8:30 AM, Collateral Contact 1 (CC1), Deputy State Fire Marshal, stated that portable heaters were meant to be for temporary use and not as a permanent heating element.

Plan/Attestation Statement

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In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Statement of Deficiencies	License #: 2580	Compliance Determination # 51168
Plan of Correction	Kadie Glen Assisted Living	Completion Date
Page 3 of 3	Licensee: Kadle Glen Assisted Living LLC	12/18/2024

Administrator (or Representative)		Date 12/26/2024
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_____	_____
Administrator (or Representative)	Date