



**STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600**

October 23, 2024

ELECTRONIC-FACSIMILE

Administrator
Royal Columbian Senior Living
5615 W Umatilla Ave
Kennewick, WA 99336

Assisted Living Facility License # **2581**
Licensee: Greenlake Management Columbian, LLC

IMPOSITION OF CIVIL FINES

Dear Administrator:

On October 10, 2024, the Department of Social and Health Services (DSHS), Residential Care Services completed a Full and Complaint Investigations at your facility. This letter constitutes formal notice of a civil fines on the license for your assisted living facility, also known as **Royal Columbian Senior Living**, located at **5615 W Umatilla Ave, Kennewick**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The civil fines on the license are based on the following violation of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated October 10, 2024.

Civil Fines

WAC 388-78A-2120(2)(a)(b)(3)(a)(4) Monitoring residents' well-being. **\$2,300.00**

The licensee failed to evaluate, monitor, and take action for changes experienced by two residents. This failure contributed to one resident having weight loss and the other resident experiencing pain, and placed residents at risk of complications from their chronic health conditions.

This is a recurring deficiency previously cited on April 10, 2024, for subsections (3)(a) and (4), and on October 31, 2023, on June 9, 2023, for subsections (3)(a) and (4) and on April 4, 2022.

WAC 388-78A-2210 Medication services.

\$500.00

The licensee failed to ensure medication was given as prescribed and failed to develop and ensure a safe medication system was in place for residents who required assistance and administration with their medication for four residents. These failures resulted in wrong medications being administered to three residents, late medication administration for two residents, and medications errors for one resident, which placed the residents at risk for health complications.

This is a recurring deficiency previously cited on June 9, 2023, for subsections (1)(b), November 17, 2022, for subsections (2)(a) and April 4, 2022, for subsections (1)(b)(2).

WAC 388-78A-2240 Nonavailability of medications.

\$1,000.00

The licensee failed to ensure that residents' medications were obtained when staff were responsible to order medications, for four residents. This failure resulted in the residents not receiving their prescribed medication, contributed to a hospitalization for one resident due to worsening constipation, and placed the residents at risk of complications with their health conditions secondary to missed medications.

This is a recurring deficiency previously cited on August 8, 2023.

NOTE: These are the violations, which resulted in the fines; see the attached Statement of Deficiencies for any additional violations.

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Laura Williams-Davis, Field Manager
Region 1, Unit C
1200 Alder St
Union Gap, WA 98903
Phone: 509-571-5495 / Fax: (509) 454-4160
rcsregion1email@dshs.wa.gov

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process, you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your **written** request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600

Formal Administrative Hearing

You may contest the civil fines by requesting a formal administrative hearing to challenge the deficiency, which resulted in the civil fines. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

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Royal Columbian Senior Living
License # 2581
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Payment:

If you do not request a formal administrative hearing, the civil fines are due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this letter.

Mail a check for **\$3,800.00** payable to the 'Department of Social and Health Services', **and if you have or have had a Medicaid resident(s), please include your ProviderOne ID Number # on the check**, to:

DSHS Office of Financial Recovery
PO Box 9501
Olympia, WA 98507-9501
(360) 664-5919 / FAX: (360) 664-8401
OFRMMISVendor@dshs.wa.gov

If the Office of Financial Recovery has not received your payment within twenty-eight (28) days after receipt of this letter, interest will begin to accrue immediately on the balance, at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) days, the balance due will be recovered.

If you have any questions, please contact Laura Williams-Davis, Field Manager, at 509-571-5495.

Sincerely,



Matt Hauser
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 1, Unit G
RCS Regional Administrator, Region 1
HCS Regional Administrator, Region 1
DDA Regional Administrator, Region 1
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
DRW
HP