



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

December 26, 2024

ELECTRONIC-FACSIMILE

Administrator
Royal Columbian Senior Living
5615 W Umatilla Ave
Kennewick, WA 99336

Assisted Living Facility License # **2581**
Licensee: Greenlake Management Columbian, LLC

IMPOSITION OF CIVIL FINES

Dear Administrator:

On December 12, 2024, the Department of Social and Health Services (DSHS), Residential Care Services completed a follow-up visit at your facility. This letter constitutes formal notice of civil fines on the license for your assisted living facility, also known as **Royal Columbian Senior Living**, located at **5615 W Umatilla Ave, Kennewick**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The civil fines on the license are based on the following violation of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated December 12, 2024.

Civil Fines

WAC 388-78A-2100 (2)(a) Ongoing assessments.

\$500.00

The licensee failed to complete accurate assessments for residents with identified issues for two residents. This failure placed the residents at risk of a decline in their chronic medical conditions and of unmet care needs.

This is an uncorrected deficiency previously cited on October 10, 2024, for subsection (2)(a) and a recurring deficiency previously cited on February 21, 2023 for subsection (2)(a).

WAC 388-78A-2120 (3) Monitoring residents' well-being. **\$2,000.00**

The licensee failed to evaluate a reoccurring condition experienced by one resident. This failure placed the resident at risk of complications from their chronic health condition.

This is a repeated deficiency previously cited on April 10, 2024, October 31, 2023, June 9, 2023, and April 4, 2022, for subsections (3) and uncorrected deficiency previously cited on October 10, 2024, for subsections (3).

WAC 388-78A-2474 (2)(e) Training and home care aide certification requirements. **\$300.00**

The licensee failed to ensure staff received continuing education for one staff. This failure placed residents at risk of being cared for by untrained staff.

This is an uncorrected deficiency previously cited on October 10, 2024, for subsection 2e.

WAC 388- RCW 70.129.030 (4) Notice of rights and services—Admission of individuals. **\$300.00**

WAC 388-78A-2660 (1) Resident rights.

The licensee failed to inform each resident at least every twenty-four months in writing of the service items, charges, activities available in the facility, and the rules of the facility's operation for three residents. This failure did not allow residents to make informed decisions regarding living choices at the facility.

This is an uncorrected deficiency previously cited on October 10, 2024, for subsection (1)(4).

NOTE: These are the violations, which resulted in the fines; see the attached Statement of Deficiencies for any additional violations.

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected.
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

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Return the signed and dated SOD to:

Laura Williams-Davis, Field Manager
Region 1, Unit C
1200 Alder St
Union Gap, WA 98903
Phone: 509-208-5231 / Fax: (509) 454-4160
rcsregion1email@dshs.wa.gov

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process, you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your **written** request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600

Formal Administrative Hearing

You may contest the civil fines by requesting a formal administrative hearing to challenge the deficiency, which resulted in the civil fines. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

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The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

Payment:

If you do not request a formal administrative hearing, the civil fines are due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this letter.

Mail a check for **\$3,100.00** payable to the 'Department of Social and Health Services', **and if you have or have had a Medicaid resident(s), please include your ProviderOne ID Number # on the check**, to:

DSHS Office of Financial Recovery
PO Box 9501
Olympia, WA 98507-9501
(360) 664-5919 / FAX: (360) 664-8401
OFRMMISVendor@dshs.wa.gov

If the Office of Financial Recovery has not received your payment within twenty-eight (28) days after receipt of this letter, interest will begin to accrue immediately on the balance, at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) days, the balance due will be recovered.

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If you have any questions, please contact Laura Williams-Davis, Field Manager, at 509-208-5231.

Sincerely,



For: Matt Hauser
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 1, Unit G
RCS Regional Administrator, Region 1
HCS Regional Administrator, Region 1
DDA Regional Administrator, Region 1
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
DRW
SN