



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Home and Community Living Administration
PO Box 45600, Olympia, WA 98504-5600

June 4, 2026

ELECTRONIC-FACSIMILE

Administrator
Royal Columbian Senior Living
5615 W Umatilla Ave
Kennewick, WA 99336

Assisted Living Facility License # **2581**
Licensee: Greenlake Management Columbian, LLC

CONTINUED STOP PLACEMENT ORDER PROHIBITING ADMISSIONS

Dear Administrator:

On March 26, 2026, the Department of Social and Health Services (DSHS), Residential Care Services conducted a complaint investigation at your facility. This letter constitutes formal notice of a continued stop placement order prohibiting admissions for your assisted living facility, located at **5615 W Umatilla Ave, Kennewick**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190 and 18.20.520.

An assisted living facility that is subject to a continued stop placement order under RCW 18.20.190 is required to publicly post in a conspicuous place at the facility a standardized notice that the department has issued a continued stop placement order for the facility under the authority granted pursuant to RCW 18.20.520.

The continued stop placement order is based on the following violations of the RCW and/or WAC found by the department in your adult family home, described in the attached Statement of Deficiencies (SOD) report dated **March 26, 2026**.

WAC 388-78A-2040 (1) Other requirements.

The licensee failed to maintain compliance with the Washington State Patrol Fire Protection Bureau when the Deputy State Fire Marshal found the facility in violation of two codes on reinspection. Additionally, the facility also failed to maintain compliance with the City of Kennewick Municipal Codes constituting a public nuisance. These failures placed residents living in the facility, staff, and visitors to the facility at risk for harm in the event of a fire.

WAC 388-78A-2700 (1)(g)(i)(ii)(iii)(iv)(v)(vi) Emergency and disaster preparedness.

The licensee failed to develop and maintain a current disaster plan with necessary information and procedures to follow in the event of an emergency for one disaster plan. This failure to provide a sufficient and current disaster plan placed all the residents in the home at risk for harm in the event of an internal or external emergency.

NOTE: These are the violations, which resulted in the continued stop placement order; see the attached Statement of Deficiencies for any additional violations.

The stop placement order prohibiting admissions to your assisted living facility was effective immediately upon **verbal** notice to you on **February 19, 2026**, in a notice letter dated February 20, 2026. The stop placement order was continued upon **verbal** notice to you on **March 29, 2026**. The continued stop placement order prohibiting admissions will not be postponed pending an administrative hearing or informal dispute resolution process, as is required by RCW 18.20.190(4). The continued stop placement applies to all new admissions, re-admissions, and transfer of residents.

During the continued stop placement, you may not admit any new resident to your assisted living facility. In addition, you may not allow any resident who was absent from the home due to a temporary non-out-patient stay (not including out-patient treatment) at a hospital, nursing home or other treatment center to return during the continued stop placement unless you obtain advance approval from the department. You may request such approval by contacting Laura Williams-Davis, Field Manager, at 509-208-5231.

Because it may not be possible to reach the Field Manager on a weekend or holiday, any pre-approval requests should be made as soon as possible during the business week. Such exceptions are made at the sole discretion of the department on a case-by-case basis. The department may impose sanctions or take other legal action if you fail to comply with the continued stop placement of admissions.

The department will terminate the continued stop placement order prohibiting admissions when the violations necessitating the continued stop placement have been corrected and you exhibit the capacity to maintain adequate care and service.

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

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Return the signed and dated SOD to:

Laura Williams-Davis, Field Manager
Region 1, Unit C
1200 Alder St
Union Gap, WA 98903
Phone: 509-208-5231 / Fax: (509) 454-4160
rcsregion1email@dshs.wa.gov

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process, you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

You can make an IDR request and find directions on the IDR web page at:
<http://www.dshs.wa.gov/altsa/idr>.

Formal Administrative Hearing

You may contest the continued stop placement order by requesting a formal administrative hearing to challenge the deficiency(ies), which resulted in the continued stop placement order. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

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Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

NOTICE: State and federal law provide protections to defendants who are in military service, and to their dependents. Dependents of a service member are the service member's spouse, the service member's minor child, or an individual for whom the service member provided more than one-half of the individual's support for one hundred eight days immediately preceding an application for relief.

One protection provided is the protection against the entry of a default judgment in certain circumstances. This notice pertains only to a defendant who is a dependent of a member of the National Guard or a military reserve component under a call to active service, or a National Guard member under a call to service authorized by the governor of the state of Washington, for a period of more than thirty consecutive days. Other defendants in military service also have protections against default judgments not covered by this notice. If you are the dependent of a member of the national guard or a military reserve component under a call to active service, or a national guard member under a call to service authorized by the governor of the state of Washington, for a period of more than thirty consecutive days, you should notify the Department in writing of your status as such within twenty days of the receipt of this notice. If you fail to do so, then a court or an administrative tribunal may presume that you are not a dependent of an active duty member of the national guard or reserves, or a national guard member under a call to service authorized by the governor of the state of Washington, and proceed with the entry of an order of default and/or a default judgment without further proof of your status. Your response to the Department about your status does not constitute an appearance for jurisdictional purposes in any pending litigation nor a waiver of your rights.

If you have any questions, please contact Laura Williams-Davis, Field Manager, at 509-208-5231.

Sincerely,



Matt Hauser
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 1, Unit G
RCS Regional Administrator, Region 1
HCS Regional Administrator, Region 1
DDA Regional Administrator, Region 1
WA LTC Ombuds
WA Cares
HQ Central Files
DRW
HP

REQUEST FOR AN ON-SITE REVISIT WITHIN 15 WORKING DAYS

FACILITY: _____

ADDRESS: _____

DATE REQUEST FAXED: _____ **DATE MAILED:** _____

TO: _____, Field Manager, Region ____ Unit ____

I believe we have corrected the violations that led to my facility/home being placed in stop placement of new admissions. I am requesting an onsite revisit within 15 working days of receipt of this letter to verify that correction(s) is complete.

The following steps have been taken to ensure lasting correction.

- 1.
- 2.
- 3.
- 4.
- 5.

Licensee or Designee Signature

Date