



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

Greenlake Management Columbian, LLC
Royal Columbian Senior Living
4441 W. Airport FWY Ste 160
Irving, TX 75062

RE: Royal Columbian Senior Living License # 2581

Dear Administrator:

This letter addresses Compliance Determination(s) 26676 (Completion Date 07/13/2023) and 24468 (Completion Date 05/30/2023).

The Department completed a follow-up inspection of your Assisted Living Facility on 07/13/2023 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2040-1

The Department staff who did the on-site verification:
Melissa Milanez, Community Complaint Investigator

If you have any questions, please contact me at (509)208-5231.

Sincerely,

Gwin Kaercher

Gwin Kaercher, Field Manager
Region 1, Unit G
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



Residential Care Services Investigation Summary Report

Provider/Facility: Royal Columbian Senior Living
License/Cert.#: 2581
Compliance Determination #: 24468
Investigator: Melissa Milanez
Investigation Date(s): 05/25/2023 through 05/30/2023
Complainant Contact Date(s):

Provider Type: Assisted Living Facility
Intake ID: 82327
Region/Unit #: RCS Region 1 / Unit G

Allegation(s):

The facility was in violation of several codes on the annual fire and life safety inspection.

Investigation Methods:

Sample: Total residents: 78
Resident sample size: 78
Closed records sample size:

Observations: Residents, Staff to resident interactions, Areas on Deputy Fire Marshall inspection report

Interviews: Facility Staff, Others not associated to the facility

Record Reviews: State reporting log, Deputy Fire Marshall Inspection report

Investigation Summary:

Interviews and record reviews showed on 01/31/2023, the Deputy State Fire Marshal (DSFM) completed the facility's annual life safety inspection. The DSFM found the facility to have multiple violations during the inspection. On 03/23/2023, the DSFM did a life safety reinspection of the facility and found that the facility had not corrected all the violations from the 01/31/2023 inspection. The facility did not meet minimum regulatory requirements. Failed practice identified. WAC 388-78A-2040 (1). Reference Statement of Deficiencies dated 05/30/2023. SOD date: 05/30/2023

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License #: 2581	Compliance Determination # 24468
Plan of Correction	Royal Columbian Senior Living	Completion Date
Page 1 of 3	Licensee: Greenlake Management Columbian, LLC	05/30/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 05/25/2023 and 05/25/2023 of:

Royal Columbian Senior Living
5615 W Umatilla Ave
Kennewick, WA 99336

This document references the following complaint number(s): 82327

The following sample was selected for review during the unannounced on-site visit: 78 of 78 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Melissa Milanez, Community Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1, Unit G
1200 Alder Street
Union Gap, WA 98903

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Gwin Kaercher
Residential Care Services

06/02/2023
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

06.13.2023 10:20:16

State of Washington

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Statement of Deficiencies

License #: 2581

Compliance Determination #24468

Plan of Correction

Royal Columbian Senior Living

Completion Date

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Licensee: Greenlake Management Columbian, LLC

05/30/2023



Administrator (or Representative)

6/29/23.

Date

WAC 388-78A-2040 Other requirements.

(1) The assisted living facility must comply with all other applicable federal, state, county and municipal statutes, rules, codes and ordinances, including without limitations those that prohibit discrimination.

This requirement was not met as evidenced by:

Based on interview and record review, the Assisted Living Facility (ALF) failed to maintain compliance with the Washington State Patrol Fire Protection Bureau when the Deputy State Fire Marshal (DSFM) found the ALF in violation of several codes on the initial 01/31/2023 inspection, and on the re-inspection of 03/23/2023. This failed practice placed 78 residents, staff, and visitors to the facility at risk for harm in the event of a fire.

Findings included...

Record review of the DSFM facility inspection checklist and letter dated 03/23/2023 showed the facility had the following uncorrected violations: The facility is unable to provide documentation of testing of the carbon monoxide detectors per the manufacturer's recommendation, a ceiling tile is missing in the Activity Director's office, the facility is unable to provide documentation of monthly testing of the single station smoke detectors (resident rooms), the facility is unable to provide documentation of monthly testing of the battery back-up emergency lights and exit signs, emergency light by Room 348 failed to illuminate when tested, emergency light at 2nd floor east stairwell failed to illuminate when tested, and the facility is unable to provide documentation of annual (90 minute) testing of the battery back-up emergency lights.

Staff Member A, Facility Administrator, was interviewed on 05/30/2023 at 12:50 PM, they stated that they were aware of the multiple failed fire inspections and that they were working with the DSFM to meet all required regulations. They stated that the tile for the activity room ceiling had been ordered and would be replaced upon arrival. The facility's emergency lighting for the stairway had been replaced, and all required annual and monthly testing of smoke detectors, battery back-up emergency lights, exit signs, and annual (90 minute) testing had been completed. Staff A also stated that the maintenance worker was working with her to meet all the requirements.

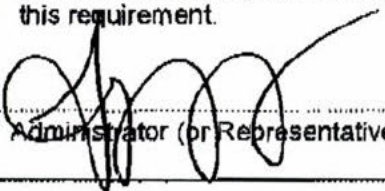
Plan/Attestation Statement

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies License #: 2581 Compliance Determination # 24468
Plan of Correction Royal Columbian Senior Living Completion Date
Page 3 of 3 Licensee: Greenlake Management Columbian, LLC 05/30/2023

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Royal Columbian Senior Living is or will be in compliance with this law and / or regulation on (Date) 6/29/23.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


Administrator (or Representative)

6/29/23
Date

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