



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

Greenlake Management Columbian, LLC
Royal Columbian Senior Living
5615 W Umatilla Ave
Kennewick, WA 99336

RE: Royal Columbian Senior Living License # 2581

Dear Administrator:

This letter addresses Compliance Determination(s) 42840 (Completion Date 06/18/2024) and 39446 (Completion Date 04/23/2024).

The Department completed a follow-up inspection of your Assisted Living Facility on 06/18/2024 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2040-1

The Department staff who did the on-site verification:
Melissa Milanez, Community Complaint Investigator

If you have any questions, please contact me at (509)572-7394.

Sincerely,

Michelle Closner

Michelle Closner, Field Manager
Region 1, Unit G
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Royal Columbian Senior Living	Provider Type: Assisted Living Facility
License/Cert.#: 2581	Intake ID: 125230
Compliance Determination #: 39446	Region/Unit #: RCS Region 1 / Unit G
Investigator: Melissa Milanez	
Investigation Date(s): 04/10/2024 through 04/23/2024	
Complainant Contact Date(s):	

Allegation(s):

The facility was in violation of several codes on the annual fire and life safety inspection.

Investigation Methods:

Sample:	Total residents: 82 Resident sample size: 82 Closed records sample size:
Observations:	Residents, Staff to resident interactions, Areas on Deputy Fire Marshall inspection report
Interviews:	Facility Staff, Others not associated to the facility
Record Reviews:	State reporting log, Deputy Fire Marshall Inspection report

Investigation Summary:

Interviews and record reviews showed the Deputy State Fire Marshal (DSFM) completed the facility's annual life safety inspection. The DSFM found the facility to have multiple violations during the inspection. The DSFM later conducted a reinspection of the facility and found that the facility had not corrected one of the violations from the previous inspection. Failed practice identified. WAC 388-78A-2040 (1).

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License #: 2581	Compliance Determination # 39446
Plan of Correction	Royal Columbian Senior Living	Completion Date
Page 1 of 3	Licensee: Greenlake Management Columbian, LLC	04/23/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 04/10/2024 and 04/10/2024 of:

Royal Columbian Senior Living
5615 W Umatilla Ave
Kennewick, WA 99336

This document references the following complaint number(s): 125230, 123147

The following sample was selected for review during the unannounced on-site visit: 82 of 82 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Melissa Milanez, Community Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1, Unit G
1200 Alder Street
Union Gap, WA 98903

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Joan Kaercher
Residential Care Services

05/02/2024

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.



Administrator (or Representative)



Date

WAC 388-78A-2040 Other requirements.

(1) The assisted living facility must comply with all other applicable federal, state, county and municipal statutes, rules, codes and ordinances, including without limitations those that prohibit discrimination.

This requirement was not met as evidenced by:

Based on interview and record review, the facility failed to maintain compliance with the Washington State Patrol Fire Protection Bureau when the Deputy State Fire Marshal (DSFM) found the facility in violation of several codes on the initial 01/31/2024 inspection, and on the re-inspection of 03/06/2024. This failure placed residents, staff, and visitors to the facility at risk for harm in the event of a fire.

Findings included...

Record review of the DSFM facility inspection checklist and letter dated 01/31/2024 showed the facility had the following uncorrected violations: a burning candle was observed in a resident's room, residents have breached facility's smoking policy and have smoked in or adjacent to resident rooms, cigarettes and smoking related combustibles were observed disposed of in plastic garbage can on the exterior of the building, and cigarettes were observed in brush and lawn area in the exterior of the building.

Record review of the DSFM facility inspection checklist and letter dated 03/06/2024 showed the facility had the following uncorrected violations: cigarettes and smoking related combustibles were observed disposed of in plastic garbage can on the exterior of the building.

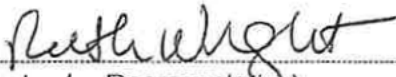
Staff A, Administrator, was interviewed on 04/10/2024 at 11:41 AM, they stated that they were aware of the failed fire inspection and had been working with the DSFM to meet all required regulations. Staff A acknowledged that there had been plastic containers placed outside of the facility and had recently changed them out with metal cans and metal ash trays. They stated the facility maintenance staff was also unaware of their responsibilities at the time but was working closely with them to meet all requirements.

This is a recurring deficiency previously cited on 05/30/2023.

Statement of Deficiencies	License #: 2581	Compliance Determination # 39446
Plan of Correction	Royal Columbian Senior Living	Completion Date
Page 3 of 3	Licensee: Greenlake Management Columbian, LLC	04/23/2024

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Royal Columbian Senior Living is or will be in compliance with this law and / or regulation on (Date) 6/7/24.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


Administrator (or Representative)

5/10/24
Date