



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
800 NE 136th Ave Ste 200, Vancouver, WA 98684

03/06/2026

Greenlake Management Lacey, LLC
Memory Care At The Lodges
1530 Carpenter Rd SE
Lacey, WA 98503

RE: Memory Care At The Lodges # 2600

Dear Administrator:

This letter addresses deficiencies occurring in the report(s) for: Compliance Determination(s) 73955 (Completion Date 03/06/2026) and 65676 (Completion Date 02/02/2026).

The Department completed a follow-up inspection of your Assisted Living Facility on 03/06/2026 and found no deficiencies.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-78A-2630 Reporting abuse and neglect.

- (1) The assisted living facility must ensure that each staff person:
 - (b) Makes an immediate report to the appropriate law enforcement agency and the department consistent with chapter 74.34 RCW of all incidents of suspected sexual abuse or physical abuse of a resident.

The Department staff who did the On Site verification:
Maria Salas, ALF Complaint Investigator

If you have any questions, please contact me at (360)450-1218.

Sincerely,

Laurie Anderson for Clinton Fridley

Clinton Fridley, Community Nurse Field Manager
Region 3, Unit E



Residential Care Services Investigation Summary Report

Provider/Facility: Memory Care At The Lodges **Provider Type:** Assisted Living Facility

License/Cert.#: 2600

Intake ID: 208054

Compliance Determination #: 65676

Region/Unit #: RCS Region 3 / Unit E

Investigator: Maria Salas

Investigation Date(s): 09/15/2025 through 02/02/2026

Complainant Contact Date(s):

Allegation(s):

Facility report of alleged staff to resident sexual assault

Investigation Methods:

Sample:	Total residents: 48 Resident sample size: 4 Closed records sample size: 0
Observations:	Identified resident Residents Activities Resident rooms Staff to resident interactions Resident to resident interactions
Interviews:	Identified resident Nursing staff Residents
Record Reviews:	Medical records State reporting log Incident investigation Facility policies

Investigation Summary:

Based on record review and interview the facility failed to notify local law of alleged sexual assault per state regulations. Failed practice identified.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License #: 2600	Compliance Determination # 65676
Plan of Correction	Memory Care At The Lodges	Completion Date
Page 1 of 3	Licensee: Greenlake Management Lacey, LLC	02/02/2026

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 09/15/2025 and 01/20/2026 of:

Memory Care At The Lodges
1530 Carpenter Rd SE
Lacey, WA 98503

This document references the following complaint number(s): 190838, 190988, 191100, 208054

The following sample was selected for review during the unannounced on-site visit: 4 of 48 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Maria Salas, ALF Complaint Investigator

From:
DSHS, Home and Community Living Administration
Residential Care Services, Region 3 , Unit E
800 NE 136th Ave Ste 200
Vancouver, WA 98684

Statement of Deficiencies	License # 2600	Compliance Determination #65676
Plan of Correction	Memory Care At The Lodges	Completion Date
Page 2 of 3	Licensee: Greenlake Management Lacey, LLC	02/02/2026

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Clinton Fridley RN
Residential Care Services

02/04/2026

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Jodi M. Stephens
Administrator (or Representative)

2/5/26

Date

WAC 388-78A-2630 Reporting abuse and neglect.

(1) The assisted living facility must ensure that each staff person:

(b) Makes an immediate report to the appropriate law enforcement agency and the department consistent with chapter 74.34 RCW of all incidents of suspected sexual abuse or physical abuse of a resident.

This requirement was not met as evidenced by:

Based on interview and record review, the facility failed to report to law enforcement when a resident alleged sexual assault for 1 of 1 residents (Resident 1). This failure resulted in the facility failing to notify law enforcement regarding an allegation of sexual assault between Resident 1 (R1) and unknown staff and placed all residents at risk for not having allegations reported and/or responded to by appropriate agencies.

Findings included...

Record review of Face Sheet showed R1 admitted on [REDACTED] 2024 with a history of dementia (a loss of cognitive function thinking, remembering, and reasoning).

Record review of Incident Report dated 01/07/2026, showed R1 had voiced an allegation of sexual assault to Staff A, Medication Technician (MT), stating that the assault had happened after they had admitted to the facility. R1 reported the perpetrator had been a male staff member but was unable to recall his name or give a description. Document showed R1's Power of Attorney, medical provider, Executive Director and licensed nurse had been notified of the allegation. No documentation was found that local law enforcement was notified.

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Administrator (or Representative)

Date

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Statement of Deficiencies	License #: 2600	Compliance Determination #65575
Plan of Correction	Memory Care At The Lodges	Completion Date
Page 3 of 3	Licensee: Greenlake Management Lacey, LLC	02/02/2026

Record review of progress notes dated 01/07/2026 through 01/10/2026 showed staff entry of an alleged sexual assault voiced by R1. No documentation that local law enforcement was notified of the allegation.

Record review of email dated 01/23/2026, from Staff B, Residential Care Coordinator (RCC), showed Staff B had been asked if local law enforcement had been notified of allegation of sexual assault of R1. Staff B had replied that local law enforcement had not been contacted.

In an interview on 02/02/2026 at 11:55 AM, Staff C, Executive Director (ED), stated the responsibility to contact local law enforcement when needed for an incident was either theirs or Staff B's responsibility. Staff C stated they do not have a system in place to ensure all required parts of an incident investigation are completed such as contacting local law enforcement.

This is a recurring deficiency previously cited on 08/05/2024 and 05/14/2025.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Memory Care At The Lodges is or will be in compliance with this law and / or regulation on (Date) 2/20/2026.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Jodi M. Stephens
Administrator (or Representative)

2/10/2026
Date

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Administrator (or Representative)

Date