



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

October 8, 2024

ELECTRONIC-FACSIMILE

Administrator
Centralia Point Assisted Living and Memory Care
2010 Cooks Hill Rd
Centralia, WA 98531

Assisted Living Facility License # **2609**
Licensee: Centralia Point Operating Company LLC

IMPOSITION OF CIVIL FINES

Dear Administrator:

On September 25, 2024, the Department of Social and Health Services (DSHS), Residential Care Services completed a follow-up visit at your facility. This letter constitutes formal notice of civil fines on the license for your assisted living facility, also known as **Centralia Point Assisted Living and Memory Care**, located at **2010 Cooks Hill Rd, Centralia**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The civil fines on the license are based on the following violation of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated September 25, 2024.

Civil Fines

WAC 388-78A-2660 (1)(2)(4)(5)(6) Resident rights. **\$400.00**

The licensee failed to address and resolve one resident grievance. This failure resulted in the resident having unresolved concerns and placed the resident at risk for decreased quality of life.

This is an uncorrected deficiency previously cited on June 26, 2024.

WAC 388-78A-2040 (1)(2) Other requirements. **\$600.00**

The licensee failed to ensure fit testing (testing for respirator mask fitting and use) was completed per Washington state regulations for one staff. This failure placed 46

residents, staff, and visitors' life and safety at risk of spread of infectious disease during an outbreak.

This is an uncorrected and recurring deficiency previously cited on June 26, 2024, and April 28, 2023.

WAC 388-78A-2400 (2) Protection of resident records. **\$300.00**

The licensee failed to ensure confidentiality of resident records for one unit reviewed. These failures placed 33 residents at risk for exposure of confidential records.

This is an uncorrected deficiency previously cited on June 26, 2024.

WAC 388-78A-2260 (1) Storing, securing, and accounting for medications. **\$300.00**

The licensee failed to ensure medications were stored and locked in a secure manner in one resident's room. This failure placed 33 assisted living residents at risk of potential ingestion of harmful substances and risk for tampering with or misuse of medications by residents, staff, or visitors in the facility.

This is an uncorrected deficiency previously cited on June 26, 2024.

WAC 388-78A-2230 (1)(c)(i)(ii) Medication refusal. **\$300.00**

The licensee failed to notify the physician when one resident refused their medication. This failure placed the residents at risk for medical complications due to the physician being unable to evaluate the significance of the resident not getting their medication and provide instructions.

This is an uncorrected deficiency previously cited on June 26, 2024.

WAC 388-78A-2240 Nonavailability of medications. **\$500.00**

The licensee failed to ensure that three residents had their medications available for administration per physician orders. This failure placed the residents at risk for medical complications from not receiving medications as prescribed, and a decreased quality of life.

This is an uncorrected deficiency previously cited on June 26, 2024.

WAC 388-78A-2140 (1)(a)(i)(ii)(iii)(b)(c)(d)(e)(2)(a)(b)(3)(4)(5)(6)(7)(8) Negotiated service agreement contents. **\$300.00**

The licensee failed to have the residents service plan agreement (facility's version of the negotiated service agreement [NSA]) updated with the most accurate information for

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one resident. This failure placed the resident at risk of unmet care needs and care staff being uneducated and unable to provide the care and services that the resident required.

This is an uncorrected deficiency previously cited on June 26, 2024.

NOTE: These are the violations, which resulted in the fines; see the attached Statement of Deficiencies for any additional violations.

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Cory Cisneros, Field Manager
Region 3, Unit E
6639 Capitol Blvd SW Point Plaza West
Tumwater, WA 98501
Phone: (253) 254-3190 / Fax: (360) 664-8451
rcsregion3email@dshs.wa.gov

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process, you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

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Send your **written** request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600

Formal Administrative Hearing

You may contest the civil fines by requesting a formal administrative hearing to challenge the deficiency, which resulted in the civil fines. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

Payment:

If you do not request a formal administrative hearing, the civil fines are due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this letter.

Mail a check for **\$2,700.00** payable to the 'Department of Social and Health Services', **and if you have or have had a Medicaid resident(s), please include your ProviderOne ID Number # on the check,** to:

DSHS Office of Financial Recovery
PO Box 9501
Olympia, WA 98507-9501
(360) 664-5919 / FAX: (360) 664-8401
OFRMMISVendor@dshs.wa.gov

If the Office of Financial Recovery has not received your payment within twenty-eight (28) days after receipt of this letter, interest will begin to accrue immediately on the balance, at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) days, the balance due will be recovered.

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If you have any questions, please contact Cory Cisneros, Field Manager, at (253) 254-3190.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Matt Hauser', with a long horizontal flourish extending to the right.

Matt Hauser
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 3, Unit E
RCS Regional Administrator, Region 3
HCS Regional Administrator, Region 3
DDA Regional Administrator, Region 3
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
DRW
SN