



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

November 22, 2023

ELECTRONIC-FACSIMILE

Administrator
Ocean Shores Assisted Living
1020 Catala Avenue SE
Ocean Shores, WA 98569

Assisted Living Facility License #**2615**
Licensee: Greenlake Management Ocean Shores, LLC

IMPOSITION OF CIVIL FINES

Dear Administrator:

On November 13, 2023, the Department of Social and Health Services (DSHS), Residential Care Services completed a follow-up visit at your facility. This letter constitutes formal notice of civil fines on the license for your assisted living facility, also known as **Ocean Shores Assisted Living**, located at **1020 Catala Avenue SE, Ocean Shores**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The civil fines on the license are based on the following violation of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated November 13, 2023.

Civil Fines

WAC 388-78A-2610 (1)(2)(a)(c)(d)(f) Infection control. **\$400.00**

The licensee failed to provide necessary handwashing supplies for staff and residents for one area (laundry room). This failure placed all 47 residents and 28 staff members, and all visitors at risk for the spread of infectious disease.

This is an uncorrected deficiency previously cited on August 22, 2023, and recurring deficiency previously cited on January 23, 2023, and November 22, 2022, for 388-78A-2610 subsections (1)(2)(a)(c)(d).

WAC 388-78A-2590(1)(2)(a)(b)(c)(d)(3)(4)(a)(i)(ii)(b)(5)(6) **\$200.00**
Management agreements—General.

The licensee failed to notify the Department of Social and Health Services of a change in Management company for one facility reviewed. This failure placed 47 residents and 28 staff members at risk of being uninformed of who was responsible for managing the facility.

This is an uncorrected deficiency previously cited on August 22, 2023, for 388-78A-2590 subsection (6).

WAC 388-78A-2140 (1)(a)(ii)(iii)(c)(d)(2)(a)(b)(3)(4)(5) Negotiated service **\$500.00**
agreement contents.

The licensee failed to ensure necessary information was documented in residents needs and services plans (facility's version of the negotiated services agreement) for three residents. This failure placed the residents at risk for unmet care needs.

This is an uncorrected deficiency previously cited on August 22, 2023, and a recurring deficiency previously cited on April 26, 2023.

WAC 388-78A-2450 (1)(a)(2)(b)(h)(iv)(vi)(i)(j) Staff. **\$400.00**

The licensee failed to ensure all staff were trained on how to report allegations of abuse and neglect as a mandated reporter for two staff. This failure placed all 47 residents at risk of staff not identifying and reporting potential abuse and neglect to protect the residents.

This is an uncorrected deficiency previously cited on August 22, 2023, for 388-78A-2450 subsections (1)(2)(iv).

WAC 388-78A-2880 (1)(a)(b)(c)(d)(2)(3) Changing use of rooms. **\$300.00**

The licensee failed to submit a request to Construction Review Services for a capacity increase for two residents request to reside with each other in a room approved for one capacity. This failure places these residents at risk of residing in a room not adequate per regulations for two people and a decreased quality of life.

This is an uncorrected deficiency previously cited on August 22, 2023.

WAC 388-78A-2270 (1) Resident controlled medications.

\$200.00

The licensee failed to ensure medications were stored properly and secured for one resident's room. This failure placed 47 residents at risk to ingest non prescribed medications in error.

This is an uncorrected deficiency previously cited on August 22, 2023.

WAC 388-78A-2700 (1)(g)(i)(ii)(iii)(iv)(v)(vi) Emergency and disaster preparedness.

\$500.00

The licensee failed to ensure the facility had developed and maintained a disaster preparedness manual for one facility reviewed. This failure placed all 47 residents and 28 staff not having the resources and direction to assist the residents if a natural or emergency disaster occurred.

This is an uncorrected deficiency previously cited on August 22, 2023.

WAC 388-78A-2320 (1)(b)(3)(c) Intermittent nursing services systems.

\$500.00

The licensee failed to have Registered Nurse (RN) delegation documentation in place for three residents. The facility failed to ensure medication technicians only administered delegated injections for one resident. These failures placed all residents receiving RN delegated services at risk for receiving care and services by untrained staff.

This is an uncorrected deficiency previously cited on August 22, 2023.

NOTE: These are the violations, which resulted in the fines; see the attached Statement of Deficiencies for any additional violations.

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

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Return the signed and dated SOD to:

Cory Cisneros, Field Manager
Region 3, Unit E
6639 Capitol Blvd SW Point Plaza West
Tumwater, WA 98501
Phone: (253) 254-3190 / Fax: (360) 664-8451
rcsregion3email@dshs.wa.gov

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process, you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your **written** request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600

Formal Administrative Hearing

You may contest the civil fines by requesting a formal administrative hearing to challenge the deficiency, which resulted in the civil fines. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

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Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

Payment:

If you do not request a formal administrative hearing, the civil fines are due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this letter.

Mail a check for **\$3,000.00** payable to the 'Department of Social and Health Services', **and if you have or have had a Medicaid resident(s), please include your ProviderOne ID Number # on the check**, to:

DSHS Office of Financial Recovery
PO Box 9501
Olympia, Washington 98507-9501
1-800-562-6114 (extension 45919)
OFRMMISVendor@dshs.wa.gov

If the Office of Financial Recovery has not received your payment within twenty-eight (28) days after receipt of this letter, interest will begin to accrue immediately on the balance, at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) days, the balance due will be recovered.

If you have any questions, please contact Cory Cisneros, Field Manager, at (253) 254-3190.

Sincerely,



Matt Hauser
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 3, Unit E
RCS Regional Administrator, Region 3
HCS Regional Administrator, Region 3
DDA Regional Administrator, Region 3
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
DRW
JB