



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

March 18, 2024

ELECTRONIC-FACSIMILE

Administrator
Ocean Shores Assisted Living
1020 Catala Avenue SE
Ocean Shores, WA 98569

Assisted Living Facility License #2615
Licensee: Greenlake Management Ocean Shores, LLC

IMPOSITION OF CIVIL FINES

Dear Administrator:

On March 5, 2024, the Department of Social and Health Services (DSHS), Residential Care Services completed a follow-up visit at your facility. This letter constitutes formal notice of civil fines on the license for your assisted living facility, also known as **Ocean Shores Assisted Living**, located at **1020 Catala Avenue SE, Ocean Shores**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The civil fines on the license are based on the following violation of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated March 5, 2024.

Civil Fines

<u>WAC 388-78A-2140(1)(a)(ii)(c)(d)(2)(a)(b)(3)(4)(5) Negotiated service agreement contents.</u>	<u>\$1,000.00</u>
---	--------------------------

The licensee failed to ensure necessary information was documented in residents needs and services plans (facility's version of the negotiated services agreement) for two residents. This failure resulted in staff not having information to meet the residents care needs and placed the residents at risk for unmet care needs and decreased quality of life.

This is an uncorrected and recurring deficiency previously cited on November 13, 2023, August 22, 2023, and April 26, 2023.

WAC 388-78A-2450(1)(a)(2)(b)(h)(iv)(vi)(i)(i)(j) Staff.

\$800.00

The licensee failed to ensure all employees had updated records on how to provide the care and services for five residents based on their Needs and Services Plans (facility's version of the Negotiated Service Agreements). This failure resulted in staff not having current and accurate directions for providing care and services and placed all five residents at risk of unmet care needs and decreased quality of life.

This is an uncorrected and recurring deficiency previously cited on November 13, 2023, and August 22, 2023, for 388-78A-2450 (2)(h)(vi) (2i)(2j).

WAC 388-78A-2320(1)(b)(3)(c) Intermittent nursing services systems.

\$1,000.00

The licensee failed to have Registered Nurse (RN) delegation documentation in place for two residents. This failure resulted in residents receiving medications from staff without required training, instructions, and oversight, and placed all residents receiving RN delegated services at risk for medication errors and unmet care needs due to receiving care and services from untrained staff.

This is an uncorrected and recurring deficiency previously cited on November 13, 2023, and August 22, 2023.

NOTE: These are the violations, which resulted in the fines; see the attached Statement of Deficiencies for any additional violations.

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Cory Cisneros, Field Manager
Region 3, Unit E
6639 Capitol Blvd SW Point Plaza West
Tumwater, WA 98501
Phone: (253) 254-3190 / Fax: (360) 664-8451
rcregion3email@dshs.wa.gov

Administrator
Ocean Shores Assisted Living
License #2615
March 18, 2024
Page 3

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process, you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your **written** request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600

Formal Administrative Hearing

You may contest the civil fines by requesting a formal administrative hearing to challenge the deficiency, which resulted in the civil fines. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

Administrator
Ocean Shores Assisted Living
License #2615
March 18, 2024
Page 4

Payment:

If you do not request a formal administrative hearing, the civil fines are due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this letter.

Mail a check for **\$2,800.00** payable to the 'Department of Social and Health Services', **and if you have or have had a Medicaid resident(s), please include your ProviderOne ID Number # on the check, to:**

DSHS Office of Financial Recovery
PO Box 9501
Olympia, Washington 98507-9501
1-800-562-6114 (extension 45919)
OFRMMISVendor@dshs.wa.gov

If the Office of Financial Recovery has not received your payment within twenty-eight (28) days after receipt of this letter, interest will begin to accrue immediately on the balance, at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) days, the balance due will be recovered.

If you have any questions, please contact Cory Cisneros, Field Manager, at (253) 254-3190.

Sincerely,



Matt Hauser
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 3, Unit E
RCS Regional Administrator, Region 3
HCS Regional Administrator, Region 3
DDA Regional Administrator, Region 3
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
DRW
HP