



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Ave Ste 200, Vancouver, WA 98684

Greenlake Management Ocean Shores, LLC
Ocean Shores Assisted Living
1020 Catala Avenue SE
Ocean Shores, WA 98569

RE: Ocean Shores Assisted Living License # 2615

Dear Administrator:

This letter addresses Compliance Determination(s) 42029 (Completion Date 05/31/2024) and 38214 (Completion Date 04/08/2024).

The Department completed a follow-up inspection of your Assisted Living Facility on 05/31/2024 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-3000-3

The Department staff who did the on-site verification:
Pamela Horlick, NCI RN Complaint Investigator

If you have any questions, please contact me at (360)397-9556.

Sincerely,

Jody Just Jody Just Region 3 Field Services Administrator

Jody Just, Field Manager
Region 3, Unit E
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



Residential Care Services Investigation Summary Report

Provider/Facility: Ocean Shores Assisted Living	Provider Type: Assisted Living Facility
License/Cert.#: 2615	Intake ID: 119260
Compliance Determination #: 38214	Region/Unit #: RCS Region 3 / Unit E
Investigator: Pamela Horlick	
Investigation Date(s): 03/13/2024 through 04/08/2024	
Complainant Contact Date(s):	

Allegation(s):

Physical Environment: Report of resident having a cracked window in their room that has not been fixed by the facility.

Investigation Methods:

Sample:	Total residents: 47 Resident sample size: 3 Closed records sample size: 0
Observations:	Identified resident Residents Activities Dining Resident rooms Staff to resident interactions Resident to resident interactions
Interviews:	Identified resident Nursing staff Residents Family members Maintenance staff Business office manager
Record Reviews:	State reporting log Incident investigation Facility policies Grievance folder Financial Ledger

Investigation Summary:

Physical Environment: Facility repaired the window prior to the investigation. Resident stated the glass on the window was not ever cracked but that the seals needed to be replaced. Resident stated he is happy with the outcome. No failed practice identified. Further observation of the outside of the building revealed damaged screens on the windows of several windows. Failed practice identified.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License #: 2615	Compliance Determination # 38214
Plan of Correction	Ocean Shores Assisted Living	Completion Date
Page 1 of 3	Licensee: Greenlake Management Ocean Shores, LLC	04/08/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 03/13/2024 and 04/10/2024 of:

Ocean Shores Assisted Living
1020 Catala Avenue SE
Ocean Shores, WA 98569

This document references the following complaint number(s): 119260, 119255, 119214

The following sample was selected for review during the unannounced on-site visit: 3 of 47 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Pamela Horlick, NCI RN Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3, Unit E
800 NE 136th Ave Ste 200
Vancouver, WA 98684

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Cory Cisneros
Residential Care Services

04/11/2024
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 2615	Compliance Determination # 38214
Plan of Correction	Ocean Shores Assisted Living	Completion Date
Page 2 of 3	Licensee: Greenlake Management Ocean Shores, LLC	04/08/2024

Debbie Smethers
Administrator (or Representative)

Date

4/15/24

WAC 388-78A-3000 Ventilation. The assisted living facility must meet the ventilation requirements of the mechanical code as adopted and amended by the Washington state building council; and

(3) Provide intact sixteen mesh screens on operable windows and openings used for ventilation; and

This requirement was not met as evidenced by:

Based on observation and interview, the facility failed to ensure facility windows had intact screens on the windows for 1 of 1 facility reviewed. This failure placed 47 of 47 residents at risk for pests entering through unmaintained window coverings.

Findings included...

In an observation on 03/13/2024 at 10:15AM, it was noted that room 145's screen was not intact. The screen material appeared to be shredded forming a 3 inch by 3 inch hole in the bottom corner.

In an observation on 03/13/2024 at 11:57AM, it was noted that there was no screen on windows for rooms 141 and room 137.

In an observation on 03/13/2024 at 11:57AM, it was noted that 18 screens around the perimeter of the building had holes and were damaged.

In an interview on 03/13/2024 at 11:57AM, Staff B, Maintenance, was asked when they typically replaced window screens, and Staff B stated when they were damaged.

In an interview on 03/13/2024 at 12:48PM, Staff A, Executive Director, was asked what they would do if there was a damaged screen on a window, and Staff A stated if a screen was damaged, maintenance personnel would fix it. If there was a hole, then it needed to be repaired.

Plan/Attestation Statement

Statement of Deficiencies	License #: 2815	Compliance Determination # 38214
Plan of Correction	Ocean Shores Assisted Living	Completion Date
Page 3 of 3	Licensee: Greenlake Management Ocean Shores, LLC	04/08/2024

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Ocean Shores Assisted Living is or will be in compliance with this law and / or regulation on (Date) 3/23/24.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Debbie Smathers

Administrator (or Representative)

4/15/24

Date