



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES

Home and Community Living Administration
Residential Care Services • RCSIDR@dshs.wa.gov

April 10, 2026
(email)

Administrator
Channel Point Village
907 K St
Hoquiam, WA 98550

IDR RESULTS

ALF #2621

Dear Provider:

Thank you for participating in the Informal Dispute Resolution (IDR) process. During the IDR we addressed your disputes identified in your IDR Request in response to the Statement of Deficiencies (SOD) report dated March 6, 2026 and the Imposition of Civil Fines letter dated March 19, 2026. As discussed during the IDR, the following information was considered:

- All materials presented by the Assisted Living Facility ;
- All oral statements and explanations offered by the Assisted Living Facility;
- Records gathered by the Residential Care Services (RCS) regional staff.

After careful review and consideration, I have decided not to make any changes to SOD report and letter referenced above.

Next Steps:

- If you have not done so already, begin the process of correcting the disputed deficiency or deficiencies immediately.
- Contact the local field manager if you need clarification related to the SOD report.
- Within 10 calendar days after you receive this letter, complete, and return the "Plan/Attestation Statement" for all disputed deficiencies.

- For each disputed deficiency, indicate the date you have or will have corrected each one.
- Next to each disputed deficiency, sign and date certifying that you have or will correct each disputed deficiency.
- Mail the "Plan/Attestation Statement" with original signatures to:

Clinton Fridley, RN, Field Manager
 Residential Care Services
 Region 3, Unit E
 Preferred methods:
 eFAX: 360-664-8451
 Optional method:
 rcsregion3email@dshs.wa.gov

- You must complete corrections within 45 days or less if directed by the department after review of your proposed correction dates.

If you have any questions, please contact me at Staci.dilg@dshs.wa.gov .

Sincerely,



Staci Dilg
 IDR Program Manager
 Residential Care Services

cc: Regional Administrator, Region 3
 Field Manager, Region 3 Unit E
 Statewide Long Term Care Ombudsman
 Regional Long Term Care Ombudsman
 Compliance Specialist and Unit Manager
 Vendor OP
 Central File
 IDR File