



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
*Aging and Long-Term Support Administration*  
*PO Box 45600, Olympia, Washington 98504-5600*

October 29, 2024

(email)

**AMENDED**

*(all amendments will be in bold italics or deleted)*

Administrator- Shannon Hollander  
Lynden Manor  
905 Aaron Dr  
Lynden, WA 98264

**AMENDED TRADITIONAL IDR SCHEDULING LETTER**

License # 2641

Dear Administrator:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding Statement of Deficiencies (SOD) dated October **2**, 2024.

Based on your conversation with IDR Program staff, your IDR review meeting is scheduled for:

- **Date and Time** November 13, 2024, at 9:30
- **Type of Review** Telephone/**Teams**

You can call 1-564-999-2000 conference ID **711 672 314#** or you may join the Teams meeting via computer with the link from your calendar invitation sent to you on October 29, 2024.

You indicated you are disputing the following citation(s):

WAC 388-78A-2930

You indicated the following individuals will participate and represent your facility in the IDR process:

Shannon Hollander – Executive Director, Jake Montzingo – VP of business operations, Vickie Holgate – Regional Operations Specialist

Please provide additional documentation specifically related to the citation(s) you are disputing at least one week prior to the scheduled IDR date by emailing them to [RCSIDR@dshs.wa.gov](mailto:RCSIDR@dshs.wa.gov) (preferred), or by faxing them to (360) 725-3225.

If you have any questions, please contact me at [Robert.hunt1@dshs.wa.gov](mailto:Robert.hunt1@dshs.wa.gov) or Scotti Bower, at [Scotti.Bower@dshs.wa.gov](mailto:Scotti.Bower@dshs.wa.gov).

Sincerely,

*Robert Hunt*

Robert Hunt for  
Scotti Bower  
IDR Program Manager  
Residential Care Services

Enclosure

cc: Regional Administrator  
Field Manager, Region 2, Unit A  
Regional Long Term Care Ombuds  
State Long Term Care Ombuds  
Field File  
Central Files  
IDR File