



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

March 13, 2025

ELECTRONIC-FACSIMILE

Administrator
Sherwood Assisted Living
550 W HENDRICKSON RD
SEQUIM, WA 98382

Assisted Living Facility License # **2652**
Licensee: CREF3 Oxford Living Sherwood LLC

IMPOSITION OF CIVIL FINES

Dear Administrator:

On February 28, 2025, the Department of Social and Health Services (DSHS), Residential Care Services completed a follow-up visit at your facility. This letter constitutes formal notice of civil fines on the license for your assisted living facility, also known as **Sherwood Assisted Living**, located at **550 W HENDRICKSON RD, SEQUIM**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The civil fines on the license are based on the following violation of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated February 28, 2025.

Civil Fines

<u>WAC 388-78A-2140 (1)(a)(i)(ii)(b)(c)d)(2)(a)(b)(4) Negotiated service agreement contents.</u>	<u>\$500.00</u>
---	------------------------

The licensee failed to document in the resident's service plan the plan to provide the care and services necessary to support the residents for three residents. These failures placed the residents at risk for unmet care needs and untrained staff.

This is an uncorrected deficiency previously cited on December 3, 2024, for subsections 388-78a-2140 (1)(a)(ii),(iii),(b),(d),(2)(a),(b).

WAC 388-78A-2260 (1)(2)(d) Storing, securing, and accounting for medications. **\$400.00**

The licensee failed to ensure all medications were stored and locked in a secure manner in one resident room. The failure to secure medications placed all 18 memory care residents at risk of access and potential ingestion of potentially harmful substances and presented risk for tampering with or misuse of medications by residents, staff, or visitors in the facility.

This is an uncorrected deficiency previously cited on December 3, 2024.

WAC 388-78A-2240 Nonavailability of medications. **\$300.00**

The licensee failed to obtain and administer medications in an appropriate and timely manner for one resident. This failure resulted in the resident not receiving medications as prescribed and placed them at risk for a decreased quality of life.

This is an uncorrected deficiency previously cited on December 3, 2024.

WAC 388-78A-2210 (1)(b)(2)(a) Medication services. **\$400.00**

The licensee failed ensure one resident received medications as prescribed. This failure placed the resident at risk for health complications by failing to follow physician's orders for medication services and patient monitoring.

This is an uncorrected deficiency previously cited on December 3, 2024, for subsections (1)(b).

WAC 388-78A-2484 (1)(2) Tuberculosis—Two step skin testing. **\$300.00**

The licensee failed to ensure that one staff received their tuberculosis (TB) (a bacterial infection that typically affects the lungs but can also affect any part of the body) test within the required time frames. This failure placed all 66 residents and staff at risk for exposure to TB.

This is an uncorrected deficiency previously cited on December 3, 2024, for subsection 388-78a-2484 (2).

WAC 388-78A-2665 (3)(5) Resident rights—Notice—Policy on accepting medicaid as a payment source. **\$300.00**

The licensee failed to ensure residents were provided a Medicaid Policy for two residents. This failure placed both residents and their responsible party at risk of making uninformed decisions about placement with consideration of potential changes in their financial circumstances.

This is an uncorrected deficiency previously cited on December 3, 2024.

WAC 388-78A-3100 (1)(2)(3)(4) Safe storage of supplies and equipment. **\$400.00**

The licensee failed to secure potentially hazardous supplies accessible to memory care residents in one location within the facility. This failure placed 18 residents at risk for ingesting potentially toxic materials.

This is an uncorrected deficiency previously cited on December 3, 2024.

WAC 388-78A-2305 (1) Food sanitation. **\$300.00**

The licensee failed to follow and implement safe food handling and storing practices for four areas reviewed. These failures placed all 66 residents at risk of receiving improperly handled food.

This is an uncorrected deficiency previously cited on December 3, 2024.

WAC 388-78A-2930 (1)(a)(i)(ii)(b)(i)(c) Communication system. **\$400.00**

The licensee failed to ensure one area observed had the means to summon on duty staff in the common areas. This failure placed all 18 memory care residents, visitors, and staff at risk of not being able summon staff when help was needed.

This is an uncorrected deficiency previously cited on December 3, 2024, for subsection 388-78a-2930 (1)(a)(iii)(b)(i).

WAC 388-78A-2474 (2)(e) Training and home care aide certification requirements. **\$300.00**

The licensee failed to ensure one staff completed the required continuing education required to provide care to vulnerable adults. This failure placed all 66 residents at risk of receiving care by an unqualified staff member.

This is an uncorrected deficiency previously cited on December 3, 2024.

WAC 388-78A-2710 (1)(3)(b) Disclosure of services. **\$300.00**

The licensee failed to provide an updated copy of their Disclosure of Services when they decreased the scope of care in the services provided for two residents. These failures impacted 66 residents, resident representatives, and any visitor at the facility from having knowledge of what services the facility provided.

This is an uncorrected deficiency previously cited on December 3, 2024, for subsection 388-78a-2710 (1).

Administrator
Sherwood Assisted Living
License # 2652
March 13, 2025
Page 4

WAC 388-78A-2371 (1)(2)(3)(4) Investigations.

\$300.00

The licensee failed to investigate, document investigative actions, and findings after becoming aware a resident developed a new skin impairment for one resident. This failure placed the resident at risk for further skin breakdown, infection, and medical complications.

This is an uncorrected deficiency previously cited on December 3, 2024, and previously consulted on September 9, 2024.

NOTE: These are the violations, which resulted in the fines; see the attached Statement of Deficiencies for any additional violations.

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Cory Cisneros, Field Manager
Region 3, Unit E
6639 Capitol Blvd SW Point Plaza West
Tumwater, WA 98501
Phone: (253) 254-3190 / Fax: (360) 664-8451
rcsregion3email@dshs.wa.gov

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

Administrator
Sherwood Assisted Living
License # 2652
March 13, 2025
Page 5

During the IDR process, you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Please **email** your request(s) and supporting documentation to:

RCSIDR@dshs.wa.gov

OR

FAX to: 360-725-3225

Formal Administrative Hearing

You may contest the civil fines by requesting a formal administrative hearing to challenge the deficiency, which resulted in the civil fines. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

Payment:

If you do not request a formal administrative hearing, the civil fines are due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this letter.

Mail a check for **\$4,200.00** payable to the 'Department of Social and Health Services', **and if you have or have had a Medicaid resident(s), please include your ProviderOne ID Number # on the check,** to:

DSHS Office of Financial Recovery
PO Box 9501
Olympia, WA 98507-9501
(360) 664-5919 / FAX: (360) 664-8401
OFRMMISVendor@dshs.wa.gov

If the Office of Financial Recovery has not received your payment within twenty-eight (28)

Administrator
Sherwood Assisted Living
License # 2652
March 13, 2025
Page 6

days after receipt of this letter, interest will begin to accrue immediately on the balance, at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) days, the balance due will be recovered.

NOTICE: State and federal law provide protections to defendants who are in military service, and to their dependents. Dependents of a service member are the service member's spouse, the service member's minor child, or and individual for whom the service member provided more than one-half of the individual's support for one hundred eight days immediately preceding an application for relief.

One protection provided is the protection against the entry of a default judgment in certain circumstances. This notice pertains only to a defendant who is a dependent of a member of the National Guard or a military reserve component under a call to active service, or a National Guard member under a call to service authorized by the governor of the state of Washington, for a period of more than thirty consecutive days. Other defendants in military service also have protections against default judgments not covered by this notice. If you are the dependent of a member of the national guard or a military reserve component under a call to active service, or a national guard member under a call to service authorized by the governor of the state of Washington, for a period of more than thirty consecutive days, you should notify the Department in writing of your status as such within twenty days of the receipt of this notice. If you fail to do so, then a court or an administrative tribunal may presume that you are not a dependent of an active duty member of the national guard or reserves, or a national guard member under a call to service authorized by the governor of the state of Washington, and proceed with the entry of an order of default and/or a default judgment without further proof of your status. Your response to the Department about your status does not constitute an appearance for jurisdictional purposes in any pending litigation nor a waiver of your rights.

If you have any questions, please contact Cory Cisneros, Field Manager, at (253) 254-3190.

Sincerely,



Matt Hauser
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 3, Unit E
RCS Regional Administrator, Region 3
HCS Regional Administrator, Region 3
DDA Regional Administrator, Region 3
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
DRW
HP