



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

NorthCare Washington LLC
NorthCare Hoxie
1939 Hoxie Ave
Richland, WA 99354

RE: NorthCare Hoxie License # 2664

Dear Administrator:

This letter addresses Compliance Determination(s) 70127 (Completion Date 12/16/2025) and 68403 (Completion Date 11/14/2025).

The Department completed a follow-up inspection of your Assisted Living Facility on 12/16/2025 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-24681-2

The Department staff who did the on-site verification:
Robin Barnes, Assisted Living Facility Licensors

If you have any questions, please contact me at (509)208-5231.

Sincerely,

Laura Williams-Davis

Laura Williams-Davis, ALF Field Manager
Region 1, Unit G
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



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Statement of Deficiencies	License #: 2664	Compliance Determination # 68403
Plan of Correction	NorthCare Hoxie	Completion Date
Page 1 of 3	Licensee: NorthCare Washington LLC	11/14/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for the unannounced on-site full inspection on 11/12/2025, 11/13/2025 and 11/14/2025 of:

NorthCare Hoxie
1939 Hoxie Ave
Richland, WA 99354

The following sample was selected for review during the unannounced on-site visit: 4 of 14 current residents and 0 former residents.

The department staff that inspected the Assisted Living Facility:

Robin Barnes, Assisted Living Facility Licensors

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1, Unit G
1200 Alder Street
Union Gap, WA 98903

This document was prepared by Residential Care Services for the Locator website.

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Laura Williams-Davis

Residential Care Services

11/20/2025

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

[Signature]

Administrator (or Representative)

12/2/2025

Date

WAC 388-78A-24681 Background checks Employment Provisional hire Pending results of national fingerprint background check. The assisted living facility may provisionally employ a caregiver and an administrator hired after January 7, 2012 for one hundred and twenty-days and allow the caregiver or administrator to have unsupervised access to residents when:

(2) The results of the national fingerprint background check are pending.

This requirement was not met as evidenced by:

Based on observation, interview and record review, the facility failed to ensure that a fingerprint background check was submitted and pending within 120 days as required for 3 of 3 staff (Staff B, C and D). This failure placed residents at risk of being cared for by disqualified staff members.

Findings included...

Staff records were reviewed with Staff A, Administrator, on 11/13/2025 at 1:37 PM.

Review of the personnel file for Staff B, Caregiver, showed that they were hired on 04/05/2025. Staff B's file did not show that a fingerprint background check had been submitted. Staff B's file showed that there was not a national fingerprint background request submitted for 222 days after they were hired.

Review of the facility schedules, dated 10/26/2025 through 11/15/2025, showed that Staff B often worked on the night shift from 10:00 PM to 6:00 AM, and would be the sole staff member on duty.

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Review of the personnel file for Staff C, Caregiver/Medication Technician (MT), showed that they were hired on 04/01/2024. Staff C's file did not show that a fingerprint background check had been submitted. Staff C's file showed that there was not a national fingerprint background request submitted for 591 days after they were hired.

Observation on 11/12/2025 at 8:40 AM showed Staff C delivered medication to a resident's room, unsupervised.

Review of the personnel file for Staff D, Caregiver/MT, showed that they were hired on 09/21/2024. Staff D's file showed a fingerprint background check dated 02/18/2025. Staff D's file showed that there was not a national fingerprint background request submitted until 150 days after they were hired.

In an interview on 11/13/2025 at 1:45 PM, Staff A stated that Staff B, Staff C and Staff D were hired before Staff A took over as the facility Administrator in September of 2025. Staff A stated that they did not know why the fingerprint background checks had not been submitted within 120 days.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, NorthCare Hoxie is or will be in compliance with this law and / or regulation on (Date) 11/20/25.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Administrator (or Representative)

12/2/2025

Date