



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
8517 E Trent Ave, Ste 102, Spokane Valley, WA 99212

Spokane Valley Seniors Housing, LLC
Fields Senior Living at Spokane Valley
16512 E Desmet Court
Spokane Valley, WA 99016

RE: Fields Senior Living at Spokane Valley License # 2669

Dear Administrator:

This letter addresses Compliance Determination(s) 76983 (Completion Date 05/06/2026) and 75254 (Completion Date 04/08/2026).

The Department completed a follow-up inspection of your Assisted Living Facility on 05/06/2026 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-78A-2371-1, WAC 388-78A-2371-2, WAC 388-78A-2371-4, WAC 388-78A-2371-3

The Department staff who did the on-site verification:
Anne Boyd, NCI Community Complaint Investigator

If you have any questions, please contact me at (509)993-7821.

Sincerely,

Stephanie Jenks, Community Field Manager
Region 1, Unit B
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



Residential Care Services Investigation Summary Report

Provider/Facility: Fields Senior Living at
Spokane Valley

License/Cert.#: 2669

Compliance Determination #: 75254

Investigator: Anne Boyd

Investigation Date(s): 04/01/2026 through 04/08/2026

Complainant Contact Date(s):

Provider Type: Assisted Living Facility

Intake ID: 218750

Region/Unit #: RCS Region 1 / Unit B

Allegation(s):

Financial exploitation allegation.

Investigation Methods:

Sample: Total residents: 109
Resident sample size: 4
Closed records sample size: 2

Observations: Residents
Activities
Resident rooms
Staff to resident interactions
Resident to resident interactions
Identified resident

Interviews: Named resident
Residents
Family representative
Executive Director
Memory Care Director
Medtech
Two Caregivers
Nurse
Resident Care Coordinator

Record Reviews: Named resident care plan/face sheet
Sample resident care plan/face sheet
Facility investigation summary form
Facility investigation
Characteristic roster
Staff roster
Disclosure of services
Abuse/neglect policy
Staff schedule March 2026
Timeline document

Investigation Summary:

Facility reported allegation of suspected exploitation for named resident. The facility did not initiate an investigation in a timely manner. The AP was allowed contact to the AV for several days following the facility's knowledge of the risk for exploitation and possible abuse. Deficient practice identified and cited under WAC 388-78A-2371(1)(2)(3)(4).

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License #: 2689	Compliance Determination # 75254
Plan of Correction	Fields Senior Living at Spokane Valley	Completion Date
Page 1 of 4	Licensee: Spokane Valley Seniors Housing, LLC	04/08/2026

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 04/01/2026 and 04/02/2026 of:

Fields Senior Living at Spokane Valley
16512 E Desmet Court
Spokane Valley, WA 99016

This document references the following complaint number(s): 218561, 218750, 218800

The following sample was selected for review during the unannounced on-site visit: 4 of 109 current residents and 2 former residents.

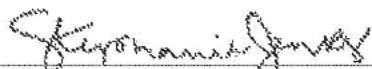
The department staff that investigated the Assisted Living Facility:

Anne Boyd, NCI Community Complaint Investigator

From:
DSHS, Home and Community Living Administration
Residential Care Services, Region 1, Unit B
8517 E Trent Ave, Ste 102
Spokane Valley, WA 99212

Statement of Deficiencies	License #: 2669	Compliance Determination # 75254
Plan of Correction	Fields Senior Living at Spokane Valley	Completion Date
Page 2 of 4	Licensee: Spokane Valley Seniors Housing, LLC	04/08/2026

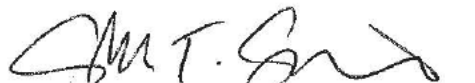
As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


Residential Care Services

04/15/2026

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.


Administrator (or Representative)

4-15-26

Date

WAC 388-78A-2371 Investigations. The assisted living facility must:

- (1) Investigate and document investigative actions and findings for any alleged or suspected abuse, neglect, or financial exploitation; or accident or incident jeopardizing or affecting a resident health or life;
- (2) Determine the circumstances of the event;
- (3) When necessary, institute and document appropriate measures to prevent similar future situations if the alleged incident is substantiated; and
- (4) Protect residents during the course of the investigation.

This requirement was not met as evidenced by:

Based on interview and record review, the facility failed to initiate a timely investigation, determine the circumstances, implement interventions to prevent recurrence and protect the resident for 1 of 1 resident (Resident 1) who was the alleged victim of financial exploitation. These failures resulted in the resident providing money to a staff member and leaving the facility unsupervised with the staff member, and placed residents at risk for uninvestigated allegations of abuse, neglect, and exploitation.

Findings included...

In an interview on 04/01/2026 at 2:30PM, Staff C, Resident Care Coordinator, stated that Staff A, Caregiver, had called off their shift on 03/26/2026 and was seen later that same day leaving the facility premises with Resident 1 in Resident 1's car.

Review of an untitled facility document showed that on 3/27/2026 and 3/28/2026, Staff

Statement of Deficiencies	License #: 2669	Compliance Determination # 75254
Plan of Correction	Fields Senior Living at Spokane Valley	Completion Date
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A was observed by facility staff leaving the premises with Resident 1 in Resident 1's car.

In an interview on 04/01/2026 at 2:30PM, Staff C stated that it was common knowledge that staff were never to take residents out of the facility.

Review of the facility staff schedule for March 2026, showed Staff A was scheduled to work on 03/29/2026 and 03/30/2026, three days after initially being observed leaving the facility with Resident 1.

Review of a facility document titled, "Investigation Summary Form," dated 03/25/2026, showed an unnamed facility staff had reported that Staff A was holding meetings in Resident 1's room, and that the plan was to move Staff A to another unit until facility administrative staff investigated those concerns. The document further showed that when Staff B spoke with Resident 1 about Staff A on 03/31/2026, Resident 1 reported they had written two checks to Staff A on 03/30/2026 for a down payment to move out of the facility and live with Staff A, and that Staff B believed Resident 1 had been fooled by Staff A and was a vulnerable adult.

In an interview on 04/01/2026 at 2:30PM, Staff C stated they had moved Staff A to another unit at the beginning of their shift on 03/30/2026 due to concerns that Staff A was still working with Resident 1 after being observed leaving the facility with Resident 1 several days prior, and they also acknowledged the facility had not initiated an investigation before Staff A was moved to another unit on 03/30/2026.

In an interview on 04/03/2026 at 10:55 AM, Staff B, Executive Director, stated that on 03/27/2026, a Friday, administrative staff were focused on a resident fall with injury, and that after reporting concerns for Resident 1 and Staff A to their home office that day, they were instructed to begin investigating on 04/02/2026, Monday. Staff B further stated that the facility had been "slow to act" to investigate concerns for Resident 1, and stated the facility response was "not ideal."

Statement of Deficiencies

License #: 2669

Compliance Determination # 75254

Plan of Correction

Fields Senior Living at Spokane Valley

Completion Date

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Licensee: Spokane Valley Seniors Housing, LLC

04/08/2026

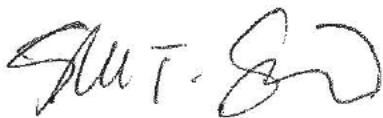
Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Fields Senior Living at Spokane Valley is or will be in compliance with this law and / or regulation on

(Date) 4/30/26

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative)



Date

4/16/26