



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

07/16/2025

6 Stars Health Care LLC
6 Stars Healthcare LLC
10816 18th Ave E
Tacoma, WA 98445

RE: 6 Stars Healthcare LLC # 2681

Dear Administrator:

This letter addresses deficiencies occurring in the report(s) for: Compliance Determination(s) 60529 (Completion Date 07/16/2025) and 50339 (Completion Date 12/23/2024).

The Department completed a follow-up inspection of your Assisted Living Facility on 07/16/2025 and found no deficiencies.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-78A-2990 Heating-cooling Temperature. The assisted living facility must:

(1) Equip each resident-occupied building with an approved heating system capable of maintaining a minimum temperature of 70 F. The assisted living facility must:

(b) Maintain the assisted living facility at a minimum of 68 F during waking hours, except in rooms:

(iii) Where residents cannot individually control the temperature in their own living units, maintain all living units at a temperature range of 70 F to 75 F;

The Department staff who did the On Site verification:

Woodetta Maulana;

If you have any questions, please contact me at (253)442-3013.

Sincerely,

This document was prepared by Residential Care Services for the Locator website.

Manfay Chan, Allied Health Field Manager
Region 3, Unit D
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: 6 Stars Healthcare LLC

Provider Type: Assisted Living Facility

License/Cert. #: 2681

Intake ID: 157397

Compliance Determination #: 50339

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 10/24/2024 through 12/23/2024

Complainant Contact Date(s):

Allegation(s):

1) The facility has no heat

Investigation Methods:

Sample:	Total residents: 24 Resident sample size: 6 Closed records sample size: 1
Observations:	staff to resident interaction residents general observation of the facility
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

The assisted living facility (ALF) failed to maintain temperatures of 70 degrees Fahrenheit in 1 of 3 sample resident occupied areas, and failed to maintain a temperature range of 70 degrees Fahrenheit to 75 degrees Fahrenheit where residents could not individually control the temperature in their living units.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License #: 2681	Compliance Determination # 50339
Plan of Correction	6 Stars Healthcare LLC	Completion Date
Page 1 of 3	Licensee: 6 Stars Health Care LLC	12/23/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 10/24/2024 and 11/26/2024 of:

6 Stars Healthcare LLC
10816 18th Ave E
Tacoma, WA 98445

This document references the following complaint number(s): 154507, 156764, 157057, 157397, 150966, 152653

The following sample was selected for review during the unannounced on-site visit: 6 of 24 current residents and 1 former residents.

The department staff that investigated the Assisted Living Facility:

Woodetta Maulana,

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3, Unit D
PO Box 99250
Lakewood, WA 98496

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


Residential Care Services

12/30/2024

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.



Administrator (or Representative)

2/23/25

Date

WAC 388-78A-2990 Heating-cooling Temperature. The assisted living facility must:

- (1) Equip each resident-occupied building with an approved heating system capable of maintaining a minimum temperature of 70 F. The assisted living facility must:
- (b) Maintain the assisted living facility at a minimum of 68 F during waking hours, except in rooms:
- (iii) Where residents cannot individually control the temperature in their own living units, maintain all living units at a temperature range of 70 F to 75 F;

This requirement was not met as evidenced by:

Based on observation and interview, the Assisted Living Facility (ALF) failed to maintain an approved heating system capable of maintaining temperatures of 68 degrees Fahrenheit during waking hours in 1 of 3 sample resident occupied areas. The ALF failed to maintain a temperature range of 70 degrees Fahrenheit to 75 degrees Fahrenheit where residents could not individually control the temperature in their living units for 2 of 5 sample residents (Residents 1 and 2 [R 1 & 2]). Failure to maintain adequate temperatures placed residents at risk for physical discomfort and potential neglect.

Findings included...

RESIDENT OCCUPIED AREAS

On 11/26/2024 at 11:00 a.m., observation with Staff A, Resident Care Coordinator, with the use of the facility's thermometer showed the common area hall on the "Lady's wing" had a temperature of 67 degrees Fahrenheit, and the thermostat showed a setting of 80 degrees Fahrenheit.

LIVING UNITS

Observation on 11/26/2024 at 11:20 a.m. with Staff A showed residents could not individually control the temperature in their own living spaces. During observation with Staff A with the use of the facility's thermometer showed R1 had a room temperature of 68 degrees Fahrenheit and R2 had a room temperature of 68.7 degrees Fahrenheit.

On 11/26/2024 at 11:15 a.m., observation showed R1 had on a coat while in his room.

During an interview on 11/26/2024 at 11:15 a.m., R1 stated he felt cold while in his room, and stated the bathrooms were also cold.

Statement of Deficiencies

License #: 2681

Compliance Determination # 50339

Plan of Correction

6 Stars Healthcare LLC

Completion Date

Page 3 of 3

Licensee: 6 Stars Health Care LLC

12/23/2024

On 11/26/2024 at 11:25 a.m., during an interview, Resident 3 (R3) stated during the night when a lot of residents are using their space heaters to keep warm, the electrical unit would stop working, and he is unable to use his space heater, and his room becomes freezing cold.

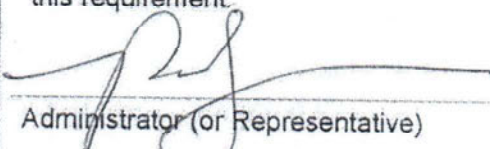
On 11/26/2024, at 11:30 a.m., during an interview, Staff A stated he did not understand because the thermostat was set to 80 degrees Fahrenheit.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, 6 Stars Healthcare LLC is or will be in compliance with this law and / or regulation on (Date) ~~APRIL 9, 2025~~

MARCH 10, 2025 PJ

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


Administrator (or Representative)

2/23/25

Date

This document was prepared by Residential Care Services for the Locator website.

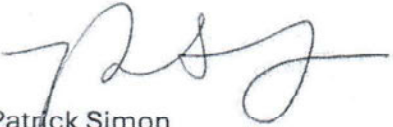
6 Stars Health Care LLC

10816 18th Avenue East

Tacoma WA, 98445

RE: Plan of Correction for SOD 12/23/24

1. New digital thermostats will be installed to replace existing older analog style thermostats. This will allow a more accurate way to adjust temperatures to the proper levels and better temperature readings.
2. Implement recommendations from Aries Mechanical's system service report dated 1/6/2025 for maintaining and cleaning the radiators to improved thermal efficiency.
3. Establish written policy for measuring ambient air temperature.



Patrick Simon

6 Stars Health Care LLC