



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

06/02/2025

Yakima AL, LLC
Avista Senior Living Yakima
5100 W Nob Hill Blvd
Yakima, WA 98908

RE: Avista Senior Living Yakima # 2682

Dear Administrator:

This letter addresses deficiencies occurring in the report(s) for: Compliance Determination(s) 60429 (Completion Date 06/02/2025) and 59521 (Completion Date 05/13/2025).

The Department completed a follow-up inspection of your Assisted Living Facility on 06/02/2025 and found no deficiencies.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-78A-2468 Background checks Employment Conditional hire Pending results of Washington state name and date of birth background check. The assisted living facility may conditionally hire an administrator, caregiver, or staff person directly or by contract, pending the result of the Washington state name and date of birth background check, provided that the assisted living facility:

- (1) Submits the background authorization form for the person to the department no later than one business day after he or she starts working;
- (3) Has received three positive references for the person;

WAC 388-78A-24681 Background checks Employment Provisional hire Pending results of national fingerprint background check. The assisted living facility may provisionally employ a caregiver and an administrator hired after January 7, 2012 for one hundred and twenty-days and allow the caregiver or administrator to have unsupervised access to residents when:

- (1) The caregiver or administrator is not disqualified based on the results of the Washington state name and date of birth background check; and

This document was prepared by Residential Care Services for the Locator website.

WAC 388-78A-24701 Background checks Employment Nondisqualifying information.

(1) If the background check results show that an employee or prospective employee has a criminal conviction or pending charge for a crime that is not a disqualifying crime under chapter 388-113 WAC, then the assisted living facility must determine whether the person has the character, competence and suitability to work with vulnerable adults in long-term care.

WAC 388-78A-2474 Training and home care aide certification requirements.

(1) The assisted living facility must ensure staff persons hired before January 7, 2012 meet training requirements in effect on the date hired, including requirements in chapter 388-112A WAC.

(4) The assisted living facility must ensure all persons listed in subsection (2) of this section, obtain the home-care aide certification.

The Department staff who did the On Site verification:

Tracy Ramirez, Assisted Living Facility Licensors

If you have any questions, please contact me at (509)208-5231.

Sincerely,

Laura Williams-Davis

Laura Williams-Davis, ALF Field Manager

Region 1, Unit G

Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Avista Senior Living Yakima **Provider Type:** Assisted Living Facility

License/Cert.#: 2682

Intake ID: 178814

Compliance Determination #: 59521

Region/Unit #: RCS Region 1 / Unit G

Investigator: Anna Cairns

Investigation Date(s): 05/13/2025 through 05/13/2025

Complainant Contact Date(s):

Allegation(s):

1. Facility employee records should be checked.
 2. Drivers at the facility do not have licenses.
 3. Staff are working without fingerprint background checks.
-

Investigation Methods:

Sample:	Total residents: 36 Resident sample size: 0 Closed records sample size: 0
Observations:	Record review and interviews only.
Interviews:	Health Services Director Business Office Manager Regional Director
Record Reviews:	Characteristic roster DOH credentials Driver's licenses References Background checks (initial and final fingerprint) Character, competency, suitability

Investigation Summary:

1. Record review showed that staff files did not include references, background checks done in the required timeframe, fingerprint background checks for staff providing care to residents, and required credentials. Failed practice identified, WAC 388-78A-2468(1)(3), WAC 388-78A-24681(1), WAC 388-78A-2474(1)(4), 388-78A-24701(1).
 2. Record review and interview showed that staff that drove residents in the facility vehicle had valid driver's licenses. No failed practice identified.
 3. Record review and interview showed that staff did not have their national fingerprint background check completed. Failed practice identified, WAC 388-78A-24681(1).
-

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License # 2682	Compliance Determination # 53521
Plan of Correction	Avista Senior Living Yakima	Completion Date
Page 1 of 7	Licenses: Yakima AL, LLC	05/13/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 05/13/2025 of:

Avista Senior Living Yakima
 6100 W Nob Hill Blvd
 Yakima, WA 98908

This document references the following complaint number(s): 178814

The following sample was selected for review during the unannounced on-site visit: 0 of 36 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Anna Cairns, ALF Long Term Care Surveyor

From:
 DSHS, Aging and Long-Term Support Administration
 Residential Care Services, Region 1, Unit G
 1200 Alder Street
 Union Gap, WA 98903

This document was prepared by Residential Care Services for the Locator website.



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Plan of Correction	Avista Senior Living Yakima	Completion Date
Page 1 of 7	Licensee: Yakima AL, LLC	05/13/2025

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DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1 , Unit G
1200 Alder Street
Union Gap, WA 98903

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 2582	Compliance Determination #59521
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As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Laura Williams-Davis
Residential Care Services

05/22/2025
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Ambu Luen msn
Administrator (or Representative)

5/23/25
Date

WAC 388-76A-2468 Background checks Employment Conditional hire Pending results of Washington state name and date of birth background check. The assisted living facility may conditionally hire an administrator, caregiver, or staff person directly or by contract, pending the result of the Washington state name and date of birth background check, provided that the assisted living facility:

- (1) Submits the background authorization form for the person to the department no later than one business day after he or she starts working.
- (3) Has received three positive references for the person.

This requirement was not met as evidenced by:

Based on interview and record review, the facility failed to submit a name and date of birth background check within one business day of staff working for 2 of 6 staff (Staff D and E), and failed to ensure that three positive references were received for 2 of 6 staff (Staff E and G). This failure placed residents at risk of being cared for by disqualified staff.

Findings included...

<Background check>

Review of Staff D's, Caregiver, personnel file showed that they had been hired on 10/20/2023. Staff D's file showed that they did not have a Washington state name and date of birth background check completed until 01/03/2024, 75 days after they had been hired.

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Administrator (or Representative)

Date

WAC 388-78A-2468 Background checks Employment Conditional hire Pending results of Washington state name and date of birth background check. The assisted living facility may conditionally hire an administrator, caregiver, or staff person directly or by contract, pending the result of the Washington state name and date of birth background check, provided that the assisted living facility:

- (1) Submits the background authorization form for the person to the department no later than one business day after he or she starts working;
- (3) Has received three positive references for the person;

This requirement was not met as evidenced by:

Based on interview and record review, the facility failed to submit a name and date of birth background check within one business day of staff working for 2 of 6 staff (Staff D and E), and failed to ensure that three positive references were received for 2 of 6 staff (Staff E and G). This failure placed residents at risk of being cared for by disqualified staff.

Findings included...

<Background check>

Review of Staff D's, Caregiver, personnel file showed that they had been hired on 10/20/2023. Staff D's file showed that they did not have a Washington state name and date of birth background check completed until 01/03/2024, 75 days after they had been hired.

Statement of Deficiencies	License # 2552	Compliance Determination # 59521
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Review of Staff E's, Caregiver, personnel file showed that they had been hired on 12/18/2023. Staff E's file showed that they did not have a Washington state name and date of birth background check completed until 01/03/2024, 16 days after they had been hired.

<References>

Review of Staff E's personnel file showed that they had been hired on 12/18/2024. Staff E's file showed that they did not have three positive references pending the result of the Washington state name and date of birth background check that was completed on 01/03/2024. Further review of Staff E's personnel file showed no reference checks were conducted.

Review of Staff G's, Activity Director, personnel file showed that they had been hired on 11/04/2024 and had been working since that date. Staff G's file showed that they did not have three positive references verified by the facility. Further review of Staff G's personnel file showed no reference checks were conducted.

In an interview on 05/13/2025 at 1:41 PM, Staff B, Business Office Manager (BOM), they stated that they [Staff B] had started in the position on 12/30/2024 and that previous BOM had been responsible for Staff D's and Staff E's Washington state name and date of birth background check. Additionally, Staff B acknowledged that Staff D and Staff E had late Washington state name and date of birth background checks and that there were no references for Staff E and Staff G.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Avista Senior Living Yakima is or will be in compliance with this law and / or regulation on (Date) 5/23/25.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Amber Green msn
Administrator (or Representative)

5/23/25
Date

WAC 388-78A-24691 Background checks Employment Provisional hire Pending results of national fingerprint background check. The assisted living facility may provisionally employ a caregiver and an administrator hired after January 7, 2012 for one hundred and twenty-days and allow the caregiver or administrator to have unsupervised access to residents when:

(1) The caregiver or administrator is not disqualified based on the results of the

Review of Staff E's, Caregiver, personnel file showed that they had been hired on 12/18/2023. Staff E's file showed that they did not have a Washington state name and date of birth background check completed until 01/03/2024, 16 days after they had been hired.

<References>

Review of Staff E's personnel file showed that they had been hired on 12/18/2024. Staff E's file showed that they did not have three positive references pending the result of the Washington state name and date of birth background check that was completed on 01/03/2024. Further review of Staff E's personnel file showed no reference checks were conducted.

Review of Staff G's, Activity Director, personnel file showed that they had been hired on 11/04/2024 and had been working since that date. Staff G's file showed that they did not have three positive references verified by the facility. Further review of Staff G's personnel file showed no reference checks were conducted.

In an interview on 05/13/2025 at 1:41 PM, Staff B, Business Office Manager (BOM), they stated that they [Staff B] had started in the position on 12/30/2024 and that previous BOM had been responsible for Staff D's and Staff E's Washington state name and date of birth background check. Additionally, Staff B acknowledged that Staff D and Staff E had late Washington state name and date of birth background checks and that there were no references for Staff E and Staff G.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Avista Senior Living Yakima is or will be in compliance with this law and / or regulation on (Date)_____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative)

Date

WAC 388-78A-24681 Background checks Employment Provisional hire Pending results of national fingerprint background check. The assisted living facility may provisionally employ a caregiver and an administrator hired after January 7, 2012 for one hundred and twenty-days and allow the caregiver or administrator to have unsupervised access to residents when:

(1) The caregiver or administrator is not disqualified based on the results of the

Statement of Deficiencies	License # 2682	Compliance Determination #59521
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Washington state name and date of birth background check; and

This requirement was not met as evidenced by:

Based on interview and record review, the Assisted Living Facility failed to ensure that a fingerprint background check was completed for staff who had unsupervised access to the residents at the facility for 3 of 3 staff (Staff C, D, and E). This failure placed residents at risk of being cared for by disqualified staff.

Findings included...

Review of Staff C's, Medication Technician, personnel file showed that they were hired on 09/10/2024. Staff C's file showed, as of 05/13/2025, they had not had a national fingerprint background check completed, which was 245 days after they were hired.

Review of Staff D's, Caregiver, personnel file showed that they were hired on 10/20/2023. Staff D's file showed that they had not, as of 05/13/2025, had a national fingerprint background check completed, which was 571 days after they were hired.

Review of Staff E's, Caregiver, personnel file showed that they were hired on 12/18/2023. Staff E's file showed that they had not, as of 05/13/2025, had a national fingerprint background check completed, which was 512 days after they were hired.

In an interview on 05/13/2025 at 2:27 PM, Staff A, Health Services Director, stated that Staff C worked as a medication technician and that Staff D and Staff E worked as caregivers. Staff A stated that the previous Business Office Manager had been responsible for the fingerprint background checks being completed for staff. Staff A acknowledged that Staff C, Staff D, and Staff E did not have fingerprint background checks in their personnel files.

Washington state name and date of birth background check; and

This requirement was not met as evidenced by:

Based on interview and record review, the Assisted Living Facility failed to ensure that a fingerprint background check was completed for staff who had unsupervised access to the residents at the facility for 3 of 3 staff (Staff C, D, and E). This failure placed residents at risk of being cared for by disqualified staff.

Findings included...

Review of Staff C's, Medication Technician, personnel file showed that they were hired on 09/10/2024. Staff C's file showed, as of 05/13/2025, they had not had a national fingerprint background check completed, which was 245 days after they were hired.

Review of Staff D's, Caregiver, personnel file showed that they were hired on 10/20/2023. Staff D's file showed that they had not, as of 05/13/2025, had a national fingerprint background check completed, which was 571 days after they were hired.

Review of Staff E's, Caregiver, personnel file showed that they were hired on 12/18/2023. Staff E's file showed that they had not, as of 05/13/2025, had a national fingerprint background check completed, which was 512 days after they were hired.

In an interview on 05/13/2025 at 2:27 PM, Staff A, Health Services Director, stated that Staff C worked as a medication technician and that Staff D and Staff E worked as caregivers. Staff A stated that the previous Business Office Manager had been responsible for the fingerprint background checks being completed for staff. Staff A acknowledged that Staff C, Staff D, and Staff E did not have fingerprint background checks in their personnel files.

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I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Avista Senior Living Yakima is or will be in compliance with this law and / or regulation on (Date) 5/23/25.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Amber Shuck mmen
Administrator (or Representative)

5/23/25
Date

WAC 368-78A-24701 Background checks Employment Nondisqualifying information.

(1) If the background check results show that an employee or prospective employee has a criminal conviction or pending charge for a crime that is not a disqualifying crime under chapter 368-113 WAC, then the assisted living facility must determine whether the person has the character, competence and suitability to work with vulnerable adults in long-term care.

This requirement was not met as evidenced by:

Based on interview and record review the Assisted Living Facility failed to determine if staff, who had a non-disqualifying background check, had the character, competency, and suitability (CCS) to work with the vulnerable adults who resided at the facility for 1 of 3 staff (Staff E). This failure placed the residents at risk of being cared for by staff when the facility had not completed a required CCS.

Findings included...

Review of Staff E's, Caregiver, personnel file showed that they were hired on 10/20/2023. Staff E's file showed that their initial background check was completed on 01/03/2024. The results showed a non-disqualifying background check and required a CCS to be completed by the facility. Further review of Staff E's personnel file showed that no CCS was completed.

In an interview on 05/13/2025 at 1:41 PM, Staff B, Business Office Manager (BOM), stated that the previous BOM had been responsible for completing the CCS for Staff E. Staff B acknowledged that there was not a CCS completed for Staff E's initial background check that had been completed on 01/03/2024.

Plan/Attestation Statement

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Administrator (or Representative)

Date

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(1) If the background check results show that an employee or prospective employee has a criminal conviction or pending charge for a crime that is not a disqualifying crime under chapter 388-113 WAC, then the assisted living facility must determine whether the person has the character, competence and suitability to work with vulnerable adults in long-term care.

This requirement was not met as evidenced by:

Based on interview and record review the Assisted Living Facility failed to determine if staff, who had a non-disqualifying background check, had the character, competency, and suitability (CCS) to work with the vulnerable adults who resided at the facility for 1 of 3 staff (Staff E). This failure placed the residents at risk of being cared for by staff when the facility had not completed a required CCS.

Findings included...

Review of Staff E's, Caregiver, personnel file showed that they were hired on 10/20/2023. Staff E's file showed that their initial background check was completed on 01/03/2024. The results showed a non-disqualifying background check and required a CCS to be completed by the facility. Further review of Staff E's personnel file showed that no CCS was completed.

In an interview on 05/13/2025 at 1:41 PM, Staff B, Business Office Manager (BOM), stated that the previous BOM had been responsible for completing the CCS for Staff E. Staff B acknowledged that there was not a CCS completed for Staff E's initial background check that had been completed on 01/03/2024.

Statement of Deficiencies	License # 2682	Compliance Determination #59521
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 Administrator (or Representative)

5/23/25
 Date

WAC 388-78A-2474 Training and home care aide certification requirements.

(1) The assisted living facility must ensure staff persons hired before January 7, 2012 meet training requirements in effect on the date hired, including requirements in chapter 388-112A WAC.

(4) The assisted living facility must ensure all persons listed in subsection (2) of this section, obtain the home-care aide certification.

This requirement was not met as evidenced by:

Based on interview and record review, the Assisted Living Facility failed to ensure that staff who worked as long-term care workers obtained the credential necessary to provide care and services to residents at the facility for 1 of 3 staff (Staff C). These failures placed residents at risk of receiving care from untrained staff.

Findings included...

Review of Staff C's, Medication Technician, personnel file, showed that they were hired on 09/18/2024. Review of Staff C's file showed that they did not have a home-care aide certification required to provide care and services to residents at the facility. Additionally, Staff C's file did not contain any documentation of an HCA application or any of the mandatory training requirements.

In an interview on 05/13/2025 at 1:33 PM, Staff A, Health Services Director stated that Staff C was aware that they needed to apply for Home Care Aide credential and that they did not do that. Staff A acknowledge that Staff C had been on the schedule and working as a Medication Technician.

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Findings included...

Review of Staff C's, Medication Technician, personnel file, showed that they were hired on 09/16/2024. Review of Staff C's file showed that they did not have a home-care aide certification required to provide care and services to residents at the facility. Additionally, Staff C's file did not contain any documentation of an HCA application or any of the mandatory training requirements.

In an interview on 05/13/2025 at 1:33 PM, Staff A, Health Services Director stated that Staff C was aware that they needed to apply for Home Care Aide credential and that they did not do that. Staff A acknowledge that Staff C had been on the schedule and working as a Medication Technician.

Statement of Deficiencies

License # 2682

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Licensee: Yakima AL, LLC

05/13/2025

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