



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

Snohomish ALC LLC
Cottages of Snohomish
1124 Pine Ave
Snohomish, WA 98290

RE: Cottages of Snohomish License # 2740

Dear Administrator:

This letter addresses Compliance Determination(s) 64546 (Completion Date 09/16/2025) and 62111 (Completion Date 07/30/2025).

The Department completed a follow-up inspection of your Assisted Living Facility on 09/16/2025 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2300-2-a-ii, WAC 388-78A-2300-2-a-iii, WAC 388-78A-2300-2-a

The Department staff who did the on-site verification:
Wesler Dumecquias, Community Complaint Investigator

If you have any questions, please contact me at (206)305-3489.

Sincerely,

James Sherman

James Sherman, Field Manager
Region 2, Unit D
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



Residential Care Services Investigation Summary Report

Provider/Facility: Cottages of Snohomish

Provider Type: Assisted Living Facility

License/Cert. #: 2740

Intake ID: 183420

Compliance Determination #: 62111

Region/Unit #: RCS Region 2 / Unit D

Investigator: Wesler Dumecquias

Investigation Date(s): 07/07/2025 through 07/30/2025

Complainant Contact Date(s):

Allegation(s):

1. The Assisted Living Facility (ALF) was dirty and unkept. There was food and feces on the floor.
2. The ALF staff do not respond to call lights in a timely manner.
3. The quality of the food was not good.
4. Named Resident (NR) eats in their room because they could not see well and do not feel safe going into the dining area.
5. The NR was not being bathed properly.
6. The ALF required the NR extra charge to pay for their laundry.
7. The NR's room was dirty and had food and feces on the floor.

Investigation Methods:

Sample: Total residents: 51
Resident sample size: 4
Closed records sample size: 0

Observations: Identified resident
Residents
Resident rooms
Resident care equipment
call light system
Kitchen
Food services
Bathroom

Interviews: Identified resident
Nursing staff
Residents
Kitchen staff

Record Reviews: diet manual
Facility policies
Menu
Care plan
Progress notes
Staff patterns
Bathing schedule

Investigation Summary:

1. Observation of sampled bedrooms and the bathrooms showed the room were clean and organized. The trash was emptied, and the floor did not show any signs of food and feces. The NR eats preferred to have daily meals in their room. The ALF staff ensured the room was maintained clean and organized. The NR stated that staff were cleaning their room. No failed practice was identified.
2. The ALF apartments, bathrooms and common areas were equipped with emergency call system such as pull cords. The call system was connected to the ALF staff's pager system when activated. Observation showed the ALF staff responded in a timely manner when the call system was tested. Interview with sampled residents indicated the staff were responded timely to their calls. No failed practice was identified.
3. The ALF had a variety of food choices. Foods were prepared and cooked mostly at the ALF. The ALF had a menu that they follow and were given to residents. The ALF conducts a monthly meeting with residents to talk about food concerns and suggestions. The ALF had a diet manual which was not reviewed in the last five years. The diet manual was not approved, dated and signed by a registered dietitian. A failed practice was identified. A citation was issued for non-compliance with WAC 388-78A-2300 (2) (a) (i,ii,ii). Food and nutrition services.
4. The NR preferred to eat in their room. The ALF staff followed the care plan. The ALF staff encouraged the NR to eat at the DR. No failed practice was identified.
5. The ALF staff followed the care plan. The NR had showers on their scheduled shower day and time. The NR stated the staff helped them during their showers. No failed practice was identified.
6. The NR rental services included laundry services for their beddings once a week. The ALF care staff would do the NR beddings laundry and changed it once a week. The NR would charge residents for 100 dollars a week for personal laundry. No failed practice was identified.
7. The NR was clean at the time of the unannounced visit. There was no indication of food or feces on the floor. The ALF staff was reminding and assisting the NR as necessary when the NR would use their bathroom. The ALF staff continuously monitors and check the NRs room and ensure their were no clutters. No failed practice was identified.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License #: 2740	Compliance Determination #62111
Plan of Correction	Cottages of Snohomish	Completion Date
Page 1 of 3	Licensee: Snohomish ALC LLC	07/30/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 07/07/2025 of:

Cottages of Snohomish
1124 Pine Ave
Snohomish, WA 98290

This document references the following complaint number(s): 182088, 183420

The following sample was selected for review during the unannounced on-site visit: 4 of 51 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Wesler Dumecquias, Community Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit D
20425 72nd Avenue S, Suite 400
Kent, WA 98032

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 274D	Compliance Determination #62111
Plan of Correction	Cottages of Snohomish	Completion Date
Page 2 of 3	Licenses: Snohomish ALC LLC	07/30/2025

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Laurie Anderson

08-06-2025

Residential Care Services

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Mari Hemell

Administrator (or Representative)

8/15/2025

Date

WAC 388-73A-2300 Food and nutrition services.

(2) The assisted living facility must plan in writing, prepare on-site or provide through a contract with a food service establishment located in the vicinity that meets the requirements of chapter 248-215 WAC, and serve to each resident as ordered:

(a) Prescribed general low sodium, general diabetic, and mechanical soft food diets according to a diet manual. The assisted living facility must ensure the diet manual is:

(i) Approved by a dietitian; and

(ii) Reviewed and updated as necessary or at least every five years.

This requirement was not met as evidenced by:

Based on interview and record review, the Assisted Living Facility (ALF) failed to ensure 1 of 1 diet manual (manual 1) was approved by a dietitian and reviewed and updated every five years. This failure placed all 51 residents at risk for health complications and unmet dietary needs.

Findings included...

Review of the facility's undated policy titled, "Food and Nutritional Care Services" showed the facility would have a written procedure that contained the menus to provide sufficient variety of foods and meet the required nutritional standards. The menus would be planned or approved, and signed and dated, by a registered dietitian prior to being served to any resident. The policy showed the facility would have therapeutic diet menus which would be planned or approved, signed and dated, by a registered dietitian, prior to being served to a resident.

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Laurie Anderson

08-06-2025

Residential Care Services

Date

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Administrator (or Representative)

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Statement of Deficiencies	License #: 2740	Compliance Determination #62111
Plan of Correction	Cottages of Snohomish	Completion Date
Page 3 of 3	Licenses: Snohomish ALC LLC	07/30/2025

Review of the facility's Diet Manual, dated 2018, showed the manual was last revised in 2019. The manual did not show any approval, date, or signature by a registered dietitian.

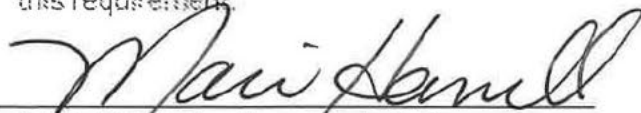
On 07/07/2025 at 2:25 PM, Staff B, Dietary Director stated that they were unaware of the requirement for a dietitian to review and approve the diet manual. Staff B stated that they were unaware that the facility policy required the diet menu be signed by a dietitian. Staff B stated that the previous Executive Director just handed them the manual.

On 07/07/2025 at 2:26 PM, Staff A, Executive Director, stated they were not aware of the manual being recently reviewed and signed by a registered dietitian.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Cottages of Snohomish is or will be in compliance with this law and / or regulation on (Date) 9/12/2025

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


 Administrator (or Representative)

8/15/2025
 Date

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Administrator (or Representative)

Date