



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

Southridge Operations, LLC
Windsong at Southridge
4000 W 24th Avenue
Kennewick, WA 99338

RE: Windsong at Southridge # 2743

Dear Administrator:

This document references Compliance Determination 73903 (Completion Date 03/05/2026).

The Department completed a full inspection of your Assisted Living Facility on 03/05/2026 and found that your facility does not meet the Assisted Living Facility requirements.

The department staff who did the inspection and provided consultation:

Robin Barnes, Assisted Living Facility Licensors
Anna Cairns, ALF Long Term Care Surveyor
Tracy Ramirez, Assisted Living Facility Licensors

Consultation:

WAC 388-110-220 Enhanced adult residential care service standards.

(3) In an assisted living facility with an enhanced adult residential care-specialized dementia care services contract, for residents served under that contract, the contractor must:

(a) Complete a full assessment of residents as specified in chapter 388-78A WAC, at a minimum, on a semi-annual basis;

WAC 388-78A-2040 Other requirements.

(1) The assisted living facility must comply with all other applicable federal, state,

county and municipal statutes, rules, codes and ordinances, including without limitations those that prohibit discrimination.

The facility failed to complete full assessments semi-annually for residents served under the enhanced adult residential care specialized dementia contract. The facility corrected the issue by completing the assessments during the full inspection.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the facility to determine if you have corrected all deficiencies.

You May:

- Contact me for clarification of the deficiency or deficiencies found.

In Addition, You May:

- Request an **Informal Dispute Resolution (IDR)** review within 10 working days after you receive this letter. Your IDR request **must** include:
 - o What specific deficiency or deficiencies you disagree with;
 - o Why you disagree with each deficiency; and
 - o Whether you want an IDR to occur in-person, by telephone or as a paper review.
 - o You can make an IDR request and find directions on the IDR web page at:
<https://www.dshs.wa.gov/altsa/idr>

If You Have Any Questions:

- Please contact me at (509)208-5231.

Sincerely,

Laura Williams-Davis

Laura Williams-Davis, ALF Field Manager
Region 1, Unit G
Residential Care Services