



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Home and Community Living Administration
Residential Care Services • RCSIDR@dshs.wa.gov

September 9, 2025
(Email)

Administrator
Magnolia Assisted Living
912 Hilcrest St
Grandview, WA 98930

TRADITIONAL IDR SCHEDULING LETTER

License #2750

Dear Administrator:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding the Statement of Deficiencies dated August 18, 2025, and the Imposition of Civil Fine dated August 29, 2025.

Per our conversation, Scotti Bower, will meet with you **via telephone** on **September 24, 2025**, at 1:30pm.

Please call 1-564-999-2000 using conference ID 509 562 896# to join the meeting.

You may also join the meeting virtually by accessing the link that was emailed to you on September 8, 2025.

You indicated you are disputing the following citation:

WAC 388-78A-2040

You indicated the following individuals will participate and represent your facility in the IDR process:

Jen Villanueva – Administrator
Nancy Frausto – Administrative Assistant

Please provide additional documentation specifically related to the citation(s) you are disputing at least one week prior to the scheduled IDR date by emailing them to RCSIDR@dshs.wa.gov, or by faxing them to (360) 725-3225.

If you have any questions, please contact us at RCSIDR@dshs.wa.gov.

Sincerely,

Laci Traulsen

Laci Traulsen
Program Specialist 2/ Volunteer Coordinator
Informal Dispute Resolution
Residential Care Services

Enclosure

cc: Regional Administrator
Field Manager, Region 1, Unit G
Compliance Specialist – Matt Hauser
Regional Long-Term Care Ombuds
State Long Term Care Ombuds
Vendor Overpayments
Field File
Central Files
IDR File