



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

Riverwest Senior Living, LLC
RiverWest Senior Living
900 N WESTERN AVE
WENATCHEE, WA 98801

RE: RiverWest Senior Living # 2762

Dear Administrator:

This document references Compliance Determination 68673 (11/20/2025), which included complaint number(s) 200166, 199976.

The Department completed a complaint investigation of your Assisted Living Facility on 11/20/2025 and found that your facility does not meet the Assisted Living Facility requirements.

The department staff who did the inspection and provided consultation:

Brittney Shull, Community Complaint Investigator

Consultation:

WAC 388-78A-2040 Other requirements.

(1) The assisted living facility must comply with all other applicable federal, state, county and municipal statutes, rules, codes and ordinances, including without limitations those that prohibit discrimination.

Observation, interview, and record review showed that the facility failed to assign staff to Fire Watch duty that had no other duties. The facility made the necessary changes moving forward to have a staff assigned specifically to fire watch and that staff would preform no other duties.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the facility to determine if you have corrected all deficiencies.

You May:

- Contact me for clarification of the deficiency or deficiencies found.

In Addition, You May:

- Request an **Informal Dispute Resolution (IDR)** review within 10 working days after you receive this letter. Your IDR request **must** include:
 - o What specific deficiency or deficiencies you disagree with;
 - o Why you disagree with each deficiency; and
 - o Whether you want an IDR to occur in-person, by telephone or as a paper review.
 - o You can make an IDR request and find directions on the IDR web page at:
<https://www.dshs.wa.gov/altsa/idr>

If You Have Any Questions:

- Please contact me at (509)208-5231.

Sincerely,

Laura Williams-Davis

Laura Williams-Davis, ALF Field Manager
Region 1, Unit G
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: RiverWest Senior Living

Provider Type: Assisted Living Facility

License/Cert. #: 2762

Intake ID: 200166

Compliance Determination #: 68673

Region/Unit #: RCS Region 1 / Unit G

Investigator: Brittney Shull

Investigation Date(s): 11/13/2025 through 11/20/2025

Complainant Contact Date(s):

Allegation(s):

The fire suppression system was down.

Investigation Methods:

Sample:	Total residents: 49 Resident sample size: 3 Closed records sample size: 0
Observations:	Fire suppression panel, Environment.
Interviews:	Staff, Collateral Contacts.
Record Reviews:	Facility Policies, Washington State Fire Marshall Inspection, Fire Watch Documentation.

Investigation Summary:

Interview and observation showed that the fire panel was functioning appropriately and the fire system was no longer down. Interview and record review showed that facility was placed back into compliance by the Fire Marshall. Observation, interview, and record review showed that the facility failed to assign staff to Fire Watch duty that had no other duties. Failed practice identified, reference Consultation for WAC 388-78A-2040(1).

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A