Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0016005	A. BUILDING: _____ B. WING _____	02/20/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
RBI CARING HEARTS A LLC	1612 HENRY JOHNS BLVD BANGOR, WI 54614

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 02/13/2025, Surveyor conducted an abbreviated survey at RBI Caring Hearts A LLC. Data collection continued through 02/20/2025. One deficiency was identified. Census: 9	N 000		
N 488	83.44(1)(c) Clothes dryers enclosed and vented Clothes dryers. The CBRF shall enclose any clothes dryer having a rated capacity of more than 37,000 Btu/hour in a one-hour fire resistive rated enclosure. If the clothes dryer requires a vent, the CBRF shall use dryer vent tubing that is of rigid material with a fire rating that exceeds the temperature rating of the dryer. The dryer vent tubing shall be clean and maintained. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure the clothes dryer vent was rigid metal. Findings include: On 02/13/2025, at approximately 3:40 PM, Surveyor observed the provider's laundry room. The dryer venting was not rigid metal. At approximately 3:50 PM, Surveyor observed the provider's laundry room with Registered Nurse (RN) A and Office Manager (OM) B. Surveyor shared concerns about the flexible venting material being used. OM B stated the provider would replace the dryer vent and ensured rigid metal would be used. On 02/20/2025, at 2:30 PM, Surveyor interviewed	N 488		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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N 488	Continued From page 1 RN A, OM B and Licensee C via a Microsoft Teams meeting. OM B stated the provider had replaced the flexible dryer venting and it was now in compliance.	N 488		