

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0016558	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 01/16/2025
NAME OF PROVIDER OR SUPPLIER VIRGINIA HOUSE		STREET ADDRESS, CITY, STATE, ZIP CODE S3123 W LAKE VIRGINIA RD REEDSBURG, WI 53959		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 01/16/2025, Surveyor conducted a complaint investigation and an abbreviated survey at Virginia House, an Adult Family Home in Reedsburg, WI. One deficiency was identified. The complaint was unsubstantiated. Census: 4	M 000		
M 570	88.10(3)(I) Safe Physical Environment Individuals, except for correctional residents, have basic rights which they do not lose when they enter an adult family home. A resident shall have a safe environment in which to live. The adult family home shall safeguard residents who cannot fully guard themselves from environmental hazards to which they are likely to be exposed, including conditions which would be hazardous to anyone and conditions which would be or are hazardous to a particular resident because of the resident's condition or disability. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure residents were safeguarded from environmental hazards. The home's water temperature exceeded 120° Fahrenheit (F). The provider was licensed as a non-ambulatory adult family home (AFH) that may serve up to 4 residents within the client groups of developmentally disabled, emotionally disturbed/ mental illness, physically disabled, and traumatic	M 570		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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M 570	Continued From page 1 brain injury. Findings include: On 01/16/2025, at approximately 10:10 AM, Surveyor tested the water temperature of the sink in the home's kitchen which reached 122° F. Surveyor then checked the water temperature of the sink faucet in the residents' main bathroom, which reached 123° F. On 01/16/2025, at approximately 10:30 AM, Surveyor discussed the water temperatures with Licensee A. Licensee A stated the home had a new water heater put into the home within the last few months, and that s/he was not aware it had been running at a higher temperature than acceptable. According to the Wisconsin Department of Health Services, "Exposure to hot water is a potential environmental danger for residents. Elderly residents and residents with mental and physical disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding; e.g., second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability." Sustained contact with water at or above 140° F can result in second or third-degree burns in approximately 6 seconds (DQA Publication-01942, Hot Water Temperatures in Adult Family Homes, August 2017).	M 570		