STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0017058	A. BUILDING: _____ B. WING _____	R-C 08/09/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
MILESTONE SENIOR LIVING MARKET ST CBRF	1870 MARKET ST CROSS PLAINS, WI 53528

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 08/09/2023, The Bureau of Assisted Living, Southern Regional Office conducted a complaint investigation and verification visit at Milestone Senior Living Market St, a CBRF located in Cross Plains, WI. As a result of this survey, 1 violation of Chapter DHS 83 was issued. 1 violations from previous statement of deficiency (SOD) # 1NLQ13 dated 02/21/2023 were re-issued. Complaint was unsubstantiated. Under statutory provisions of Wis. Stat. Ch50, $200 revisit fee is being assessed. Census: 16	{N 000}		
{N 247}	83.22(1)-(4) Task specific training. The CBRF shall provide, obtain or otherwise ensure adequate training for employees performing job duties in all of the following: Assessment of residents. All employees responsible for resident assessment shall successfully complete training in the assessment of residents prior to assuming these job duties. Specific training topics shall include: assessment methodology, assessment of changes in condition, sources of assessment information, and documentation of the assessment. Individual service plan development. All employees responsible for service plan development shall successfully complete training in individual service plan development prior to assuming these job duties. Specific training topics shall include: identification of the resident '	{N 247}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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{N 247}	Continued From page 1 s needs and desired outcomes, development of goals and interventions, service plan evaluation and review of progress. Provision of personal care. All employees responsible for providing assistance with activities of daily living shall successfully complete training prior to assuming these job duties. Specific training topics shall include, as appropriate: bathing, eating, dressing, oral hygiene, nail and foot care, toileting and incontinence care, positioning and body alignment, and mobility and transferring. Dietary training. All employees performing dietary duties shall complete dietary training within 90 days after assuming these job duties. Specific training topics shall include: determining nutritional needs, menu planning, food preparation and food sanitation. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 3 of 3 caregivers received adequate training in provision of personal cares before providing assistance with bathing, eating, dressing, oral hygiene, toileting, incontinence care, positioning/body alignment, nail/foot care, mobility and transferring. This is a repeat deficiency. See Statement of Deficiency (SOD) 1NLQ12 dated 10/18/2022 and SOD# INLQ13 dated 02/21/2023. FINDINGS INCLUDE: The provider cares for the following client groups: advanced aged, irreversible dementia, and	{N 247}		

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{N 247}	Continued From page 2 Alzheimer's. On 08/09/2023, Surveyor entered the facility for an enforcement verification visit. On 08/09/2023, Surveyor reviewed Caregiver E's staff record. Caregiver E was hired on 07/20/2020. Caregiver E's training record did not have a record of training related to eating, dressing, toileting, positioning/body alignment and transferring. On 08/09/2023, Surveyor reviewed Caregiver H's staff record. Caregiver H was hired on 08/23/2017. Caregiver H's training record did not have a record of training related to dressing, toileting and nail/foot care. On 08/09/2023, Surveyor reviewed Caregiver I's staff record. Caregiver I was hired on 11/30/2019. Caregiver F's training record did not have a record of training related to bathing, eating, dressing, oral hygiene, toileting, incontinence care, positioning/body alignment and nail/foot care. On 08/09/2023 at 12:25 PM, Surveyor discussed the above concern with Executive Director G. Executive Director G acknowledged that Caregiver E, Caregiver H and Caregiver I all provide personal care to residents as directed in the resident's individualized service plan (ISP). Executive Director G acknowledged the 3/3 caregivers had not been provided complete training related to provision of personal cares (bathing, eating, dressing, oral hygiene, toileting, incontinence care, positioning/body alignment, nail/foot care, mobility and transferring). Executive Director G confirmed the provider did not have evidence that Caregiver E, Caregiver H,	{N 247}		

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{N 247}	Continued From page 3 nor Caregiver I completed or met an exemption for provision of personal care training prior to assuming these job duties.	{N 247}		