Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0009768	A. BUILDING: _____ B. WING _____	C 11/13/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PROSPECT HEIGHTS COMMUNITY LIVING CE	2015 PROSPECT ST RACINE, WI 53404

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 11/13/2024, Surveyor completed a complaint investigation at Prospect Heights Community Living Center. As a result, 1 deficient practice was identified. The complaint was substantiated. Census: 37	N 000		
N 500	83.45(4) Pest control. Pest control. The CBRF shall implement safe, effective procedures for control and extermination of insects, rodents and vermin. This Rule is not met as evidenced by: Based on record review and interview, the provider did not implement safe, effective procedures for control and extermination of bed bugs for 3 of 3 months. The provider did not follow the exterminator's timeframe for follow up service during the month of June, July, and September. Findings include: On 09/26/2024, the department received a complaint alleging a bed bug infestation was not being addressed properly. On 11/11/2024, at 9:55 AM, Surveyor reviewed exterminator reports. The exterminator reports indicated bed bug treatments should be completed every 2 weeks. The exterminator reports indicated the bed bug treatments were completed on the following dates: 05/01/2024 05/09/2024 05/14/2024	N 500		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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N 500	Continued From page 1 05/28/2024 06/17/2024 07/01/2024 08/05/2024 08/19/2024 10/03/2024 10/24/2024 11/05/2024 On 11/11/2024, at 10:15 AM, Surveyor interviewed Assistant Administrator (AA) A. AA A reported they had been dealing with bed bugs for the past 10 years. AA A reported they were getting rid of wood furniture, beds and chairs and having the furniture replaced with plastic and metal. AA A reported all bedding was washed weekly. AA A reported the exterminator would come to the facility every 2 weeks. When Surveyor inquired about the gaps in the service records, AA A reported s/he was unsure why there were gaps in the service, but indicated the exterminator company had a change in ownership and it could be the reasoning for one of the gaps.	N 500		