

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0016008	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 04/16/2026
NAME OF PROVIDER OR SUPPLIER AN INNOVATIVE CARE		STREET ADDRESS, CITY, STATE, ZIP CODE 4297 123RD STREET KENOSHA, WI 53158		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 04/16/2026, Surveyor completed a standard survey at An Innovative Care. As a result, 3 deficiencies were identified. Census: 4	M 000		
M 502	88.09(1)(d)7 RESIDENT RECORD-MEDICAL EXAMINATIONS The report of the medical examination required under s. HSS 88.06(2)(a). This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 1 (Resident 1) of 2 resident's records reviewed included the report of his/her health examination, including a communicable disease screen and a tuberculosis (TB) screen, by his/her physician within 90 days prior to or within 7 days after his/her admission. Resident 1's record did not include the report of a communicable disease screening and TB screening. Findings include: On 04/15/2026 at approximately 2:30 PM, Surveyor reviewed Resident 1's records. Resident 1 was admitted to the adult family home on 11/04/2016. Resident 1's record did not contain evidence of a health examination, including a communicable disease screen and a tuberculosis (TB) screen completed for Resident 1 by his/her physician within 90 days prior to or within 7 days after his/her admission. On 04/15/2026 at approximately 2:30 PM, as	M 502		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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M 502	Continued From page 1 Surveyor was reviewing Resident 1's record, Surveyor interviewed Administrator A. Administrator A was not sure why Resident 1's record did not include the report of his/her health examination, including a communicable disease screen and a tuberculosis screen. Administrator stated he/she would look through Resident 1's records that were moved to storage as Resident 1's "current binder" was recently scaled down. Surveyor allowed Administrator A time to locate Resident 1's medical examination record and asked the record to be sent to the Surveyor by 04/16/2026 at 1:00 PM. On 04/16/2026 at 12:45 PM, Surveyor received a voicemail from Administrator A. Administrator A stated he/she could not locate Resident 1's medication examination record. Administrator A reported he/she reached out to Resident 1's primary care physician on 04/16/2026 to request another communicable disease screen and a tuberculosis (TB) screen to be completed for Resident 1.	M 502		
M 504	88.09(1)(d)8 RESIDENT RECORD-ISP The individual service plan required under s. HSS 88.06(3). This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 1 (Resident 1) of 2 resident's record reviewed contained an individual service plan (ISP) for 2 (2024) of 2 years reviewed. Resident 1's record did not include an ISP for 2024	M 504		

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M 504	Continued From page 2 Findings include: On 04/15/2026 at approximately 2:30 PM, Surveyor reviewed Resident 1's record. Resident 1 was admitted to the adult family home on 11/04/2016. Resident 1's record did not contain an ISP for 2024. On 04/15/2026 at approximately 2:30 PM, as surveyor was reviewing Resident 1's record, Surveyor interviewed Administrator A. Administrator A stated he/she may have moved Resident 1's 2024 ISP to storage as Resident 1's "current binder" was recently scaled down. Surveyor allowed Administrator A time to locate Resident 1's ISP and asked the 2024 ISP to be sent to the Surveyor by 04/16/2026 at 1:00 PM. On 04/16/2026 at 12:45 PM, Surveyor received a voicemail from Administrator A. Administrator A stated he/she could not locate Resident 1's 2024 ISP.	M 504		
M 508	88.09(1)(d)10 MEDICATION RECORDS Medication records under s. HSS 88.07(3)(d) and (e). This Rule is not met as evidenced by: Based on record review and interview, prior to dispensing or administering medications to a resident, the provider did not ensure a written order from the physician that prescribed the medication, specifying who by name or position is permitted to administer the medication, under what circumstances and in what dosage the medication is to be administered for 1 (Resident	M 508		

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M 508	Continued From page 3 1) of 2 resident's records reviewed, was included in the resident record. Resident's 1 record did not contain a written physician order specifying who by name or position is permitted to administer medication(s). Findings include: On 04/16/2026, at approximately 2:30 PM, Surveyor reviewed Resident 1's record. Resident 1 was admitted to the adult family home on 11/04/2016. Surveyor asked Caregiver B who administers Resident 1's medication. Caregiver B reported staff administers all medications to Resident 1. Surveyor reviewed Resident 1's April 2026 Medication Administration Record (MAR) and identified staff administered physician prescribed medications. Resident 1's file did not contain a written order from the physician authorizing facility staff to administer medications. On 04/15/2026 at approximately 2:30 PM, as Surveyor was reviewing Resident 1's record, Surveyor interviewed Administrator A. Administrator A was not sure why Resident 1's written physician order was not located in Resident 1's binder but stated he/she would look through Resident 1's record that was moved to the storage area as Resident 1's "current binder" was recently scaled down. Surveyor allowed Administrator A time to locate Resident 1's ISP and asked the written physician order to be sent to the Surveyor by 04/16/2026 at 1:00 PM. On 04/16/2026 at 12:45 PM, Surveyor received a voicemail from Administrator A. Administrator A stated he/she could not locate Resident 1's written physician order. Administrator A reported he/she has reached out to Resident 1's primary	M 508		

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M 508	Continued From page 4 care physician on 04/16/2026 to request another written physician order specifying who by name or position is permitted to administer medication(s).	M 508			