Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	110002	A. BUILDING: _____ B. WING _____	R-C 01/31/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ARC HOUSE	202 N PATERSON ST MADISON, WI 53703

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 01/31/2025, Surveyor conducted a verification visit at ARC House. One deficiency was identified. One deficiency was a repeat violation. See Statement of Deficiency (SOD) 220N11. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed. Census: 14	{N 000}		
{N 239}	83.20(2)(a)-(d) Department-approved training courses. Standard Precautions. All employees who may be occupationally exposed to blood, body fluids or other moist body substances, including mucous membranes, non-intact skin, secretions, and excretions except sweat, whether or not they contain visible blood shall successfully complete training in standard precautions before the employee assumes any responsibilities that may expose the employee to such material. Fire safety. Within 90 days after starting employment, all employees shall successfully complete training in fire safety. First aid and choking. Within 90 days after starting employment, all employees shall successfully complete training in first aid and procedures to alleviate choking. Medication administration and management. Any employee who manages, administers or assists residents with prescribed or over-the-counter medications shall complete training in medication administration and management prior to assuming these job duties.	{N 239}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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{N 239}	Continued From page 1 This Rule is not met as evidenced by: Based on interview and record review, the provider did not ensure 1 of 3 staff reviewed obtained all department approved training as required. This is a repeat deficiency. See Statement of Deficiency (SOD) 220N11, dated 08/15/2024. Case Manager B's record did not contain evidence of training in first aid and choking within 90 days after starting employment. Findings include: On 01/31/2025, Surveyor reviewed Case Manager B's record with Program Manager A and Director E. Case Manager B was hired on 12/27/2023. Case Manager B's record did not include department approved training in first aid and choking. On 01/31/2025, Surveyor reviewed the Community-Based Care and Treatment training registry and Case Manager B was not listed for first aid and choking. On 01/31/2025, at approximately 2:00 PM, Surveyor interviewed Director E and Case Manager B. Case Manager B stated s/he had a certificate in first aid and CPR (cardiopulmonary resuscitation), which had since expired, that had not been completed through the department program. Case Manager B stated s/he was not a practitioner, registered nurse, or a licensed practical nurse. Surveyor asked why Case	{N 239}		

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{N 239}	Continued From page 2 Manager B had not completed the department approved program since the last survey. Director E stated s/he ensured that Case Manager B's previous certification through the Red Cross had been filed with the provider.	{N 239}		