Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0012805	A. BUILDING: _____ B. WING _____	C 05/06/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
LIBERTY VILLAGE RCAC	200 LIBERTY PLACE TOMAH, WI 54660

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
U 000	INITIAL COMMENTS On 04/29/2026, Surveyors completed 2 complaint investigations and a licensure survey at Liberty Village RCAC. Data was collected through 05/06/2026. Two of 2 complaints were unsubstantiated. One deficiency was identified. Census: 30	U 000		
U 145	89.24(3)(a) Hours of Service COMPUTING HOURS OF SERVICE Purpose A residential care apartment complex shall compute hours of service provided to an individual tenant when necessary for the purpose of determining whether the 28 hour per week limit on services under sub.(1) has been reached and making related decisions about the appropriateness of continued residency in the facility. The computation may be initiated by the facility or at the request of the tenant, the tenant's family or other representative, or the department. Facilities are not required to continually document the amount of time spent in providing services to each tenant. This Rule is not met as evidenced by: Based on record review and interview the provider did not ensure they were able to provide an hours-of-service computation at the request of the Department. Findings include:	U 145		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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U 145	Continued From page 1 On 12/19/2025, the Department received a complaint that residents were receiving more than 28 hours per week of services. On 4/30/2026 at approximately 11:45 AM, Surveyor interviewed Licensed Practical Nurse (LPN) B about services. LPN B stated s/he was unaware of how service hours were calculated. S/he stated that Chief Operating Officer (COO) C would know more about that. At approximately 2:00 PM, Surveyor interviewed Acting Executive Administrator (AED) A about services. AED A stated s/he would reach out to COO C to determine if there was a way they kept track of that. Surveyor requested the computation of hours for Tenant 1. At approximately 2:25 PM, AED A stated that they discovered that Administrator D who was no longer with the company, was not utilizing a system to determine if residents were exceeding the allotted service hours per week. AED A stated that COO C stated the company did have a procedure for how to compute those hours and s/he would be showing AED A tomorrow. AED A showed surveyor that the service agreement did show the services that the residents receive and the cost that was associated with those services, however it did not calculate hours. At approximately 2:40 PM, AED A stated that s/he reached out to Administrator D. Administrator D told him/her that s/he used the comprehensive assessment as a guide. S/he stated that if the resident's points on the assessment were over 100, s/he would assume that the services were too much, and the resident would need to move to the Community Based Residential Facility (CBRF).	U 145		

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U 145	Continued From page 2 At 3:45 PM, Surveyor interviewed AED A regarding Tenant 1's service hours. AED A confirmed there was no document showing how many hours of services Tenant 1 was receiving. AED A acknowledged the need for a system in place to compute these hours. On 05/06/2026 at 8:45 AM, Surveyor interviewed AED A, COO C, and Staffing Coordinator (SC) E. COO C asked how other facilities calculated this computation, because s/he was unsure an accurate way how to do so. Surveyor explained that it was up to the provider to create a procedure that would compute those hours.	U 145		