Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0014612	A. BUILDING: _____ B. WING _____	05/15/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HILLS OF LOVE	5336 N 64TH STREET MILWAUKEE, WI 53218

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 05/15/2025, Surveyor conducted an abbreviated survey at Hills of Love. One deficiency was identified. Census: 2	M 000		
M 290	88.05(3)(e)2.b INSPECTIONS-GAS FURNACE A gas furnace shall be inspected and serviced every 3 years by a heating contractor or local utility company. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure the gas furnace was inspected and serviced every 3 years by a heating contractor or local utility company. The provider's furnace had not been serviced since 03/23/2017. Findings include: On 05/15/2025, at 9:50 a.m., Surveyor requested most recent gas furnace inspection. Licensee A stated the last time the furnace was inspected was 03/23/2017. Licensee A stated Heating, Ventilation and Air Conditioning worker (HVAC) C would come and inspect the furnace and write a note on the furnace. S/He would not provide a report. On 05/15/2025, at 11:32 a.m., Surveyor toured the basement with Maintenance Person B. Surveyor observed handwritten notes, in black marker, on side of a gas furnace that read, "Serviced by [HVAC C]" with his/her name of business and telephone number. To the left of the	M 290		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 290	Continued From page 1 note, Surveyor observed other handwritten notes: "[HVAC C] Inspect. [sic] 6-8-13, [HVAC C] Tune-Up 11-12-13, [HVAC C] Tune-up, Clean & Inspect 03/23/2017." On 05/15/2025, at 12:20 p.m., Surveyor interviewed Licensee A, who stated, "I can see that I am overdue. I will get someone in right away. This time I will request documentation for my file." On 05/15/2025, at 3:30 p.m., Surveyor reviewed Department records for provider, including documentation of physical plant. Surveyor did not located evidence of gas furnace inspection history.	M 290		