STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0015380	A. BUILDING: _____ B. WING _____	03/19/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
JOYFUL MANOR ADULT FAMILY HOME	6131 N DENMARK STREET MILWAUKEE, WI 53225

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 03/19/2026, Surveyor completed a standard survey at Joyful Manor Adult Family Home. As a result, 4 deficiencies were identified. Census: 4	M 000		
M 232	88.04(2)(g)1 HEALTH SCREENING FOR STAFF The licensee shall obtain documentation from a physician, a registered nurse or a physician's assistant indicating that the licensee and any service provider has been screened for illness detrimental to residents, including for tuberculosis. The documentation is to be completed within 90 days before the start of providing service. The documentation shall be kept confidential except that the licensing agency shall have access to the documentation for verification. This Rule is not met as evidenced by: Based on record review and interview, the provider did not obtain documentation indicating 2 of 2 caregivers (Caregiver B and Caregiver C) had been screened for communicable diseases by a physician, a registered nurse or a physician's assistant, within 90 days before the start of providing service. Caregiver B and Caregiver C were not screened for communicable diseases. Findings include: On 03/18/2026, at 11:10 AM, Surveyor reviewed caregiver records and identified the following:	M 232		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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M 232	Continued From page 1 Caregiver B was hired on 05/12/2025. Caregiver B was screened tuberculosis (TB) on 05/15/2025. Surveyor was unable to locate evidence Caregiver B had been screened for communicable diseases. Caregiver C was hired on 06/18/2024. Caregiver C was screened TB on 11/21/2024. Surveyor was unable to locate evidence Caregiver C had been screened for communicable diseases. On 03/18/2026, at 11:40 AM, Surveyor interviewed Licensee A. Licensee A confirmed the code requirement. Licensee A reported s/he would ensure staff were screened for communicable diseases at the time of the TB screening.	M 232		
M 235	88.04(2)(h) COMPLY WITH OSHA The licensee and all service providers involved in the operation of the adult family home shall comply with the universal precautions contained in the U.S. Occupational Safety and Health Administration Standard 29 CFR 1910.1030 for the control of blood-borne pathogens. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 1 of 2 caregivers received training in standard precautions annually, as required in the U.S. Occupational Safety and Health Administration (OSHA) Standard 29 CFR 1910.1030 for the control of blood-borne	M 235		

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M 235	Continued From page 2 pathogens. Caregiver B did not receive training in standard precautions prior to starting to provide cares. The OSHA standard requires the employer train each employee with occupational exposure, "At the time of initial assignment to tasks where occupational exposure may take place" per 1910.1030(g) (2)(ii)(A); and "At least annually thereafter," per 1910.1030(g)(2)(ii) (B). Findings include: On 03/18/2026, at 11:10 AM, Surveyor reviewed Caregiver B's file. Caregiver B was hired on 05/12/2025. Caregiver B's record contained an orientation checklist. The checklist was not completed. Caregiver B received training in standard precautions on 07/14/2025 and was placed on the Community Based Residential Facility (CBRF) registry. On 03/18/2026, at 11:40 AM, Surveyor interviewed Licensee A. Licensee A confirmed Caregiver B's job responsibilities would expose her/him to blood and bodily fluids. Licensee A reported s/he completes the training during orientation. Licensee A confirmed Caregiver B's orientation checklist was not checked off as completed, so Caregiver B performed job duties prior to standard precaution training.	M 235		
M 474	88.07(4)(c) FOOD PREPARED AND STORED SANITARY WAY Food shall be prepared and stored in a sanitary manner.	M 474		

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M 474	Continued From page 3	M 474		

This Rule is not met as evidenced by:
Based on observation and interview, the provider did not ensure food was stored in a safe and sanitary manner for 4 of 4 residents in the home. Raw meat was on the counter at room temperature for about an hour and a half.

Findings include:

On 03/18/2026, at 10:00 AM, Surveyor entered the facility to conduct a licensing survey.

At 10:15 AM, Surveyor took the temperature of the home which was 61° Fahrenheit (F).

At 11:28 AM, Surveyor toured the kitchen. Surveyor observed a red plastic bowl of packaged raw meat. Two packages were chicken legs, and the third package was a type of red ground meat, similar to ground beef. Surveyor took the temperature of the meat, which was 55° F. When Surveyor touched the meat, the meat was warm to the touch.

"Food must be kept at a safe temperature while thawing. It is safe indefinitely while frozen, however, as soon as it begins to thaw and becomes warmer than 40° F, any bacteria that may have been present before freezing can begin to multiply. There are three safe ways to thaw food: in the refrigerator, in cold water, and in the microwave. Food thawed by the cold-water method or in the microwave should be cooked immediately after thawing. Never thaw foods in a garage, basement, car, dishwasher, or plastic garbage bag; out on the kitchen counter, in hot water, outdoors, or on the porch. These methods can leave your foods unsafe to eat." (Knowledge

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M 474	Continued From page 4 Article, "How do you thaw food safely?", April 9, 2024, (Source: https://ask.usda.gov/s/article/How-do-you-thaw-food-safely, retrieved on 03/19/2026).) On 03/18/2026, at 11:30 AM, Surveyor interviewed Licensee A and Caregiver B. Caregiver B reported s/he took the meat out of the refrigerator "right before" Surveyor arrived at the facility. Caregiver B reported s/he was going to be cooking the meat. Licensee A confirmed the meat would have been out of the refrigerator for an hour and a half. Licensee A acknowledged Surveyor's concerns of meat being kept at room temperature.	M 474		
M 570	88.10(3)(l) Safe Physical Environment Individuals, except for correctional residents, have basic rights which they do not lose when they enter an adult family home. A resident shall have a safe environment in which to live. The adult family home shall safeguard residents who cannot fully guard themselves from environmental hazards to which they are likely to be exposed, including conditions which would be hazardous to anyone and conditions which would be or are hazardous to a particular resident because of the resident's condition or disability. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure a safe physical environment for 4 of 4 residents. The dryer vent consisted of a flexible type of material.	M 570		

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M 570	Continued From page 5 Findings include: On 03/18/2026, at 11:25 AM, Surveyor toured the facility with Licensee A and observed the laundry area. The dryer vent had approximately 2 feet of flexible type vent. On 03/18/2026, at 11:25 AM, Surveyor interviewed Licensee A. Licensee A reported s/he thought the vent was compliant with the code. Licensee A reported s/he would have the dryer vent replaced.	M 570		