Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0018219	A. BUILDING: _____ B. WING _____	C 09/13/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
NEW PERSPECTIVE WAUKESHA	**1701 EAST BROADWAY WAUKESHA, WI 53186**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
U 000	INITIAL COMMENTS On 09/13/2023, the Bureau of Assisted Living, Southern Regional Office conducted a complaint investigation at New Perspective Waukesha, an RCAC located in Waukesha, WI. As a result of the investigation, 1 violation of Chapter DHS 89 was issued. The compaint was substantiated.	U 000		
U 127	89.23(3)(f) SERVICES SERVICE QUALITY. Meals and snacks served to tenants shall be prepared, stored and served in a safe and sanitary manner. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure that food was prepared and stored in a sanitary manner. The stove and oven were very dirty and food was stored on the floor of walk in cooler and freezer. Findings include: On 07/24/2023, the Department received a complaint that the kitchen area was dirty and unsanitary. On 09/13/2023 at 9:20 AM, Surveyor observed the kitchen. OBSERVATIONS:	U 127		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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U 127	Continued From page 1 The stove top was very dirty from day to day use, but did not appear to have been cleaned. The stove top had burned on food and grease covering the entire top of the stove. The outside door of the oven was covered in spilled food and did not appear to have been cleaned for an extensive period of time. There was a case of chocolate syrup stored on the floor of the walk in cooler. There was a case of pretzels stored on the floor of the walk in cooler. There were 14 two liter bottles of soda stored on the floor of the walk in cooler. There was spilled food particles on the floor of the walk in cooler. There was spilled food particles on the floor of the walk in freezer. On 09/13/2023 at 3:15 PM, Surveyor discussed the above concerns with Administrator A. Administrator A acknowledged that food should not be stored on the floor of a pantry, cooler or freezer. Administrator A acknowledged that the stove top, oven and floor of the kitchen needs to be cleaned regularly to remain sanitary.	U 127		