STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0013144	A. BUILDING: _____ B. WING _____	C 10/09/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ADAMS AVENUE GROUP HOME	613 WEST 11TH STREET MARSHFIELD, WI 54449

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N 000	Initial Comments On 10/03/2023-10/09/2023, Surveyor conducted a complaint investigation at Adams Ave Group Home, a Community-Based Residential Facility (CBRF) in Marshfield, WI. Two deficiencies were identified. The complaint was substantiated. Census: 6	N 000		
N 159	83.12(2)(b) Non-caregiver: Investigating abuse & neglect Investigating and reporting abuse, neglect, or misappropriation of property. Non-caregiver or resident. When there is an allegation of abuse or neglect of a resident, or misappropriation of property by a non-caregiver or resident, the CBRF shall follow the elder abuse reporting requirements under s. 46.90 Stats., or the adult at risk requirements under s. 55.043, Stats., whichever is applicable. This Rule is not met as evidenced by: Based on record review and interview, the provider did not investigate and report abuse of Resident 1. Findings include: On 05/17/2023, the department received a complaint that alleged the provider did not notify the department and/or the guardian when physical and verbal abuse occurred to a resident. On 10/03/2023, Surveyor conducted a complaint	N 159		

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investigation and reviewed Resident 1's record.

Resident 1 had diagnoses of severe intellectual disabilities, spastic quadriplegic cerebral palsy and unspecified symptoms and signs involving cognitive functions and awareness.

On 10/03/2023, Surveyor requested to review Resident 1's incident reports. Resident 1's record noted two incidents occurred, one on 05/07/2023 and another on 05/10/2023.

Incident report on 05/07/2023 stated the following:
-"05/07/2023 at 11:30 a.m.: Client was watching TV in dayroom when other client's guardian was talking to staff when [s/he] turned to [Resident 1] and kissed [him/her] on the lips. Staff told [him/her] to give them personal space and then [s/he] made a comment about sleeping with [Resident 1] if [s/he] wasn't in that chair."
Incident report dated 05/07/2023 stated guardian was notified of incident on 05/11/2023 at 8:35 a.m. via email.

Incident report on 05/10/2023 stated the following:
-"05/10/2023 at 05:15 p.m.: [Resident 1] was sitting next to staff and [other client's parent] came up to [Resident 1] and asked if [s/he] would come mow [his/her] lawn wearing short shorts and [nipple] bobbers."
Incident report dated 05/10/2023 stated guardian was notified of incident on 05/11/2023 at 8:34 a.m. via email.

On 10/03/2023 at approximately 10:00 a.m., Surveyor interviewed Program Lead A and Coordinator Team Lead B if there was an investigation completed and if the incident was

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reported to the department. Program Lead A and Coordinator Team Lead B stated they were not sure if there was an investigation completed and if it was reported to the department because that would have been something the corporate directors would do. Program Lead A and Coordinator Team Lead B stated they let their regional director know about the incidents. Program Lead A stated s/he did know law enforcement was involved and had conducted their own investigation because s/he was contacted about it. Surveyor asked Program Lead A if s/he had requested the police report and had a copy of it. Program Lead A stated no s/he did not.

Surveyor requested to review the investigation and self-report to the department. Coordinator Team Lead B stated s/he had reached out to his/her supervisor and had not heard anything back yet. Surveyor gave facility until the end of the day on 10/03/2023 to send the information. No additional information was sent to Surveyor.

On 10/09/2023, Surveyor received a police report related to incidents that involved Resident 1. The police report stated the following:
-"On May 17th, 2023, Law enforcement received a complaint involving a group home where a client's [parent] had kissed another client on the lips. It was reported there was also some inappropriate touching that was witnessed by staff. The complaint was [Resident 1]'s guardian. [Resident 1]'s guardian was upset that the incident was not immediately reported to Law Enforcement by the staff members at the group home. [Resident 1]'s guardian stated the first incident occurred on May 7th, 2023 in the living room and was witnessed by staff members. [Resident 1]'s guardian stated another client's

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N 159	Continued From page 3 [parent] had approached [Resident 1] and kissed [him/her] on the lips and also mentioned to staff members that if [Resident 1] wasn't in a wheelchair that [s/he] would have sex with [him/her]. [Resident 1]'s guardian explained the second incident occurred on May 10th, 2023 where the same client's father asked [Resident 1] to come mow [his/her] lawn and required [him/her] to wear short shorts and a "[nipple] bopper" shirt. [Resident 1]'s guardian stated after this occurred, a nurse had met with [Resident 1]. [Resident 1]'s guardian explained [Resident 1] is non-verbal; therefore, they had [him/her] sit down with an emotion chart. [Resident 1]'s guardian stated at the beginning of the conversation [Resident 1] was fine and then by the end of it when they had brought up the incident [s/he] was upset and pointed to the mad face emotion on the sheet." -"On May 17th, 2023, law enforcement interviewed [Other Client's Parent C]. Law enforcement asked [Other Client's Parent C] if [s/he] had kissed any clients at the [Facility]. [Other Client's Parent C] stated [s/he] somewhat does that with other clients as well as workers [sic]. Law enforcement specifically asked about [Resident 1] and [s/he] stated [s/he] kissed [him/her] on the cheek. [Other Client's Parent C] later stated that it could have been closer to the lip area. Law enforcement brought up the incident on May 10th, 2023 about asking [Resident 1] to mow [his/her] lawn in short shorts and a "[nipple] bopper" shirt. [Other Client's Parent C] stated [s/he] jokes around with the staff members there and asked them to mow [his/her] lawn. Law enforcement also received an email from Adult Protective Services because they were also assigned to the case.	N 159		

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N 159	Continued From page 4 -"On 05/18/2023, Law enforcement made contact with [Caregiver D]. [Caregiver D] stated [Other Client's Parent C] has made several inappropriate comments to staff members and other clients and they have just put up with it. Law enforcement asked [Caregiver D] about the incident on May 7th, 2023. [Caregiver D] stated [Other Client's Parent C] had definitely kissed [Resident 1] on the lips. [Caregiver D] also stated [Other Client's Parent C] had made the comment that if [s/he] wasn't in a wheelchair, [s/he] would "bend [him/her] over", implying that [s/he] would have sex with [him/her]. [Caregiver D] also stated that [Other Client's Parent C] had made comments about asking [Resident 1] to mow [his/her] law in short shorts, Daisy dukes and "[nipple] bopper" shirt. Law enforcement informed [Caregiver D] to now allow [Other Client's Parent C] back into the property and to contact Law Enforcement if [his/her] behavior continues. Law enforcement attempted to contact [Other Client's Parent C] again and was unable to reach [him/her]; however, they did speak with [his/her spouse]. Law enforcement informed [him/her] to relay the information that [Other Client's Parent C] is no longer allowed to go back to the [Facility]. Also advised [him/her] they would be requesting charges for Disorderly Conduct through the District Attorney's Office." -"Conclusion: A request for charges will be forwarded to the District Attorney's Office for Disorderly Conduct. Law enforcement is also requesting a copy of this report to be forwarded to A.P.S." CROSS REFERENCE DHS N0164 83.12(4)(b) Reporting When Law Enforcement is Called DHS N0170 83.12(5)(b) Notification: Abuse and	N 159		

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N 159	Continued From page 5 Neglect Allegations DHS N0389 83.35(3)(d) Service Plans Updated Annually or On Changes	N 159		
N 164	83.12(4)(b) Reporting when law enforcement is called. A CBRF shall send a written report to the department within 3 working days after any of the following occurs: Any time law enforcement personnel are called to the CBRF as a result of an incident that jeopardizes the health, safety, or welfare of residents or employees. The CBRF ' s report to the department shall provide a description of the circumstances requiring the law enforcement intervention. This reporting requirement does not apply to residents under the jurisdiction of government correctional agencies. This Rule is not met as evidenced by: Based on record review and interview, the provider did not send a written report to the department within 3 working days when law enforcement personnel were called to the facility as a result of an incident that jeopardized the health, safety, or welfare of residents. Findings include: On 10/03/2023, Surveyor conducted a complaint investigation. On 05/17/2023, the department received a complaint that alleged the facility did not notify the department and/or the guardian of physical and verbal abuse to a resident. On 10/03/2023, Surveyor requested to review Resident 1's incident reports. Resident 1's record	N 164		

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included two incident reports from 05/07/2023 and 05/10/2023.

Incident report on 05/07/2023 stated the following:
-"05/07/2023 at 11:30 a.m.: Client was watching TV in dayroom when other clients guardian was talking to staff when [s/he] turned to [Resident 1] and kissed [him/her] on the lips. Staff told [him/her] to give them personal space and then [s/he] made a comment about sleeping with [Resident 1] if [s/he] wasn't in that chair."
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Incident report on 05/10/2023 stated the following:
-"05/10/2023 at 05:15 p.m.: [Resident 1] was sitting next to staff and [other clients parent] came up to [Resident 1] and asked if [s/he] would come mow [his/her] lawn wearing short shorts and [nipple] bobbers."
Incident report dated 05/10/2023 stated that guardian was notified of incident on 05/11/2023 at 8:34 a.m. via email.

On 10/03/2023 at approximately 10:00 a.m., Surveyor interviewed Program Lead A and Coordinator Team Lead B. Surveyor asked Program Lead A and Coordinator Team Lead B if law enforcement was contacted due to another resident's guardian's behavior with Resident 1. Program Lead A stated yes they were and staff that observed the physical and verbal abuse were witnesses for the police. Surveyor asked if the facility had received a copy of the police report to see what the findings were and if the facility self-reported that law enforcement was called to the facility. Program Lead A and Coordinator

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N 164	Continued From page 7 Team Lead B stated that would have been something their corporate directors would do and that they were not sure if that happened. Coordinator Team Lead B reached out to his/her supervisor to see if a report was submitted. No additional information was provided to Surveyor to indicate the law enforcement involvement was self-report to the department. On 10/03/2023, Surveyor reviewed department records and noted there was no self report regarding the above incidents and police involvement located in the facility's e-file.	N 164		