STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0015708	A. BUILDING: _____ B. WING _____	C 05/14/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
1 HEAVENLY DIVINE ADULT FAMILY HOMES LI	4637 N 24TH PL MILWAUKEE, WI 53209

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 05/14/2025, Surveyor conducted a standard survey and 1 complaint investigation at 1 Heavenly Divine AFH. Two deficiencies were identified. One complaint was unsubstantiated. Census: 4	M 000		
M 262	88.05(2)(a) DIFFICULTY WALKING If a resident is not able to walk at all or able to walk only with difficulty, or only with the assistance of crutches, a cane, or walker or is unable to easily negotiate stairs without assistance: 1. The exits from the home shall be ramped to grade with a hard surfaced pathway with handrails. 2. All entrance and exit doors and interior doors serving all common living areas and all bathrooms and bedrooms used by a resident not able to walk at all shall have a clear opening of at least 32 inches. 3. Toilet and bathing facilities used by a resident not able to walk at all shall have enough space to provide a turning radius for the resident's wheelchair and provide accessibility appropriate to the resident's needs. This Rule is not met as evidenced by: Based on observations and interviews, the provder did not ensure the facility was physically	M 262		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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M 262	Continued From page 1	M 262		

accessible to all residents of the home. Two interior doors did not have a clear opening of at least 32 inches. Two of 2 ramps needed repair.

This is a repeat deficiency. See Statement of Deficiency 0O2911, dated 04/15/2019.

Findings include:

The facility was licensed 07/01/2015 as an ambulatory only 4 bed AFH with client groups: developmentally disabled, physically disabled, irreversible dementia / Alzheimer's, emotionally disturbed / mental illness, and advanced age.

On 05/14/2025, Surveyor reviewed the departments electronic file for the facility and identified the following:

-On 08/03/2020, The Division of Quality Assurance received a written request for a license amendment to transition to a non-ambulatory license.

-On 08/20/2020, the provider submitted an amended program statement which identifies the facility as wheelchair accessible and included a letter of attestation that all DHS 88 regulations had been met to serve non-ambulatory residents.

-On 08/21/2020, 1 Heavenly Divine Adult Family Home was issued an amended license for non-ambulatory residents.

On 05/14/2025, at approximately 8:30 AM, Surveyor toured the facility. Surveyor observed Resident 3 ambulates with a wheelchair. The facility has 3 bedrooms and 2 bathrooms. Resident 3 and Resident 4 share a bedroom. Their bedroom has a private bathroom. The

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M 262	Continued From page 2 following was observed: Door Widths -Resident 3 and Resident 4's shared bedroom door had a clear opening of 30 inches and not the required minimum of at least 32 inches. -Resident 3 and Resident 4's private bathroom door had a clear opening of 30 inches and not the required minimum of at least 32 inches. On 05/15/2025 at 8:45 AM, the above information was shared with Licensee A. Licensee A stated, "I had the doorframes widened but I changed them back." Exit Ramps -East facing ramp had approximately 25% of flat surface with wood that seemed to be decaying. Surveyor noted substantial give when crossing over 4-5 boards near the lower quarter of the ramp. There was an open hole measuring 6 inches long by 3 inches wide at the top entrance to ramp. There were no handrails. -West facing ramp had no handrails. On 04/14/2025 at approximately 12:30 PM, Surveyor and Licensee A went outside and observed both ramps. Licensee A stated, "We never use the front ramp [East Facing], only the back ramp [West facing]. I did not realize it needed repairs. I will get it fixed."	M 262		
M 276	88.05(3)(a) Homelike Environment An adult family home shall be safe, clean and well-maintained and shall provide a homelike environment.	M 276		

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M 276	Continued From page 3	M 276		

This Rule is not met as evidenced by:
Based on observation and interview, the provider did not ensure the home was well-maintained, clean, and a homelike environment for 4 of 4 residents (Residents 1, 2, 3, and 4) residing in the home. The bathroom and basement required cleaning, organizing and repairs.

Findings include:

On 04/14/2025, from 10:30 AM until 11:00 AM, Surveyor toured the home and observed the following:

Bathroom:
-Bathroom located off hallway had 6 approximately 12 inches by 16-inch squares of loose linoleum. The subfloor under the loose linoleum was sponge like in texture and in need of repair. -The heating vent was dented in, and its paint was peeling loose.

Basement:
-The east half of the basement was covered with boxes of unused resident supplies. There were approximately 125 boxes, 25 garbage bags full of clothing, 1 hospital bed, 1 mechanical lift, 1 Christmas tree, 3 canes, a set of crutches, several mattresses covering 95% of the floor space. The floor space was approximately 15 feet wide by 10 feet deep. The items were directly on the concrete floor piled up to approximately 3 feet high making it difficult to pass through.

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M 276	Continued From page 4 On 05/14/2025, at 12:25 PM, Surveyor interviewed Licensee A regarding routine household maintenance. Licensee A confirmed the need to declutter the basement and stated the handyman was aware of the problem with the bathroom floor and was planning repairs.	M 276		