STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0020571	A. BUILDING: _____ B. WING _____	C 11/12/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
DIMENSIONS OF LIVING BEAVER DAM	626 MONROE ST BEAVER DAM, WI 53916

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 11/10/2025, with information gathered through 11/12/2025, Surveyors conducted two complaint investigations at Dimensions Living Beaver Dam, a CBRF in Beaver Dam, WI. One deficiency of Chapter DHS 83 was identified. The complaints were substantiated. Census: 19	N 000		
N 389	83.35(3)(d) Service plans updated annually or on changes Individual service plan review. Annually or when there is a change in a resident ' s needs, abilities or physical or mental condition, the individual service plan shall be reviewed and revised based on the assessment under sub. (1). All reviews of the individual service plan shall include input from the resident or legal representative, case manager, resident care staff, and other service providers as appropriate. The resident or resident ' s legal representative shall sign the individual service plan, acknowledging their involvement in, understanding of and agreement with the individual service plan. This Rule is not met as evidenced by: Based on record review and interview, the individual service plan (ISP) was not updated for Resident 1 when there was a change in resident needs and abilities. Resident 1's ISP was not updated to include his/her varying care level with changes in transferring and nutrition/meals.	N 389		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 389	Continued From page 1 Findings include: On 11/10/2025 - 11/12/2025, Surveyors reviewed Resident 1's records: Resident 1 admitted to the provider on 10/24/2023 with diagnosis including hypertensive heart disease, cognitive communication deficit, muscle weakness, major depressive disorder, morbid obesity, and type 2 diabetes. Surveyors reviewed Resident 1's progress notes dated 05/01/2025 - 11/10/2025, which included the following documentation: " 05/31/2025 (21:55) - Resident got 2 doses of PRN Acetaminophen this pm shift due to having lower back pain. Resident also has a bruise on [his/her] tailbone. Resident appeared to be having a hard time transferring due to being in pain ... 06/07/2025 (06:27) - Resident was really weak this morning and had a hard time transferring so had writer help her get from the bed to the chair with the wheelchair. 06/18/2025 (09:22) - Resident was having trouble to stand up today. Resident appeared to be weak and lethargic. Writer then came back after a while and resident was still having a hard time standing up. This writer helped resident stand up by pulling [his/her] pants up to get [him/her] to stand. Resident stated it was hard to pivot [his/her] feet ... 06/24/2025 (17:47) - ... Resident appears to be lethargic and confused. Resident unable to assist in transfer. Appears weak in lower extremities. Not safe to pivot transfer. 2 assists with easy stand at all times. Resident required assistance from staff with dinner, resident observed unable to feed [him/herself]. 06/25/2025 (06:01) - Resident was lethargic and	N 389		

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N 389	Continued From page 2 confused when staff went to check on [him/her], resident wanted to use the bathroom but when staff tried transferring [him/her] in the sit to stand resident could not grip onto the handles and started to slide out of the sling. Caregivers contacted the house manager and RN, RN said not to transfer resident due to it being unsafe. 06/25/2025 (09:01) - Writer and two other staff members went into this resident's room to get [him/her] out of [his/her] recliner to the toilet to wash up resident. Resident appeared to be able to stand this morning with transfers ... 06/30/2025 (08:23) - Writer and another staff member went to go get resident up and resident couldn't sit up in bed on [his/her] own. This writer and another staff member put residents head of bed all the way up and resident still couldn't sit up. Writer and another staff member put a sling around resident and used the sling to pull resident up. Another staff member was controlling the lift when this resident couldn't hang on to the lift. This writer and the other staff member had to hold on to this resident's hands to have [him/her] from falling when trying to get resident on the toilet. ... This writer and another staff member then told resident to hang on to the sit to stand and resident couldn't hang on for long, so this writer and another staff member had to hold onto resident's hands to keep resident from falling out of the lift due to resident not being able to stand or hang on ... 06/30/2025 (11:39) - Resident rang to get taken to the bathroom before lunch. This writer and two other staff members were needed to assist resident. Resident used the sit to stand but resident couldn't stand up and appeared to be struggling to hold onto the lift by [him/herself] One staff member controlled the light, the other held this resident's hands, and the other helped with toileting. Resident was asked to stand when the	N 389		

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N 389	Continued From page 3	N 389		

lift goes up and resident couldn't stand up. Resident also appeared lethargic and spacing out when staff was trying to talk to resident ... Resident's [spouse] volunteered to feed resident both meals during this shift.
07/01/2025 (07:57) - Another staff member went to go check on this resident and resident was trying to get out of bed on [his/her] own ... Resident appeared confused ... Resident stood up and was able to hang onto lift at this time ...
07/03/2025 (12:44) - Resident is having a hard time eating by [him/herself], writer fed resident breakfast and lunch.
07/05/2025 (12:43) - Resident appeared lethargic today during breakfast and lunch. Resident complained of being dizzy. Resident needed help from staff to feed resident due to resident being weak ...
07/05/2025 (22:14) - Resident had a slip and fall, while being assisted to the ground by caregiver. Resident was very shaky and unsteady. Caregiver came to get assistance from writer [s/he] said resident was on the floor, [s/he] slipped out of the sit to stand and wasn't able to bear weight. Writer walked into the room to find the resident laying on [his/her] back assisted by the other caregiver. [S/he] stated [his/her] back hurt, and [s/he] did not hit [his/her] head. [S/he] was then very hard to understand and was babbling. Writer called 911 to have assistance in getting [him/her] up from the floor. [S/he] was transferred using a sling 3 caregivers and 3 E.M.T personnel ..."

Resident 1's record contained an incident report dated 07/05/2025 which documented:
"Resident was being assisted to the ground by caregiver after resident became limp and unresponsive in sit to stand. Caregiver requested assistance from the med passer and stated "she

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N 389	Continued From page 4 went limp and is unable to bare weight on her legs" ... Med passer called 911 for lift assist from the floor. Resident was assisted back to bed via sling by 1 med passer, 2 caregivers, and 3 EMTs after trial with hoyer. Resident did not fit properly or safely in hoyer." Surveyors reviewed several ISPs for Resident 1. The ISPs were dated 01/18/2025, 04/21/2025, and 07/24/2025. The ISP in place at the time of the fall on 07/05/2025, was the ISP dated 04/21/2025, and it documented the following: " ... Eating/Meals/Nutrition: Will maintain independence with eating/meals. Resident requires a nutritional supplement drink to increase protein. Independent with eating/meals/nutrition. Meal location: [Resident 1] will continue to join others in the dining room for meals. On occasions [s/he] will request a room tray. Care staff will report any changes in ability to eat or drink. Escorts meals: Requires assistance. ... Mobility: Will be able to move about the community with assistance such as escort to meals and activities. Requires assistance for: PRN escort to meals, activities, and front door to leave the building. Mobility: Requires assistance. Assistive Devices: Will be able to move about the community with assistance. Requires assistance for wheelchair. [Resident 1] uses walker in [his/her] room. Assistive devices: Requires assistance. ... Transferring: Will be able to transfer safely with assistance. Requires stand-by-assistance for toileting and recliner transfers. Requires assistance for: getting in and out of bed. Care staff will report any change in ability to transfer. Transferring: Requires assistance.	N 389		

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N 389	Continued From page 5 ..." On 11/10/2025 at approximately 8:30 AM, Surveyors interviewed Resident 2. Resident 2 stated s/he has assisted in helping other residents eat their meals because staff don't sit down to help. On 11/10/2025 at approximately 12:15 PM, Surveyors interviewed Housing Manager A and Regional Nurse B. Surveyors asked about Resident 1's fall history, mobility and transfer status, ISP updates, and level of care for eating and meals. Housing Manager A provided additional details regarding falls. Housing Manager A stated Resident 1 was utilizing the sit to stand more frequently due to weakness and staff should have utilized 2 people to assist in the transfers. Housing Manager A stated the POA did not always want staff using the sit to stand, so there were times it wasn't used, and Resident 1 was still encouraged to pivot/walk. Housing Manager A stated Resident 1 intermittently required assistance with eating. S/he recalled it differed day to day, but that it was also sometimes unclear if Resident 1 couldn't feed [him/herself] or if [s/he] was just not hungry. Housing Manager A stated there was ongoing communication regarding Resident 1's changes with POA, care staff, and others, but the ISP was not updated until 07/24/2025, following a care conference on 07/10/2025. Housing Manager A and Regional Nurse B acknowledged that Resident 1's ISP should have been updated sooner regarding transfers and eating/nutrition.	N 389		