STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0017439	A. BUILDING: _____ B. WING _____	C 02/06/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WELLINGTON PLACE AT BIRON	**1661 BIRON DR BIRON, WI 54494**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 01/16/2024, Surveyor conducted two complaint investigations at Wellington Place at Biron. Additional information was gathered through 02/06/2024. As a result, 3 deficiencies were identified. One Complaint: Substantiated One Complaint: Unsubstantiated Census: 25	N 000		
N 385	83.35(2) Temporary Service Plan. Temporary service plan. Upon admission, the CBRF shall prepare and implement a written temporary service plan to meet the immediate needs of the resident, including persons admitted for respite care, until the individual service plan under sub. (3) is developed and implemented. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure Resident 1 had a temporary service plan (ISP) to meet immediate needs when Resident 1 was re-admitted from the hospital. Findings include: On 01/02/2024, the Department received a complaint alleging residents' needs were not being met. On 01/16/2024, at approximately 1:15 PM, Surveyor reviewed Resident 1's records and noted the following: Resident 1's date of admission was 12/01/2023. Resident 1 was admitted to Aspirus Hospital on	N 385		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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12/25/2023. Resident 1 was discharged from the hospital on 12/25/2023. Aspirus Hospital records indicated Resident 1 was diagnosed as having a urinary tract infection (UTI). Resident 1's discharge summary included approximately 5 pages of information relating to UTIs, including: a diagram showing locations of the kidneys, ureters, bladder, and urethra. The UTI information also included: the causes, what increases the risk, signs or symptoms, treatment, and general after care instructions.

On 01/17/2024, at approximately 1:30 PM, Surveyor reviewed Resident 1's ISP. Surveyor was unable to find any documentation, entries, updates, guidance, or instructions relating to Resident 1's needs related to UTI treatment and interventions.

On 01/17/2024, at approximately 2:15 PM, Surveyor interviewed Administrator A, via telephone. Administrator A stated, "We put up memos for things like that."

On 01/30/2024, at approximately 12:50 PM, Surveyor interviewed Administrator A, via telephone. Administrator A stated, "[Resident 1] was only here for a month, so we only had a temporary plan. After [s/he] came back to the facility on the 25th, we didn't update the care plan. We usually post a memo about sudden changes like that, so staff can see it when they come in to work."

On 02/06/2024, at approximately 1:30 PM, Surveyor interviewed Administrator A. Administrator A stated, "We update on the computer when the 30 days are over. We usually write in the care plan as something changes. I will share this information with the licensee."

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N 406	83.37(1)(g) Disposition of medications. Disposition of medications. 1. When a resident is discharged, the resident ' s medications shall be sent with the resident. 2. If a resident ' s medication has been changed or discontinued, the CBRF may retain a resident ' s medication for no more than 30 days unless an order by a physician or a request by a pharmacist is written every 30 days to retain the medication. 3. The CBRF shall develop and implement a policy for disposing unused, discontinued, outdated, or recalled medications in compliance with federal, state and local standards or laws. The CBRF shall arrange for the stored medications to be destroyed in compliance with standard practices. Medications that cannot be returned to the pharmacy shall be separated from other medication in current use in the facility and stored in a locked area, with access limited to the administrator or designee. The administrator or designee and one other employee shall witness, sign, and date the record of destruction. The record shall include the medication name, strength and amount. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure medications were sent with Resident 1 upon discharge. Findings include: On 01/02/2024, the Department received a complaint alleging medications were not sent with a resident upon discharge. On 01/16/2024, at approximately 10:30 AM,	N 406		

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Surveyor requested to review Resident 1's records from Administrator A.
Surveyor reviewed Resident 1's records and noted the following:

Resident 1's date of admission was on 12/01/2023 with diagnoses including: bipolar disorder, moderate persistent asthma, anxiety disorder, insomnia, and cognitive communication deficit.

Resident 1 was admitted to Aspirus Health Riverview Hospital on 12/29/2023. Resident 1 was discharged from the hospital on 01/01/2024. Resident 1 did not return to the facility upon discharge from the hospital.

On 01/16/2024, at approximately 10:00 AM, Surveyor interviewed Administrator A. Administrator A stated, "[Resident 1] was discharged from the hospital but did not come back here. We destroyed all [Resident 1's] medication on 01/11/2024, because [Resident 1] was no longer here."

On 01/16/2024, at approximately 10:45 AM, Surveyor requested to review the facility's medication destruction log. Administrator A indicated the computer was working slow and the records would be sent, via email.

On 01/29/2024, at approximately 12:15 PM, Surveyor received and reviewed the email attachment from Administrator A and noted the following:

Physician's Order/Destruction:

-Acetaminophen tablet: 500 mg
Give 2 tablets by mouth every 8 hours as needed

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N 406	Continued From page 4 for pain. Start Date: 12/01/2023 End Date: Open-Ended Destruction Date: 01/11/2024 Doses Destroyed: 52 Initialed by: Administrator A and Care Coordinator B -Acidophilus capsule; oral Give 1 tablet by mouth twice a day for stomach health Start Date: 12/01/2023 End Date: Open-Ended Destruction Date: 01/11/2024 Doses Destroyed: 60 Initialed by: Administrator A and Care Coordinator B -Albuterol sulfate HFA aerosol inhaler; 90 mcg/actuation; inhalation 1 puff inhale orally every 4 hours as needed for SOB/Wheezing Start Date: 12/01/2023 End Date: Open-Ended Destruction Date: 01/11/2024 Doses Destroyed: 2 inhalers Initialed by: Administrator A and Care Coordinator B -Aspirin tablet, chewable; 81 mg; oral Give 1 tablet by mouth once daily for post DVT Start Date: 12/01/2023 End Date: Open-Ended Destruction Date: 01/11/2024 Doses Destroyed: 60 Initialed by: Administrator A and Care Coordinator B -Biofreeze (menthol) gel; 4%; topical Apply to bilateral knees topically every morning	N 406		

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and every night for chronic pain
Start Date: 12/01/2023
End Date: Open-Ended
Destruction Date: 01/11/2024
Doses Destroyed: 2 tubes
Initialed by: Administrator A and Care Coordinator B

-Busipirone tablet; 30 mg; oral
Give one tablet by mouth once daily for anxiety
Start Date: 12/01/2023
End Date: Open-Ended
Destruction Date: 01/11/2024
Doses Destroyed: 30
Initialed by: Administrator A and Care Coordinator B

-Calcium carb and citrate -vitD3 tablet extended release; 600 mg-12.5 mcg (500 unit); oral
Give 1 tablet by mouth twice daily for supplement
Start Date: 12/01/2023
End Date: Open-Ended
Destruction Date: 01/11/2021
Doses Destroyed: 30
Initialed by: Administrator A and Care Coordinator B

-Divalproex tablet, delayed release (DR/EC); 125 mg; oral
Give 3 tablets by mouth twice daily
Start Date: 12/01/2023
End Date: Open-Ended
Destruction Date: 01/11/2024
Doses Destroyed: 60
Initialed by: Administrator A and Care Coordinator B

-Duloxetine capsule, delayed release (DR/EC); 30 mg; oral
Give one capsule by mouth twice daily for

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depression
Start Date: 12/01/2023
End Date: Open-Ended
Destruction Date: 01/11/2024
Doses Destroyed: 30
Initialed by: Administrator A and Care Coordinator B

-Famotidine tablet; 10 mg; oral
Give 1 tablet by mouth twice daily for GERD
Start Date: 12/01/2023
End Date: Open-Ended
Destruction Date: 01/11/2024
Doses Destroyed: 60
Initialed by: Administrator A and Care Coordinator B

-Flonase (fluticasone propionate) Allergy Relief spray, suspension; 50 mcg/actuation; nasal
One spray in both nostrils twice a day for allergies
Start Date: 12/01/2023
End Date: Open-Ended
Destruction Date: 01/11/2024
Doses Destroyed: 1
Initialed by: Administrator A and Care Coordinator B

-Fludrocortisone tablet; 0.1 mg; oral
Give 1 tablet by mouth twice a day for inflammation
Start Date: 12/01/2023
End Date: Open-Ended
Destruction Date: 01/11/2024
Doses Destroyed: 48
Initialed by: Administrator A and Care Coordinator B

-Hydroxychloroquine tablet; 200 mg; oral
Give 1 tablet by mouth one time a day
Start Date: 12/01/2023

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N 406	Continued From page 7 End Date: Open-Ended Destruction Date: 01/11/2024 Doses Destroyed: 60 Initialed by: Administrator A and Care Coordinator B -Miralax (polyethylene glycol 3350) 17 gram/dose; oral Give one scoop by mouth every 24 hours as needed for constipation Start Date: 12/01/2023 End Date: Open-Ended Destruction Date: 01/11/2024 Doses Destroyed: 8.3 oz Initialed by: Administrator A and Care Coordinator B -Montelukast tablet; 10 mg; oral Give 1 tablet by mouth once daily for asthma Start Date: 12/01/2023 End Date: Open-Ended Destruction Date: 01/11/2024 Doses Destroyed: 30 Initialed by: Administrator A and Care Coordinator B -Oxybutynin Chloride tablet extended release 24hr; 15 mg; oral Give one tablet by mouth once daily for bladder spasms Start Date: 12/01/2023 End Date: Open-Ended Destruction Date: 01/11/2024 Doses Destroyed: 30 Initialed by: Administrator A and Care Coordinator B -Senna Plus tablet; 8.6-50 mg; oral Give 2 tablets by mouth two times a day for constipation	N 406		

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N 406	Continued From page 8 Start Date: 12/01/2023 End Date: Open-Ended Destruction Date: 01/11/2024 Doses Destroyed: 4 Initialed by: Administrator A and Care Coordinator B -Methotrexate sodium tablet; 2.5 mg; amt: 10 Tablets; oral Give 10 tablets by mouth every Friday for rheumatoid arthritis Start Date: 12/08/2023 End Date: Open-Ended Destruction Date: 01/11/2024 Doses Destroyed: 80 Initialed by: Administrator A and Care Coordinator B Magnesium tablet; 250 mg; amt: 1 Tablet; oral Give one tablet by mouth every day at 8 a.m. for 30 days Start Date: 12/13/2023 End Date: Open-Ended Destruction Date: 01/11/2024 Doses Destroyed: 32 Initialed by: Administrator A and Care Coordinator B -Keflex (Cefalexin) 500 mg Start Date: 12/25/2023 End Date: 01/01/2024 Destruction Date 01/11/2024 Doses Destroyed: 6 Initialed by: Administrator A and Care Coordinator B Resident 1's "Physician Order Report" consisted of approximately 20 medications. The facility's "Inventory of Drugs Destroyed" log	N 406		

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indicated approximately 672 of Resident 1's physician ordered medication tablets were destroyed/discarded on 01/11/2024.

INTERVIEWS:

Family Member C:
On 01/29/2024, at approximately 4:30 PM, Surveyor interviewed Family Member C, via telephone. Family Member C stated, "No one at the facility ever told us about any medications. No one from there called me or sent anything to us. My (grandchild) and I cleaned out [Resident 1's] room but we didn't see any medications. I would not know to ask that question. It all had to be replaced."

Nurse D:
On 02/06/2024, at approximately 4:00 PM, Surveyor interviewed Nurse D. Nurse D stated, "[Resident 1] was admitted to our facility in early January. [S/he] did not have any medication with [him/her]. It took a couple of days to get some of [his/her] medications in. [His/Her] depakote (divalproex) and [his/her] duloxetine delayed release, that took 3 days to get it in, which are psyche meds [sic]. Having somebody stop some of these cold turkey is not a good thing. The potential harm is ending up having seizures, withdrawal symptoms, sleep issues, irritability, and really sweaty. If you suddenly stop taking deloxetine, you get really bad nightmares, anxiety, diarrhea. The anxiety can get really bad, and you can get numbness in your hands and feet, headaches and shock-like symptoms in your head, because of the hyperventilating."

Depakote (Divalproex) Medication:
According to Mental Health Daily, "Depakote is a compound that is utilized as an anticonvulsant to

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help prevent seizures in epileptics. It also has mood stabilizing properties and is approved to help treat and prevent mania among individuals with bipolar disorder. In some cases it is prescribed for the treatment of migraine headaches as well. Other off-label uses for Depakote include: impulse control disorders and spasms ...If you quit cold turkey, you may experience more debilitating withdrawal effects for a longer period of time. Quitting cold turkey essentially strips your nervous system of a stimuli that it was used to receiving for a long period of time. In some cases, by not tapering, it is thought that you may shock the nervous system and it may take even long to readjust to functioning without the drug."

*Information was retrieved on 02/06/2024 at 12:40 PM from Depakote (Valproic Acid) Withdrawal Symptoms + How Long They Last - MentalHealthDaily.

Duloxetine Medication:
According to the National Alliance on Mental Illness (NAMI), "Duloxetine is an antidepressant medication that works in the brain. It is approved for the treatment of major depressive disorder (MDD), generalized anxiety disorder (GAD), diabetic peripheral neuropathic pain (DPNP), fibromyalgia, and chronic musculoskeletal pain ...Do not stop taking duloxetine, even when you feel better. With input from you, your health care provider will assess how long you will need to take the medicine. Missing does of duloxetine may increase your risk for relapse in your symptoms. Stopping duloxetine abruptly may result in one or more of the following withdrawal symptoms: irritability, nausea, feeling dizzy, vomiting, nightmares, headache, and/or paresthesias (Prickling, tingling sensation on the

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N 406	Continued From page 12 a typical discharge. It was not routine. We didn't offer [meds] to those who were moving [Resident 1's] bed. We didn't know who they were. We weren't going to give [meds] to complete strangers. Going forward we will reach out about [meds] first before getting rid of them. I will share this information with the licensee." The provider did not ensure medications were sent with Resident 1 upon discharge on 01/01/2024.	N 406		
N 415	83.37(2)(d) Documentation of medication administration. Documentation of medication administration. As required under s. DHS 83.42(1)(o), at the time of medication administration, the person administering the medication or treatment shall document in the resident record the name, dosage, date and time of medication taken or treatments performed and initial the medication administration record. Any side effects observed by the employee or symptoms reported by the resident shall be documented. The need for any PRN medication and the resident ' s response shall be documented. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure the medication administration record (MAR) included dosage, date and time of medication taken for Resident 1. Findings include: On 01/02/2024, the Department received a	N 415		

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complaint alleging resident did not receive physician ordered medication.

On 01/16/2024, at approximately 1:15 PM, Surveyor reviewed Resident 1's records and noted the following:
Resident 1's date of admission was on, 12/01/2023, with diagnoses including morbid obesity and muscle wasting and atrophy.

Resident 1's record indicated Resident 1 was admitted to Aspirus Hospital on 12/25/2023 for weakness. Resident 1 was discharged from the hospital on 12/25/2023, with an "After Visit Summary" and a physician's order.

After visit summary dated 12/25/2023:
Today's Visit: "weakness"
Diagnoses: "UTI (urinary tract infection)."

Physician's orders:
"Keflex 500mg / po tid x 7 days." (by mouth, 3 times a day, times 7 days).

On 01/16/2024, at approximately 1:30 PM, Surveyor requested to review the facility's MAR from Administrator A. Surveyor reviewed the facility's MAR for Resident 1 and was unable to find physician's orders for Keflex, documentation for administering, including dates, times, dosage, and initials to verify if medication was administered to Resident 1.

On 01/16/2024, at approximately 11:15 AM interviewed Administrator A. Administrator A stated, "That's all I have right now. I know [Resident 1] did get medication. I don't know if it was documented in the MAR or not. I'll see if I can find it and send it."

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0017439	A. BUILDING: _____ B. WING _____	C 02/06/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WELLINGTON PLACE AT BIRON	**1661 BIRON DR BIRON, WI 54494**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 415	Continued From page 14 On 01/29/2024, at approximately 11:20 AM, Surveyor interviewed Administrator A, via telephone. Administrator A stated, "I don't see that medication. I'm looking through [Resident 1's] history for medication orders. It doesn't look like that order was put in the MAR but [s/he] did get the pill. When a new med [sic] comes from the pharmacy, staff usually let us know. It doesn't appear we put it in the MAR, but[s/he] did take the medication. I guess we really don't know if it was given to [him/her] or not." On 02/06/2024, at approximately 1:30 PM, Surveyor interviewed Administrator A. Administrator A stated, "Typically, when a med [sic] order comes in, we get it. With the holiday and everybody having the flu, this was missed."	N 415		