STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	510043	A. BUILDING: _____ B. WING _____	R-C 01/23/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PRAIRIE VIEW	6808 W CAMERON ST EAU CLAIRE, WI 54703

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 01/10/2024, Surveyors conducted a verification visit and self-report investigation at Prairie View. Data collection continued through 01/23/2024. One deficiency identified in SOD 4OI411, dated 08/29/2023 was corrected. Two deficiences were identified. Two of the 2 deficiences were repeat violations (See SOD 4OI411, dated 08/29/2023). Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed. Census: 6	{N 000}		
{N 481}	83.43(1) Environment safe, clean, and comfortable Environment. The CBRF shall provide a living environment that is safe, clean, comfortable, and homelike. All common dining and living areas shall contain furnishings appropriate to the intended use of the room. This Rule is not met as evidenced by: Based on observation, record review and interview, the provider did not provide an environment that was safe, clean, comfortable, and homelike. This is a repeat deficiency. See Statement of Deficiency (SOD) 4OI411, dated 08/29/2023. Findings include:	{N 481}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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{N 481}	Continued From page 1 On 01/10/2024, at approximately 11:55 AM, during an environmental tour of the facility, Surveyors observed the following: 1. Multiple light fixtures within the facility, including at the entrance and Resident 2's bedroom, had dead bugs and grime in them. The upstairs landing light fixture also contained dead bugs. 2. The downstairs laundry and bathroom had a window between the sink and toilet cracked in multiple areas. It appeared clear tape had been placed over the cracks. 3. Multiple windows in the older main part of the building upstairs and in the dining room area would not stay open and were difficult to lock. Resident 3's bedroom window and a dining room window would not stay in place once opened. Surveyors observed Resident 3 insert a block into his/her window to prop up the main windowpane for air flow. At approximately 11:45 AM, Surveyors interviewed Assistant Program Manager (APM) D. APM D stated the new windows for the home had been ordered but had not been installed. On 01/12/2024 at 9:49 AM, Surveyor reviewed an email from Regional Director (RD) C. RD C attached a contract from Window World that showed windows had been ordered. The contract was signed by RD C on 10/30/2023. RD C stated in the email, "We also had Window World come out right away and I signed the contract and did not expect a delay on the windows coming in. Once I found out about the delays, I knew it was too late to request an extension and I guess I	{N 481}		

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{N 481}	Continued From page 2 misunderstood what we needed to do to be compliant. I thought that since it was scheduled and paid for that we were compliant, so I apologize for that." On 01/17/2024 at 10:00AM, Surveyor interviewed Program Manager (PM) A. PM A stated s/he was aware the window company came to take measurements of the windows but was not home at the time of the visit. PM A stated the windows had been ordered but were not in stock. S/he was not aware of when the windows would be installed. PM A stated s/he was not aware of any reports of injury or concerns regarding the current windows. PM A stated s/he was not aware of plans or requirements regarding an extension request. On 01/23/2024 at 1:00 PM, Surveyors interviewed RD C about observations made during tour and dead bugs found in light fixtures. RD C stated staff should be routinely cleaning the light fixtures to remove the dead bugs and grime. RD C stated some of the windows had arrived but the contractor preferred to install them all at one time. RD C was not aware of the window installation date. RD C stated s/he would submit a waiver extension request to the department with an estimated project completion dates.	{N 481}		
{N 492}	83.45(1)(a) Exterior areas. Exterior areas. The CBRF shall maintain the yard, any fences, sidewalks, driveways and parking areas of the CBRF in good repair and free of hazards. This Rule is not met as evidenced by: Based on observation and interview, the provider	{N 492}		

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{N 492}	Continued From page 3 did not ensure the driveway and parking areas of the facility were in good repair and free of hazards. The blacktop and gravel driveway were cracked, uneven, and rough. This is a repeat deficiency. See Statement of Deficiency (SOD) 4OI411, dated 08/29/2023. Findings include: On 01/10/2024 3 at 11:35 AM, while pulling into the facility driveway, Surveyors observed gravel at the beginning of the driveway. At the gravel to blacktop transition, there was a significant bump (similar to a speed bump). The blacktop driveway to the facility was cracked, uneven, and rough. At approximately 11:45 AM, Surveyors interviewed Assistant Program Manager (APM) D. APM D stated they put gravel down on the big cracks and filled the potholes, but the asphalt company stated it was too cold to do the full repair on the driveway. APM D stated the gravel made a difference but they were still planning on getting it fully fixed in the spring. APM D was not aware of any falls or recent concerns related to the driveway. On 01/12/2024 at 9:49 AM, Surveyor reviewed an email from Regional Director (RD) C. The email included a proposal dated 10/04/2023 from Asphalt Maintenance and Paving Solutions. The email also included exchanges with a representative from that company that indicated plans to shape the driveway on 11/01/2023 and to pave the driveway on 11/07/2023. When asked about filing an extension due to the delays with contractors, RD C stated, "I did not ask for an extension because it was scheduled to be done on 11/1/2023. We then received snow on 10/31	{N 492}		

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{N 492}	Continued From page 4 and the temps (temperatures) were too cold to blacktop. I let them know that we had to have this completed and they went out and laid gravel and compacted it so that it would be safe until Spring when they can blacktop it." On 01/17/2024 at 10:00 AM, Surveyor interviewed Program Manager (PM) A. PM A stated the driveway was scheduled to be done but the temperatures started dropping and it was below freezing. Initially the asphalt company said they could do half a layer, but it would not be as good of quality. PM A stated it was his/her understanding RD C requested the asphalt company do half a layer. The asphalt company later stated they could not do that either. PM A stated s/he thought the driveway was already paid for but they were waiting on the weather. PM A stated s/he was not aware of requirements regarding extension requests and s/he did not request one. On 01/23/2024 at 1:00 PM, Surveyors interviewed RD C. RD C stated s/he believed the contractor would be out in April to complete the driveway repair. RD C stated s/he would submit a waiver extension request to the department with estimated project completion dates.	{N 492}		