STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0015333	A. BUILDING: _____ B. WING _____	C 10/17/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SEBRING ASSISTED CARE RESIDENCE	7710 SOUTH BROOKLINE DRIVE MADISON, WI 53719

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 10/17/2025, the bureau of assisted living southern regional office conducted a complaint investigation at Sebring Assisted Care Residence a CBRF located in Madison, WI. As a result of this survey, 1 violation of DHS Chapter 83 was issued. The complaint was substantiated. Census: 38	N 000		
N 389	83.35(3)(d) Service plans updated annually or on changes Individual service plan review. Annually or when there is a change in a resident ' s needs, abilities or physical or mental condition, the individual service plan shall be reviewed and revised based on the assessment under sub. (1). All reviews of the individual service plan shall include input from the resident or legal representative, case manager, resident care staff, and other service providers as appropriate. The resident or resident ' s legal representative shall sign the individual service plan, acknowledging their involvement in, understanding of and agreement with the individual service plan. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure the individual service plan (ISP) was updated when there was a change in the resident's needs, abilities or physical or mental condition. On 10/03/2025, Resident 1 underwent a surgical	N 389		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 389	Continued From page 1	N 389		

biopsy and had 2 sections of skin tissue removed from the top of his/her head. Resident 1 returned to the facility with written wound care orders documented in the clinical after care summary.

On 10/17/2025, Surveyor reviewed Resident 1's current ISP. The wound care orders weren't documented in the ISP.

The is a repeat violation from previous statement of deficiency (SOD) Z1LL12 dated 02/20/2024.

FINDINGS INCLUDE:

On 10/16/2025, the Department received a complaint about wound care provided by facility.

On 10/17/2025, Surveyor arrived at facility for a complaint investigation.

RECORD REVIEW:

On 10/17/2025, Surveyor reviewed Resident 1's facility record. Resident 1 was admitted to the facility on 12/26/2022. Resident 1 had an activated power of attorney. Resident 1 was diagnosed with but not limited to: major depressive disorder, chronic kidney disease, and diffuse traumatic brain injury.

On 10/17/2025, Surveyor reviewed Resident 1's 10/03/2025 clinical after visit summary for a skin biopsy. The following was documented, "Instructions Post-Operative Open Wound Care Instructions ...The importance of postoperative care to your surgical site cannot be over stressed. Please read this handout in its entirety. The care you take of yourself and your surgical wound is extremely important to the success of the procedure to your recovery and well-being

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N 389	Continued From page 2 ...Once bandage is off, clean the wound with mild soap and water ...Use your hands or two clean Q-tips to wash the surgical site with soap and water ...Gently pat dry with a clean gauze ...Apply a thick layer or Vaseline (white petroleum or petroleum jelly) or Aquaphor ointment with a Q-tip over the wound. The layer should be thick and comparable to frosting a birthday cake. These ointments keep wounds moist which speeds the healing process. Letting a dry scab form can slow down the healing process and lead to suboptimal wound healing and scar ...Cover with a clean, new bandage ...Repeat the above wound care ONCE A DAY (washing, Vaseline, and bandage) every day until wound is completely healed. This will be for approximately 6-8 weeks ...". On 10/17/2025, Surveyor reviewed the ingredient list for Vaseline on the manufacturer's website. Vaseline is composed of 100% white petroleum. On 10/17/2025, Surveyor reviewed the ingredient list for Aquaphor ointment. The main inactive ingredient in Aquaphor ointment is white petroleum. On 10/17/2025, Surveyor reviewed the ingredient list on the back of the single dose lubricating jelly packet provider by Nurse A. The ingredients were listed as follows: Water, Glycerin, Sodium Hydroxide, Carbomer 140G, Polyethylene Glycol, Propylparaben, Methylparaben. On 10/17/2025, Surveyor reviewed Resident 1's current ISP. The ISP was signed on 08/29/2024. The ISP did have Resident 1's surgical wounds or wound care orders documented. The ISP did documented staff were to administer all of Resident 1's medication and monitor for changes	N 389		

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N 389	Continued From page 3 in condition. OBSERVATION & INTERVIEW: On 10/17/2025 at 9:30 AM, Surveyor interviewed Resident 1 is his/her room. Surveyor observed 2 post-surgical wounds on Resident 1's head, the wounds were open to room air and had a dry dark red scabs in the wound beds (picture 5). Resident 1 did not know when staff last applied a dressing to the wound on his/her head. Resident 1 stated someone had told him/her they didn't need to put anything on the wounds. On 10/17/2025 at 9:40 AM, Surveyor interviewed Caregiver C and Caregiver D in the facility medication room. Caregiver C showed Surveyor Resident 1's current medication administration record (MAR). Resident 1's MAR was a paper document and didn't have wound care orders listed for him/her. Caregiver C and Caregiver D stated they didn't do wound care on the residents. Caregiver C and Caregiver D verified Nurse A did daily wound care on Resident 1's head wounds daily. Caregiver C and Caregiver D reported they only had access to the provider order on the paper MARs due to a recent change in management. On 10/17/2025 at 9:50 AM, Surveyor found Nurse A in the hallway. Surveyor told Nurse A they would like to observe Resident 1's wound dressing change. Nurse A stated s/he was about to do Resident 1's wound care and invited Surveyor to follow them to the supply closet. Nurse A couldn't locate the wound care supplies in the supply closet. Nurse A denied facility having any Vaseline/white petroleum products available in the building. Nurse A stated s/he was following the doctors wound care orders. Nurse A escorted	N 389		

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N 389	Continued From page 4 Surveyor to their office and handed Surveyor a copy of Resident 1's wound care orders. Nurse A went to gather their wound care supplies, while Surveyor reviewed the wound care orders. As Nurse A was gathering wound care supplies, they grabbed a box of the single dose packets of "lubricating jelly," (picture 2). Surveyor reviewed Resident 1's head wounds were ordered to be cleaned daily, covered in Vaseline/white petroleum and then secured with band aid(s) once daily for 6-8 weeks following the surgery. Surveyor asked Nurse A if they had been putting the lubricating jelly on Resident 1's wound. Nurse A stated the lubricating jelly was all s/he had available for Resident 1's dressing change. Nurse A repeated the facility did not provide Vaseline. Surveyor showed Nurse A the ingredient list on the packet of lubricating jelly (picture 3). Nurse A reviewed the ingredient list and acknowledged the lubricating jelly didn't contain petroleum. Nurse A acknowledged s/he hadn't been using the correct ointment for Resident 1's head wounds. Nurse A acknowledged Surveyor did not see a wound dressing on Resident 1's wounds at approximately 9:30 AM. Nurse A acknowledged Resident 1's wound care orders hadn't been followed accurately from 10/05/2025 to 10/15/2025. On 10/17/2025 at 1:00 PM, Surveyor discussed the above concern with Nurse A and Nurse B. Nurse A acknowledged Resident 1's ISP hadn't been updated with wound care orders from 10/03/2025.	N 389		