STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0011102	A. BUILDING: _____ B. WING _____	C 12/17/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
KNAPP LEDGEVIEW	1508 HUNTER'S AVE FOND DU LAC, WI 54935

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 12/05/2024, with information gathered through 12/17/2024, Surveyor conducted 4 complaint investigations. One out of 4 complaints were substantiated and one (1) new deficiency was identified. Census 3	M 000		
M 582	88.10(3)(q) Medications Medications. To receive all prescribed medications in the dosage and at the intervals prescribed by the resident's physician, and to refuse medications unless there has been a court order under s. 51.61(1)(g), Stats., with a court finding of incompetency. This Rule is not met as evidenced by: Based on record review and interview, the adult family home provider did not ensure residents received medications as prescribed for one (1) of 3 residents reviewed (Resident 1). Findings Include: On 10/21/2024, the department received an allegation of residents not receiving medications. On 12/05/2024 at approximately 10:50AM, Surveyor interviewed Residential Manager A (RM-A). RM-A reported there was a concern regarding a new caregiver that did not understand the locatition of the medication Nurtec. This	M 582		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 582	Continued From page 1	M 582		

caused missed medications to occur. The medications were moved to a different drawer and the caregiver was re-educated. RM-A confirmed after further research, Resident 1 missed a few doses of Nurtec.

On 12/11/2024, at approximately 9:30AM, Surveyor reviewed Resident 1's September 2024, October 2024 and noted Nurtec OTD was to be given every other day for chronic migraines. Further review of the MARs showed one documented instance where Nurtec was not given as prescribed. Under the as needed (PRN) section of the MAR, it was noted on 09/29/2024, Resident 1 took acetaminophen 325mg. The reason listed was, "headache." It further noted, "realized [his/her] Nurtec was not passed yesterday."

On 12/11/2024, at approximately 9:30AM, Surveyor further reviewed Resident 1's September 2024, October 2024, and November 2024 medication administration record (MAR). Surveyor noted additional instances where Resident 1 did not receive all prescribed medication due to unavailability of the medication. The missed medications and dates were as follows:

Methylphenidate 20mg - Take 1 tab daily in the morning for ADHD (attention deficit hyperactivity disorder):
09/19/2024: "Med was not given. Staff member no longer employed."

Metformin HCL ER 750mg - Take 1 tab with dinner for diabetes mellitus.
10/05/2024: "No pass/ previous staff had the med keys. No shift change to get new keys. Notified manager prior."

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M 582	Continued From page 2 Mupirocin 2% Ointment - Soak right and left foot 2 times a day in Epsom salt and water. Use 1 tablespoon of Epsom salt per 1 quart of warm water. Soak feet for 10-20 minutes for 10 days. Apply a small amount of Mupirocin ointment and a Band-Aid dressing. 10/29/2024 and 11/01/2024: "Medication not available - confirmed order ...not delivered yet ... no Epson salt to soak it in." 11/01/2024: "Medication not available - confirmed order ... not delivered yet." Cephalexin 500mg - Take 1 cap three times daily in the morning, not and evening for ingrowing toenail. *According to the order listed on the MAR the medication was ordered on 10/28/2024. 11/01/2024: Noon Dose: "Medication not available - confirmed order ... not delivered yet." 11/08/2024: Noon Dose: "Out of building ... did not see this medication in the cart." 11/09/2024: Evening Dose: "Medication Not Available - Confirmed Ordered." Aspririn 81mg chewable tab - take 1 tab by mouth daily for CVA (stroke). 11/29/2024: "No staff change occurred/No other staff." Vitamin D3 5,000 Iu (125mcg) - take 1 tab daily. 09/20/2024 - "Medication Not Available - Confirmed Order." On 12/17/2024, at approximately 2:30PM, Surveyor interviewed Area Director B (AD-B). AD-B reported the provider has implemented additional training and telephone checks for caregivers passing medication.	M 582		