| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | 0016091 | A. BUILDING: _____ B. WING _____ | 08/05/2025 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| DIVINE ADULT FAMILY HOME LLC | 401 N HIGH POINT RD MADISON, WI 53717 |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| M 000 | INITIAL COMMENTS<br><br>On 07/30/2025, with information gathered through 08/05/2025, Surveyor conducted a standard licensure survey. Three deficiencies were identified.<br><br>One of 3 deficiencies was a repeat violation (see Statement of Deficiency (SOD) D60611).<br><br>Census: 4 | M 000 | | |
| M 235 | 88.04(2)(h) COMPLY WITH OSHA<br><br>The licensee and all service providers involved in the operation of the adult family home shall comply with the universal precautions contained in the U.S. Occupational Safety and Health Administration Standard 29 CFR 1910.1030 for the control of blood-borne pathogens.<br><br>This Rule is not met as evidenced by:<br>Based on record review and interview, the provider did not ensure all service providers involved in the operation of the adult family home complied with the universal precautions contained in the U.S. Occupational Safety and Health Administration (OSHA) Standard 29 CFR 1910.1030 for the control of blood-borne pathogens.<br><br>Caregiver B and Caregiver C did not complete annual training regarding universal precautions in 2024.<br><br>Findings include: | M 235 | | |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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| M 235 | Continued From page 1<br><br>U.S. OSHA Standard 29 CFR 1910.1030 states, in part: "The employer shall train each employee with occupational exposure in accordance with the requirements of this section. Such training must be provided at no cost to the employee and during working hours. The employer shall institute a training program and ensure employee participation in the program. Training shall be provided as follows: At the time of initial assignment to tasks where occupational exposure may take place; At least annually thereafter."<br><br>The provider is licensed to care for 4 residents in client groups: physically disabled, advanced aged, traumatic brain injury, and developmentally disabled.<br><br>On 07/30/2025, Surveyor reviewed Caregiver B's and Caregiver C's training records.<br><br>Caregiver B was hired 03/03/2017.<br>Caregiver B's record did not contain annual training for universal precautions related to the control of blood-borne pathogens in 2024.<br><br>Caregiver C was hired on 11/26/2022.<br>Caregiver C's record did not contain annual training for universal precautions related to the control of blood-borne pathogens in 2024.<br><br>On 07/30/2025, at approximately 2:30 PM, Surveyor interviewed Manager A. Manager A stated that s/he would ensure that staff received required training each year. | M 235 | | |
| M 246 | 88.04(5)(b) TRAINING-8 HOURS ANNUALLY<br><br>Except as provided in pars. (c) and | M 246 | | |

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| M 246 | Continued From page 2<br>(d), the licensee and each service provider shall complete 8 hours of training approved by the licensing agency related to the health, safety, welfare, rights and treatment of residents every year beginning with the calendar year after the year in which the initial training is received.<br><br>This Rule is not met as evidenced by:<br>Based on interview and record review, the provider did not ensure that staff received at least 8 hours of continuing education training related to health, safety, welfare, resident rights and treatment of residents during 2024.<br><br>Caregiver B and Caregiver C did not receive resident rights training in 2024.<br><br>Findings include:<br><br>The provider is licensed to care for 4 residents in client groups: physically disabled, advanced aged, traumatic brain injury, and developmentally disabled.<br><br>On 07/30/2025, Surveyor reviewed Caregiver B's and Caregiver C's training records.<br><br>Caregiver B was hired 03/03/2017.<br>Caregiver B's 2024 continuing education did not contain training in resident rights.<br><br>Caregiver C was hired on 11/26/2022.<br>Caregiver C's 2024 continuing education did not contain training in resident rights. | M 246 | | |

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| M 246 | Continued From page 3<br>On 07/30/2025, at approximately 2:30 PM, Surveyor interviewed Manager A. Manager A stated that s/he would ensure that staff received required training each year. | M 246 | | |
| M 474 | 88.07(4)(c) FOOD PREPARED AND STORED SANITARY WAY<br><br>Food shall be prepared and stored in a sanitary manner.<br><br>This Rule is not met as evidenced by:<br>Based on observation and interview, the provider did not store food under sanitary conditions. Surveyor found food items in the freezer that were not properly sealed to avoid contamination. The provider did not implement a system to identify when opened food was to be discarded for the prevention of food borne illnesses.<br><br>This is a repeat deficiency. See Statement of Deficiency (SOD) D60611, dated 04/13/2023.<br><br>Findings include:<br><br>The provider is licensed to care for 4 residents in client groups: physically disabled, advanced aged, traumatic brain injury, and developmentally disabled.<br><br>On 07/30/2025, at approximately 1:40 PM, Surveyor and Manager A observed the refrigerator and freezer located in the kitchen. Surveyor commented that the refrigerator and freezer had very limited food items available. Surveyor reviewed the available menu which | M 474 | | |

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| M 474 | Continued From page 4 | M 474 | | |

stated that hamburgers were to be served for the evening meal. Surveyor did not observe any hamburgers. Manager A stated the hamburgers were in the freezer that was stored in the garage. Surveyor and Manager A observed two freezers in the garage. Manager A opened a deep chest freezer that was filled to the top and difficult to determine what food was easily accessible. Manager A began to dig through the freezer stating that some of the food items were resident personal food items. Manager A did not locate any hamburger. Surveyor observed some items on the top of the available food items that were not sealed properly:
An opened package of hot honey chicken breast sandwich slices
An opened package of Italian dry salami
An opened package of what appeared to be a leftover
Surveyor asked Manager A if s/he knew what food was available, when the items were placed in the freezer, and if the food items were properly sealed. Manager A proceeded to close the bags of the identified food that had not been sealed properly and began to rearrange the food items in the freezer so that the door would seal when shut. Manager A looked through the other available freezer, which was in a refrigerator unit. Manager A did not locate any hamburger. Surveyor asked again how the provider was ensuring the food that was available to residents had been stored properly and disposed of when past the expiration date or sustained potential freezer burn. Manager A explained how the residents helped each week to create the menu.

On 08/05/2025, at approximately 9:00 AM, Surveyor interviewed Licensee E. Licensee E stated Manager A had discussed the concern with him/her and s/he would address the food being

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| M 474 | Continued From page 5<br>stored in the freezers.<br><br>"Proper packaging helps maintain quality and prevent freezer burn. Aluminum foil, freezer paper, plastic containers, and plastic freezer bags will help food maintain optimum quality in the freezer. Plastic wrap alone will not provide enough protection by itself but can be used to separate foods within another package. When packaging food, press out as much air as possible to prevent freezer burn, and wrap tightly." (Source: USDA (United States Department of Agriculture) website, How should food be packaged for the freezer?, https://ask.usda.gov (retrieval date - August 2, 2025).) | M 474 | | |