STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0009948	A. BUILDING: _____ B. WING _____	11/12/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HOLLYS HOUSE ADULT FAMILY HOME	1902 SPRING ROAD STOUGHTON, WI 53589

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 11/11/2025, Surveyors conducted a standard licensing survey at Holly's House Adult Family Home, an AFH located in Stoughton, WI. As a result of the survey, 4 violations of Chapter DHS 88 were issued. Census: 3	M 000		
M 346	88.05(4)(d)2.b FIRE EVACUATION ANNUAL EVALUATION Each resident shall be evaluated annually for evacuation time, using the departments form. All service providers who work on the premises shall be made aware of each resident having an evacuation time of more than 2 minutes. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure that 2 of 2 residents were evaluated annually for evacuation time. Resident 1 and Resident 2 had out of date resident evacuation assessments. Findings include: On 11/11/2025 at 10:00 AM, Surveyor reviewed Resident 1's medical record. Resident 1 was admitted 02/14/2020. Resident 1's resident evacuation assessment was dated 01/29/2023. On 11/11/2025 at 10:00 AM, Surveyor reviewed Resident 2's medical record. Resident 2 was admitted 02/07/2023. Resident 2's resident	M 346		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 346	Continued From page 1 evacuation assessment was dated 02/07/2023. On 11/11/2025 at 10:30 AM, Surveyor interviewed Licensee A. Licensee A acknowledged that resident evacuation assessments must be updated annually. Licensee A asked for more time to find an updated resident evacuation assessment for Resident 1 and Resident 2. Surveyor gave Licensee A until 11/12/2025 at noon to provide further information. On 11/12/2025 at 1:29 PM, Licensee A sent updated resident evacuation assessments for Resident 1 and Resident 2 via email. Resident evacuation assessments for Resident 1 and Resident 2 were dated 11/11/2025, the day of survey.	M 346		
M 464	88.07(3)(d) MEDICATION- WRITTEN ORDER Before the licensee or service provider dispenses or administers a prescription medication to a resident, the licensee shall obtain a written order from the physician who prescribed the medication specifying who by name or position is permitted to administer the medication, under what circumstances and in what dosage the medication is to be administered. The licensee shall keep the written order in the resident's file. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure that a written order from	M 464		

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M 464	Continued From page 2	M 464		

the physician who prescribed the medications specifying, who by name or position, is permitted to administer medications. Residents 1 and 2 did not have signed authorization from their Primary Care Physician (PCP) giving the facility permission to administer medications.

Findings include:

On 11/11/2025 at approximately 10:00 AM, Surveyors reviewed documentation from Resident 1's medical record. Resident 1 was admitted on 2/14/2020.

There was no documented medication administration authorization from Resident 1's PCP in Resident 1's medical record.

On 11/11/2025 at approximately 10:00 AM, Surveyors reviewed documentation from Resident 2's medical record. Resident 2 was admitted on 2/7/2023.

There was no documented medication administration authorization from Resident 2's PCP in Resident 2's medical record.

On 11/11/2025 at approximately 12:50 PM, Surveyor interviewed Licensee A and requested documentation for the medication administration authorizations for Residents 1 and 2. Licensee A indicated she would need to follow-up on this.

Licensee A was given until 11/12/25 at noon to provide the documentation.

On 11/12/25 at 1:28 PM Licensee A provided documentation via email but no evidence of medication administration authorizations being in place at the time of the survey was provided by

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M 464	Continued From page 3 Licensee A.	M 464		
M 514	88.09(2)(a) SERVICE PROVIDER RECORD Service provider record. The licensee shall maintain and keep up to date a separate personnel record for each service provider. The licensee shall ensure that all service provider records are adequately safeguarded against destruction, loss or unauthorized use. A service provider record shall include all of the following: This Rule is not met as evidenced by: Based on interview and record review, the facility did not ensure that employee records were maintained at the facility. This is evidenced by: On 11/11/2025, Surveyors conducted a standard licensing survey. Surveyor reviewed Caregiver C's employee record. Caregiver C was hired on 9/17/2020. There was no documentation in Caregiver C's file indicating completion of training in medications, resident rights, and first aid. On 11/11/2025 at approximately 12:50 PM, Surveyor interviewed Licensee A and requested documentation of Caregiver C's training. Licensee A indicated she acknowledges that she struggles with record keeping and would need to follow-up on this.	M 514		

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M 514	Continued From page 4 Licensee A was given until 11/12/25 to provide the documentation. As of 11/13/25 at 2:30 PM, no further documentation of Caregiver C's training was provided by Licensee A.	M 514		
M 570	88.10(3)(I) Safe Physical Environment Individuals, except for correctional residents, have basic rights which they do not lose when they enter an adult family home. A resident shall have a safe environment in which to live. The adult family home shall safeguard residents who cannot fully guard themselves from environmental hazards to which they are likely to be exposed, including conditions which would be hazardous to anyone and conditions which would be or are hazardous to a particular resident because of the resident's condition or disability. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure residents were safeguarded from environmental hazards. The home's water temperature exceeded 120ºF. Combustible items were stored within 3 feet of the home's water heater creating a fire hazard. Findings include: On 11/11/25 at 11:50 AM, during a tour of the facility, surveyors noted the following combustible materials within 3 feet of the home's water heater: a plastic handled broom; a plastic mop handle; a plastic dustpan; and a plastic toilet bowl brush.	M 570		

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M 570	Continued From page 5 On 11/11/2025 at 11:57 AM, Surveyors tested the water temperature of Resident 1's bathroom. Surveyor's thermometer read a temperature of 123.3ºF. At 12:42 PM the water temperature was measured a second time in the presence of Maintenance B. Surveyor's thermometer read a temperature of 124.2ºF. On 11/11/25 at 12:06 PM, Surveyor tested the water temperature of Resident 2's bathroom. Surveyor's thermometer read a temperature of 125.6ºF. At 12:27 PM the water temperature was measured a second time in the presence of Maintenance B. Surveyors thermometer read a temperature of 124.3ºF. Exposure to hot water is a potential environmental danger for clients. Elderly clients and clients with mental and physical disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding, e.g., second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability. (DQA publication P-01942, Hot Water Temperatures in Adult Family Homes, 08/2017). On 11/11/2025 at approximately 12:50 PM, Surveyor interviewed Licensee A and Maintenance B. Surveyors reviewed concerns with Resident 1 and 2's bathroom water temperatures exceeding 120ºF and the combustible items within 3 feet of the home's water heater. Maintenance B indicated the bathroom sinks have independent regulators and	M 570		

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M 570	Continued From page 6 were installed by a plumbing company. Maintenance B indicated he would need to call the company and have them come to the home to adjust. Maintenance B requested surveyors observe that he had removed the items of concern near the water heater. Surveyors observed this was remedied prior to exit of survey.	M 570		