STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0017398	A. BUILDING: _____ B. WING _____	C 11/12/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
MCCORMICK ASSISTED LIVING	212 IROQUOIS AVENUE ALLOUEZ, WI 54301

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 11/12/2025, Surveyor conducted a complaint investigation at McCormick Assisted Living in Green Bay. As a result, 1 complaint was substantiated and 1 deficiency was identified. Census: 50	N 000		
N 490	83.44(2)(b) Toilet and bathing area. All toilet and bathing areas, facilities and fixtures shall be clean and in good working order. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure all toilet and bathing areas were clean for one of one resident (Resident 1) reviewed. Findings Include: On 10/13/2025, the department received a complaint indicating resident bathrooms were unclean. On 11/12/2025 at 5:54 AM, Surveyor interviewed Certified Nursing Assistant (CNA)-D. CNA-D indicated s/he works in the role of resident care coordinator. CNA-D stated there had been concerns from residents regarding cleanliness of bathrooms and education had been provided to staff due to the concerns. CNA-D stated anytime a caregiver enters a resident room and observes that the bathroom is unclean, caregivers are to clean and sanitize it or inform housekeeping so the bathrooms are kept clean and sanitary at all times.	N 490		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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N 490	Continued From page 1 On 11/12/2025 at 12:45 PM, Surveyor conducted review of Resident 1's Individual Service Plan (ISP). Surveyor noted Resident 1's ISP indicated the following: Bathroom Usage: date initiated 02/05/2025 with intervention indicating the following: "Cleanliness of my bathroom is very important to me. Please check bathroom daily for cleanliness and assist with cleaning as needed. Housekeeping will clean bathroom once weekly," with initiated date of 05/19/2025. Resident 1 has an "indwelling foley catheter. [Resident 1] requires staff assistance with emptying [his/her] catheter bag and completing catheter care," with a date initiated 05/19/2025. "[S/he] is independent with transferring to and from the toilet currently. [S/he] needs assistance with changing incontinence products after episodes of incontinence," with an initiated date of 02/05/2025. On 11/12/2025 at 1:09 AM, Surveyor interviewed Resident 1 in Resident 1's room. Resident 1 stated s/he is concerned with bathroom cleanliness, has made grievances to the facility staff previously, and "nothing changes". Resident 1 stated staff were in Resident 1's room "earlier today" to assist Resident 1 with hygiene and catheter care and were in the bathroom. Resident 1 stated the uncleanliness of his/her bathroom is upsetting because Resident 1 relies on staff assistance for cleaning. During the interview, Surveyor went into Resident 1's bathroom and observed the toilet had feces on the front bowl, bottom basin of the toilet, on the toilet seat where Resident 1 sits and on the back of the toilet seat. Surveyor noted the feces appeared to be old and dried on. Surveyor observed Resident 1's garbage was filled to the top and a pair of latex gloves, turned inside out and in to each other, in the manner that	N 490		

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N 490	Continued From page 2	N 490		

caregivers are trained to take off gloves were laying on the bathroom floor. Next to the garbage, on the left hand side of the bathroom, was a foley catheter. There was a yellow substance, resembling urine on the floor of the bathroom and on the floor to the left of the foley, Surveyor observed three quarter-sized circles of red substance which appeared to be blood. Surveyor asked Resident 1 if s/he was aware of what the red substance was. Resident 1 stated, "Yesterday, I cut my foot and it bled a little." Resident 1 stated staff did not clean up the blood off the floor, clean the toilet, empty the garbage, or appropriately place catheter. Resident 1 stated the caregivers "just throw it on the floor of the bathroom."

On 11/12/2025 at 1:49 PM, Surveyor interviewed Assistant Director of Nursing (ADON)-C, Executive Director (ED)-B and Administrator (A)-A. ED-B stated the bathroom cleanliness was on Resident 1's ISP and should have been completed daily. ED-B further stated if the room needed sanitization that caregivers should have informed housekeeping so the cleaning could be completed. ADON-C stated the bathroom cleanliness was added to Resident 1's ISP due to concerns with uncleanliness and urination on the floor. ADON-C stated caregivers were trained in conjunction with housekeeping and the bathrooms should be checked more frequently and cleaned as needed. At that time, A-A, ED-B and ADON-C all verified the unclean state of Resident 1's bathroom with foley catheter on the floor, blood on the floor, garbage not changed and garbage on floor along with feces on and around the toilet bowl and seat were not meeting expectations of bathroom cleanliness.