STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0015325	A. BUILDING: _____ B. WING _____	C 06/24/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CHARTER SENIOR LIVING OF HASMER LAKE	N168 W22022 MAIN ST JACKSON, WI 53037

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 06/19/2025 to 06/24/2025, Surveyor conducted a complaint investigation at Charter Senior Living of Hasmer Lake. One deficiency was identified. The complaint was substantiated. Census: 12	N 000		
N 352	83.32(3)(h) Rights of Residents: Receive medication In addition to the rights under s. 50.09, Stats., each resident shall have all of the following rights: Receive medication. Receive all prescribed medications in the dosage and at intervals prescribed by a practitioner. The resident has the right to refuse medication unless the medication is court ordered. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure that Resident 1 received his/her medications as prescribed by his/her practitioner. Resident 1 received the incorrect dosage of sliding scale insulin on 24 occasions between 09/01/2024-11/30/2024. Resident 1's Midodrine was not held on 23 occasions when parameters indicated to hold this medication. Findings include: On 02/14/2025, the Department received a complaint alleging concerns with administration of	N 352		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 352	Continued From page 1 resident medications. On 06/19/2025, Surveyor reviewed Resident 1's record and identified the following: Resident 1 was admitted to the provider on 07/16/2024 with diagnoses including DM2, HTN, Vascular dementia, and CHF. Resident 1's individual service plan (ISP) dated 12/17/2024 documented: "Medication administration assistance: Staff will help the resident with taking their medication. Diabetes Diagnosis: Staff aware resident has diagnosis of diabetes." Resident 1's physician orders included: -Accu-Check Aviva Plus Test Strp with instructions to use as directed to check blood sugar four times daily for diabetes mellitus type 2 with a start date of 07/17/2024. -Insulin Aspart Flexpen with instructions to inject subcutaneously per sliding scale 200-250=1 unit, 251-300=2u, 301-350=3u, Above 351=4u. If bedtime glucose is below 200, give snack of 15 gm carbs and a protein (Boost). Give Glucose tabs for sugar <80, with a start date of 08/06/2024 and discontinued date of 09/25/2024. -Insulin Aspart Flexpen with instructions sliding scale for breakfast and lunch (includes base dose already) 200-250=3 unit, 251-300=5u, 301-350=6u, >351=7u, with a start date of 09/27/2025 and discontinued date of 10/31/2024. -Insulin Aspart Flexpen with instructions breakfast and lunch sliding scale: <200=No insulin, 201-250=3 units, 251-300=5 units, 301-350=6 units, 351-400=7 units, 401-450=8 units, Call MD if >451, with a start date of 10/31/2025 and discontinued date of 11/26/2024. -Midodrine 2.5 mg tablet with instructions to take 1 tablet by mouth three times daily before meals (hold for SBP >140), with a start date of	N 352		

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N 352	Continued From page 2 07/17/2024 and discontinued date of 11/25/2024. Surveyor reviewed Resident 1's medication administration record (MAR) from 09/01/2024-11/30/2024 and observed the following 47 errors: Sliding scale insulin: -09/09/2024 (4pm): blood sugar documented as 418 (within parameters for 4 units of insulin), 0 units documented as administered -09/14/2024 (12pm): blood sugar documented as 551 (within parameters for 4 units of insulin), 0 units documented as administered -09/14/2024 (4pm): blood sugar documented as 491 (within parameters for 4 units of insulin), 0 units documented as administered -09/22/2024 (4pm): blood sugar documented as 489 (within parameters for 4 units of insulin), 0 units documented as administered -09/25/2024 (12pm): blood sugar documented as 600 (within parameters for 4 units of insulin), 7 units documented as administered -10/02/2024 (7:30AM): blood sugar documented as 0 (within parameters for 0 units of insulin), 12 units documented as administered -10/10/2024 (7:30AM): blood sugar documented as 201 (within parameters for 3 units of insulin), 8 units documented as administered -10/10/2024 (11:30AM): blood sugar documented as 213 (within parameters for 3 units of insulin), 8 units documented as administered -10/11/2024 (7:30AM): blood sugar documented as 311 (within parameters for 6 units of insulin), 11 units documented as administered -10/11/2024 (11:30AM): blood sugar documented as 217 (within parameters for 3 units of insulin), 8 units documented as administered -10/14/2024 (11:30AM): blood sugar documented as 295 (within parameters for 5 units of insulin),	N 352		

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N 352	Continued From page 3 10 units documented as administered -10/15/2024 (7:30AM): blood sugar documented as 201 (within parameters for 3 units of insulin), 8 units documented as administered -10/15/2024 (11:30AM): blood sugar documented as 399 (within parameters for 7 units of insulin), 12 units documented as administered -10/16/2024 (7:30AM): blood sugar documented as 315 (within parameters for 7 units of insulin), 11 units documented as administered -10/16/2024 (11:30AM): blood sugar documented as 371 (within parameters for 7 units of insulin), 12 units documented as administered -10/17/2024 (11:30AM): blood sugar documented as 215 (within parameters for 3 units of insulin), 8 units documented as administered -10/18/2024 (11:30AM): blood sugar documented as 321 (within parameters for 6 units of insulin), 11 units documented as administered -11/09/2024 (12pm): blood sugar documented as 580 (within parameters to call MD), 11 units documented as administered -11/10/2024 (8am): blood sugar documented as 500 (within parameters to call MD), 8 units documented as administered -11/10/2024 (12pm): blood sugar documented as 600 (within parameters to call MD), 9 units documented as administered -11/11/2024 (12pm): blood sugar documented as 420 (within parameters for 8 units of insulin), 12 units documented as administered -11/12/2024 (8am): blood sugar documented as 532 (within parameters to call MD), 8 units documented as administered -11/12/2024 (12pm): blood sugar documented as 465 (within parameters to call MD), 8 units documented as administered -11/18/2024 (12pm): blood sugar documented as 201 (within parameters for 3 units of insulin), 4 units documented as administered	N 352		

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N 352	Continued From page 4 Midodrine: -10/28/2024 (8am): blood pressure documented as 169/93, midodrine administered -10/29/2024 (12pm): blood pressure documented as 151/82, midodrine administered -10/29/2024 (4pm): blood pressure documented as 189/70, midodrine administered -10/30/2024 (8am): blood pressure documented as 179/94, midodrine administered -10/30/2024 (12pm): blood pressure documented as 180/84, midodrine administered -10/30/2024 (4pm): blood pressure documented as 180/73, midodrine administered -10/31/2024 (4pm): blood pressure documented as 169/84, midodrine administered -11/02/2024 (8am): blood pressure documented as 172/83, midodrine administered -11/02/2024 (12pm): blood pressure documented as 181/70, midodrine administered -11/05/2024 (8am): blood pressure documented as 192/94, midodrine administered -11/05/2024 (12pm): blood pressure documented as 185/94, midodrine administered -11/06/2024 (12pm): blood pressure documented as 179/86, midodrine administered -11/08/2024 (8am): blood pressure documented as 210/110, midodrine administered -11/08/2024 (12pm): blood pressure documented as 174/80, midodrine administered -11/10/2024 (4pm): blood pressure documented as 142/92, midodrine administered -11/11/2024 (8am): blood pressure documented as 180/103, midodrine administered -11/12/2024 (8am): blood pressure documented as 156/74, midodrine administered -11/12/2024 (12pm): blood pressure documented as 182/91, midodrine administered -11/13/2024 (12pm): blood pressure documented as 189/70, midodrine administered	N 352		

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N 352	Continued From page 5 -11/14/2024 (8am): blood pressure documented as 189/72, midodrine administered -11/14/2024 (4pm): blood pressure documented as 146/94, midodrine administered -11/15/2024 (8am): blood pressure documented as 201/79, midodrine administered -11/17/2024 (12pm): blood pressure documented as 179/80, midodrine administered The December 2024 MAR did not record the number of sliding scale insulin units administered with breakfast and lunch. The record did not include any notification to Resident 1's physician when his/her blood sugar was over 451. On 06/19/2025 at 1:00 PM, Surveyor interviewed Regional Clinician Specialist A, Executive Director B, and Memory Care Director C. The management team acknowledged an understanding of the above concerns. Regional Clinician Specialist A reported s/he did not assist the community during the above dates. Executive Director B and Memory Care Director C reported they were new to their roles and did not know Resident 1. On 06/24/2025 at 1:00 PM, Surveyor interviewed Regional Clinician Specialist A. Regional Clinician Specialist A reviewed Resident 1's record while speaking to the Surveyor. Regional Clinician Specialist A confirmed Resident 1's sliding scale insulin for October 2024 and other months was not administered correctly. Regional Clinician Specialist A reported Resident 1's record did not contain any progress notes regarding Resident 1's sliding scale insulin.	N 352		