STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0014654	A. BUILDING: _____ B. WING _____	C 04/02/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
OAK CREEK PLACE	3829 S CHICAGO AVE SOUTH MILWAUKEE, WI 53172

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 04/02/2024, Surveyor conducted an abbreviated survey and 3 complaint investigations. Two deficiencies were identified. Three of 3 complaints were unsubstantiated. Census: 43	N 000		
N 200	83.14(2)(e) Notify within 7 days of administrator change The licensee shall notify the department within 7 days after there is a change in the administrator. This Rule is not met as evidenced by: Based on record review and interview, the provider did not notify the Department within 7 days of administrator change for 1 of 1 administrator (Executive Director A). Findings include: On 04/02/2024, at approximately 8:30 AM, Surveyor entered the facility and requested to speak with the administrator to begin the survey entrance conference. Executive Director A met with Surveyors. On 04/02/2024, at approximately 1:50 PM, Surveyor interviewed Executive Director A. Executive Director A reported s/he had been the provider's administrator since July 5th, 2023. Executive Director A reported they were told by the management company the Department had been notified. On 04/03/2024, Surveyor reviewed the Department's facility electronic file and did not locate a notification of the administrator change to	N 200		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 200	Continued From page 1 Executive Director A.	N 200		
N 617	83.55(6)(b) Bath and toilet areas: water temperature The CBRF shall set the temperature of all water heaters connected to sinks, showers and tubs used by residents at a temperature of at least 140°F. The temperature of water at fixtures used by residents shall be automatically regulated by valves and may not exceed 115°F, except for CBRFs serving residents recovering from alcohol or drug dependency or clients of a government correctional agency. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure bath and toilet areas had safe water temperatures. The water temperatures at 2 of 2 resident bathroom sink faucets tested at 135° Fahrenheit (F). Findings include: On 07/01/2022, the provider was issued a license to care for 75 residents in the client groups of irreversible dementia/Alzheimer's, advanced age, and physically disabled. On 04/02/2024, at 9:55 AM, Surveyor tested the water temperature at 2 resident's bathroom faucets. The temperature readings were both 135°F. On 04/02/2024, at approximately 1:50 PM, Surveyor interviewed Executive Director A regarding the hot water temperature. Surveyor asked Executive Director A if they were aware of	N 617		

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N 617	Continued From page 2 the code requirement. Executive Director A reported s/he thought the temperature could not exceed 120°F. Executive Director A reported s/he would have the water temperature turned down.	N 617		